

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27
Davenport, FL 33837
Polk County
Certificate Numbers 670-W and 572-S

November 30, 2017

Commission Clerk

Deer Creek RV Golf & Country Club, Inc., (Deer Creek) hereby submits its application for approval to charge miscellaneous service charges and approval to collect customer deposits as authorized per Rules 25-30.460 F.A.C. – Application for Miscellaneous Service Charges and 25-30.311, F.A.C. – Customer Deposits.

Deer Creek respectfully requests approval of the following fees or deposits.

Line	Service	Residential	General Service
1	Customer Deposit – 5/8” meter	\$75.00	\$75.00
2	Customer Deposit – All others	2 x’s average estimated monthly bill	
3	Meter Test Deposit	Per Rule 25-30.266, F.A.C.	
4	Initial Connection	\$15.00	\$15.00
5	Normal Reconnection	\$15.00	\$15.00
6	Violation Reconnection	\$23.50	\$23.50
7	Premise Visit Charge (in lieu of disconnection)	\$10.00	\$10.00
8	Late Payment Charge	\$6.50	\$6.50
9	Non-Sufficient Funds (NSF)	Per Section 68.065, F.S.	
10	Meter Tampering Fee	\$30.00	Not applicable

Attached are supporting documents with calculations, where applicable, and the draft initial tariff sheets reflecting the proposed rates. If you have any questions please do not hesitate to contact me or our consultant, Jeffery Small at 407-377-5400. (jeffsmall@ocboa.net)

Respectfully submitted,

COM _____
AFD _____
APA _____
ECO | _____
ENG _____
GCL _____
IDM _____
CLK _____

Mike Caruso
Mike Caruso
Deer Creek RV Golf & Country Club, Inc.
President

RECEIVED FPSC
COMMISSION CLERK
DEC -1 AM 9:20

ATTACHMENTS

- A Cost justification for customer deposits
- B Cost justification for initial connection, normal connection, violation reconnection and premise visit fees
- C Cost justification for late payment charge
- D Cost justification for meter tampering fee
- E Original Sheet 14.0 – Customer Deposits
- E Original Sheet 15.0 – Meter Test Deposit
- E Original Sheet 16.0 – Miscellaneous Service Charges
- F Proposed Customer Notice

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ATTACHMENT A

Cost Justification for Customer Deposits

Billing Period – February 2017

Water billed	\$1,624.77
Wastewater billed	<u>\$2,729.07</u>
Total billed	\$4,353.84
Total bills	110
Average customer bill	\$39.58
2 x's average bill	\$79.16
Requested customer deposit	<u>\$75.00</u>

All customers billed for this calculation are 5/8" metered service.
Partridge Pines MHP - 1 of 5 residential MHP's billed.

PARTRIDGE PINES MHP
National Exemption Service

Accounting Ledger - Closeout

Service From Date: 02/10/2017
Service To Date: 03/10/2017
Payment Due Date: 04/10/2017

