

Brandy Butler

From: Angie Calhoun
Sent: Tuesday, November 07, 2017 8:46 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101
Attachments: E-Form Improper Billing TRACKING NUMBER 125002; Utilities, Inc. Florida Docket No. 20160101 approved rate increase request

[Consumer correspondence for docket 20160101](#)

From: Diane Hood
Sent: Tuesday, November 07, 2017 8:31 AM
To: Angie Calhoun
Subject: To CLK Docket 20160101

Copy on file, see 1260841C. DHood

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Monday, November 06, 2017 7:33 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 125002

CUSTOMER INFORMATION

Name: Kristina Jusino
Telephone:
Email: jusino@cfl.rr.com
Address: 336 forest park circle Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Kristina Jusino
Account Number: 8766902300
Address: 336 forest park circle Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Utilities, Inc. of Florida
Details:
Utilities, Inc. Florida Docket No. 20160101 approved rate increase request

My rates have increased almost double while my usage has decreased. I insist that this matter be addressed and rates be returned to more reasonable and affordable standards.

Take Care,
Kristina Jusino

PSC was contacted previously

Brandy Butler

From: kris jusino <jusino@cfl.rr.com>
Sent: Monday, November 06, 2017 7:34 PM
To: Consumer Contact
Subject: Utilities, Inc. Florida Docket No. 20160101 approved rate increase request

Utilities, Inc. Florida Docket No. 20160101 approved rate increase request

My rates have increased almost double while my usage has decreased. I insist that this matter be addressed and rates be returned to more reasonable and affordable standards.

Take Care,
Kristina Jusino