

Brandy Butler

From: Angie Calhoun
Sent: Tuesday, November 07, 2017 11:53 AM
To: Consumer Correspondence
Subject: For Docket 20170215
Attachments: E-Form Repairs TRACKING NUMBER 124942

Follow Up Flag: Follow up
Flag Status: Completed

Customer correspondence for docket 20170215.

Angie Calhoun

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, November 04, 2017 7:15 PM
To: Consumer Contact
Subject: E-Form Repairs TRACKING NUMBER: 124942

CUSTOMER INFORMATION

Name: DEBRA TARANTINO
Telephone: (561) 386-3874
Email: dtaranti@bellsouth.net
Address: 7078 Lake Island Drive Lake Worth FL 33467

BUSINESS INFORMATION

Business Account Name: DEBRA TARANTINO
Account Number: 6755574594
Address: 7078 Lake Island Drive Lake Worth FL 33467

COMPLAINT INFORMATION

Complaint: Repairs against Florida Power & Light Company
Details:
To Whom It May Concern:

I live in the Northtree Development off Jog Road. Our entire neighborhood is on the same power grid but 59 residents. We were all on the same grid for many years until about a year or so ago. I've been living in my neighborhood for 17 years. The 59 residents have been changed to a grid that always has power issue's. At least a couple times a week we have power surges and our lights flicker. This is a inconvenience. During the last storm our entire neighborhood had electric but the 59 residents. We did not get our power back till 6 days later. I personally called FPL everyday. I was told the grid we were switched to is the same grid as the traffic light of Le Chalet and Jog Rd. This traffic light was out for 6 days while all the other lights were working and neighbors had their electric back. After the 5th day I called the Department of Traffic Control to advise them that that traffic light was still out and safety hazard. Children walk to Christa McAuliffe Middle School and need that traffic light working. Please consider putting the 59 residents back on our original grid. Please also place a service call for traffic light of Le Chalet & Jog Road. Regards Debbie Tarantino