Bld	Unit	Resident (s)	Num Of Tnts	Square Feet	Num Beds	Pro Rated Days	Meter Number	Usage	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due
	1089						10255584	29	\$12.56	\$27.36	\$0.00	\$39.92	\$0.00	\$0.00	\$0.00	\$39.92	\$39.92	\$0.00
	1100				12		10253187	44	\$8.71	\$15.35	\$0.00	\$24.06	\$0.00	\$0.00	\$0.00	\$24.06	\$24.04	\$0.02
	1100				17		10253187	44	\$12.32	\$21.73	\$0.00	\$34.05	\$0.00	\$0.00	\$0.00	\$34.05	\$34.05	\$0.00
	1101						10252517	30	\$13.12	\$28.01	\$0.00	\$41.13	\$0.00	\$0.00	\$0.00	\$41.13	\$41.13	\$0.00
	1102						12095697	25	\$10.30	\$24.77	\$0.00	\$35.07	\$0.00	\$0.00	\$0.00	\$35.07	\$35.07	\$0.00
	1103						10212482	24	\$9.73	\$24.12	\$0.00	\$33.85	\$0.00	\$0.00	\$0.00	\$33.85	\$33.85	\$0.00
	1104						10278139	10	\$5.53	\$15.05	\$0.00	\$20.58	\$0.00	\$0.00	\$0.00	\$20.58	\$20.58	\$0.00
	1105						10275434	17	\$7.63	\$19.59	\$0.00	\$27.22	\$0.00	\$0.00	\$0.00	\$27.22	\$27.22	\$0.00
	1106						10244633	30	\$13.12	\$28.01	\$0.00	\$41.13	\$0.00	\$0.00	\$0.00	\$41.13	\$41.13	\$0.00
	1107						10252092	37	\$17.08	\$32.55	\$0.00	\$49.63	\$0.00	\$0.00	\$0.00	\$49.63	\$49.63	\$0.00
	1108						10255588	12	\$6.13	\$16.35	\$0.00	\$22.48	\$0.00	\$15.00	\$17.74	\$55.22	\$0.00	\$55.22
	CLUB				WAIVED		10251596	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	POOL				WAIVED		12091720	11	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
			Num Of Tnts	Square Feet	Num Beds	Water Charge	Sewer Charge	Other Charges	New Charges	NSF Charge	Late Charge	Previous Charges	Total Charges	Total Recvd	Bal Due			
			0	0	0	\$1,624.77	\$2,729.07	\$0.00	\$4,353.84	\$0.00	\$75.00	\$-843.97	\$3,584.87	\$4,354.84	\$-769.97			

Usage:

	Usage	Average
Occupied	2875	26
Vacant	0	0
Total	2875	26

Payments & Fees Collected At
Property: \$0.00

Billed Units: 110

Final Bills In Cycle: 0

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ATTACHMENT B

Cost Justification for initial connection, normal connection,
 violation reconnection and premise visit fees

Estimated Cost	Office Support	Field Support	Total Cost	Total Cost + RAF	Requested Fee
Initial connection	0.25 hr	0.50 hr			
Normal reconnection	0.25 hr	0.50 hr			
Violation reconnection time	0.25 hr	1.00 hr			
Premise visit	0.25 hr	0.25 hr			
Hourly rate for service (1)	\$22.00	\$17.00			
Initial connection	\$5.50	\$8.50	\$14.00	\$14.66	\$15.00
Normal reconnection	\$5.50	\$8.50	\$14.00	\$14.66	\$15.00
Violation reconnection time	\$5.50	\$17.00	\$22.50	\$23.56	\$23.50
Premise visit	\$5.50	\$4.25	\$9.75	\$10.21	\$10.00

(1) Labor rate includes payroll taxes, workman compensation insurance and administrative overhead.

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ATTACHMENT C

Cost justification for late payment charge

Activity/Item	Cost
Envelope/paper/toner/misc. office supplies	\$0.22
Postage	\$0.49
Office Support	<u>\$5.50</u>
Total	\$6.21
Total + RAF	\$6.50
Request	\$6.50
Calculation of office support:	
Monthly labor to research, compile & produce late notice approximately .25 hours per account.	
Estimated 39 delinquent notices per month based on approximately 5.0% of 780 average monthly billings delinquent.	
Total estimated office support per month is 9.75 hours x office support rate of \$22.00 per hour equals estimated monthly cost of \$214.50.	
Total monthly supports cost of \$214.50 divided by estimated 39 notices per month equals \$5.50 per notice.	

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ATTACHMENT D

Cost justification for meter tampering fee

Activity/Item	Cost
Field support	\$17.00
New/Replacement lock	\$12.00
Total	\$29.00
Total + RAF	\$30.37
Request	\$30.00
<u>Calculation of field support:</u>	
Estimated one hour labor to investigate and lock off actual meter tampering violations.	

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ATTACHMENT E

Proposed Tariff Sheets

ORIGINAL SHEET 14.0

CUSTOMER DEPOSITS

ORIGINAL SHEET 15.0

METER TEST DEPOSITS

ORIGINAL SHEET 16.0

MISCELLANEOUS SERVICE CHARGES

DEER CREEK RV GOLF & COUNTRY CLUB, INC.

WATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	\$75.00	\$75.00
All others	2 x average estimated monthly bill	

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING -

MIKE CRUSO
ISSUING OFFICER

PRESIDENT
TITLE

DEER CREEK RV GOLF & COUNTRY CLUB, INC.

WATER TARIFF

METER TEST DEPOSIT

METER BENCH TEST REQUEST - If any Customer requests a bench test of his or her water meter, in accordance with Rule 25-30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of fees found in Rule 25-30.266, Florida Administrative Code.

<u>Meter Size</u>	<u>Fee</u>
5/8" x 3/4"	\$20.00
1" and 1-1/2"	\$25.00
2" and over	Actual Cost

REFUND OF METER BENCH TEST DEPOSIT - The Company may refund the meter bench test deposit in accordance with Rule 25-30.266, Florida Administrative Code.

UTILITY METER FIELD TEST REQUEST - A Customer may request a no-charge field test of the accuracy of a meter in accordance with Rule 25-30.266, Florida Administrative Code.

INDEPENDENT METER FIELD TEST REQUEST - A Customer may request an independent field test of the accuracy of a meter in accordance with Rule 25-30.266, Florida Administrative Code.

EFFECTIVE DATE -TYPE OF FILING -

MIKE CARUSO
Error!
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 ISSUING OFFICER

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TITLE

DEER CREEK RV GOLF & COUNTRY CLUB, INC.

WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premise for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

Initial Connection Charge	\$15.00
Normal Reconnection Charge	\$15.00
Violation Reconnection Charge	\$23.50
Premises Visit Charge (in lieu of disconnection)	\$11.00
Meter Tampering Fee	\$30.00
Late Payment Charge	\$6.50
Non-Sufficient Fund Fees (NSF)	Per Sec. 68.065, F.S.

EFFECTIVE DATE -

TYPE OF FILING -

MIKE CARUSO
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ISSUING OFFICER

PRESIDENT
Reference source not

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ATTACHMENT F

Proposed Customer Notice

Deer Creek RV Golf & Country Club, Inc.
42749 Highway 27
Davenport, FL 33837
863-424-2839

NOTICE TO CUSTOMERS

TO THE UTILITY CUSTOMERS OF DEER CREEK RV GOLF & COUNTRY CLUB, INC.

By Order No. PSC-_____-_____-_____-WS, in Docket No. _____-WS, issued _____, 201__, the Florida Public Service Commission (Commission) approved Customer Deposits, Meter Test Deposits and Miscellaneous Service Charges for the Utility. The Commission also approved a meter tampering charge, which may be levied when an investigation reveals evidence of meter tampering. The charge is designed to cover the cost of a service representative making a special premise visit to determine if there is evidence of tampering of the meter. The schedule of approved Commission charges is set forth below.

CUSTOMER DEPOSITS

Meter Size	Residential Service	General Service
5/8" x 3/4"	\$75.00	\$75.00
All others	2 x average estimated monthly bill	

METER TEST DEPOSIT

Meter Size	All Service
5/8" x 3/4"	\$20.00
1" and 1 1/2"	\$25.00
2" and over	Actual Cost

MISCELLANEOUS SERVICE CHARGES

Service Charge	Fee
Initial Connection Charge	\$15.00
Normal Reconnection Charge	\$15.00
Violation Reconnection Charge	\$23.50
Premises Visit Charge (in lieu of disconnection)	\$10.00
Meter Tampering Fee	\$30.00
Late Payment Charge	\$6.50
Non-Sufficient Fund Fees (NSF)	Per Sec. 68.065, F.S.

Pursuant to Section 68.065, Florida Statutes, the following NSF charges may be assessed:

- \$25.00, if the face value does not exceed \$50.00
- \$30.00, if the face value exceeds \$50.00 but does not exceed \$300.00
- \$40.00, if the face value exceeds \$300.00
- Or by five (5) percent of the face amount of the check, whichever is greater

The rates shall be effective for service rendered on or after _____, 201__. If you should have any questions, please contact your local utility office.