

**Nickalus Holmes**

---

**From:** Angie Calhoun  
**Sent:** Wednesday, November 15, 2017 4:55 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20160101  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 125167

[Consumer correspondence for docket 20160101.](#)

---

**From:** Diane Hood  
**Sent:** Wednesday, November 15, 2017 4:54 PM  
**To:** Angie Calhoun  
**Subject:** To CLK Docket 20160101

Copies on file. DHood

## Nickalus Holmes

---

**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, November 15, 2017 1:16 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125167

### CUSTOMER INFORMATION

Name: Maria Horrell  
Telephone: (407) 790-5122  
Email: [manahorrell@earthlink.net](mailto:manahorrell@earthlink.net)  
Address: 305 Fox-Squirrel Ln Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Maria Horrell  
Account Number: 9093226850  
Address: 305 Fox-Squirrel Ln Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

In the past two months, we have experienced a significant increase in our water bill. We have paid the following: Aug.,2017 \$25; Sept.,2017 \$27; Oct., 2017 \$28; Nov.,2017 \$51; Dec.,2017 \$47. We have had no increase in the family nor USAGE...

These increases are outrageous and should be eliminated!!!  
(Utilities, Inc. Florida Docket No.20160101 approved rate increase request.)