

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Thursday, December 14, 2017 2:48 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170007  
**Attachments:** SPAM opposed to FPL billing customers to pay for leaking Turkey Point canals; Fwd deadline tomorrow Dec 12 - case docket # 20170007- FPL should not bill customers to pay for leaking Turkey Point canals; case docket # 20170007- FPL should not bill customers to pay for leaking Turkey Point canals; Turkey Point canals; Leak; Opposition to Consumers Paying for FPL's Negligence; Opposed to FPL billing customers to pay for leaking Turkey Point canals; E-Form Other Complaint TRACKING NUMBER 125420; Approval for 3rd FPL rate hike

Customer correspondence

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**From:** Diane Hood  
**Sent:** Thursday, December 14, 2017 8:05 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 20170007

Copies on file. DHood

## Brandy Butler

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**From:** SRTroner <srtroner@yahoo.com>  
**Sent:** Monday, December 11, 2017 11:09 PM  
**To:** Consumer Contact  
**Subject:** \*\*\*\*SPAM\*\*\*\* opposed to FPL billing customers to pay for leaking Turkey Point canals

Good evening -

I am opposed to any action that would have customers in Florida pay for leaking Turkey Point canals or any similar cost for that matter. For decades, FPL has reaped the financial rewards of being a monopoly power company in Miami-Dade County where the Turkey Point reactors and canals are located.

Other businesses that also serve the public good must compete for market share with their competitors. In addition, these companies know that they will have financial consequences if they make poor policy or operational business decisions. But if FPL does something that negatively impacts the community, it does not have to worry about losing any business, because the State of Florida guarantees FPL with continued noncompetitive market share. Therefore the only incentive that FPL has to make better decisions is the fact that it could be fined or forced to pay for environmental cleanups or similar out of its own profit.

Passing along the cost of the leaking Turkey Point canals would be a tremendous disservice to the residents of Miami-Dade County and the State of Florida. If the State of Florida allows FPL to pass along environmental cleanup costs to residents, the State will be sending a very clear message which is that certain companies like FPL can do no wrong and will never be penalized in anyway for poor decision making. What incentive will FPL ever have to perform better, to operate more cleanly, to provide better customer service, etc. if it never has any consequences when it makes poor decisions?

Thank you,

Susannah Troner  
resident, Miami-Dade County

## Brandy Butler

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**From:** K <moondancekc@gmail.com>  
**Sent:** Tuesday, December 12, 2017 8:23 AM  
**To:** Consumer Contact  
**Subject:** Fwd: deadline tomorrow Dec 12 - case docket # 20170007- FPL should not bill customers to pay for leaking Turkey Point canals

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Good morning..

I am opposed to any action that would have customers in Florida pay for leaking Turkey Point canals or any similar cost for that matter. For decades, FPL has reaped the financial rewards of being a monopoly power company in Miami-Dade County where the Turkey Point reactors and canals are located.

Other businesses that also serve the public good must compete for market share with their competitors. In addition, these companies know that they will have financial consequences if they make poor policy or operational business decisions. But if FPL does something that negatively impacts the community, it does not have to worry about losing any business, because the State of Florida guarantees FPL with continued noncompetitive market share. Therefore the only incentive that FPL has to make better decisions is the fact that it could be fined or forced to pay for environmental cleanups or similar out of its own profit.

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Thank you,

Karen Cockcroft  
St. John's county

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To make a comment, email the Public Service Commission at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) or send a letter to 2540 Shumard Oak Blvd., Tallahassee, FL, 32399. The case docket number is 20170007.

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Should customers pay \$200 million to clean up Turkey Point? Now's your chance to speak up  
BY  
JENNY STALETOVICH  
[jstaletovich@miamiherald.com](mailto:jstaletovich@miamiherald.com)  
NOVEMBER  
22, 2017 07:00 AM  
UPDATED  
NOVEMBER 22, 2017 11:57 AM

The public has until Dec. 12 to weigh in on whether Florida Power & Light should pass the \$200 million clean-up tab for fixing leaking canals at Turkey Point on to customers.

The trouble-prone canals that help cool two aging reactors at the plant have been at the center of a years-long dispute over a growing saltwater plume threatening to contaminate drinking supplies and Biscayne Bay. FPL long denied being the source, but last year Miami-Dade County regulators found elevated levels of tritium, a radioactive tracer used to trace water, in the bay and nearby monitoring wells. Weeks later, the state ordered the utility to clean up the canals and stop the leaks.

Initially, the utility said flushing canal water into an injection well and pumping in fresher water would cost \$50 million the first year. But that cost ballooned as clean-up efforts expanded, according to Mike Sole, FPL's vice president.

The plan has also drawn criticism from solar advocates and environmentalists, who have sued the utility in federal court, saying it fails to prevent future damage.

"FPL knew or should have known as early as 1978 that the operation of the cooling canals at the Turkey Point plant south of Miami was creating a hyper-saline plume that was polluting the Biscayne Aquifer — the drinking water resource for South Florida," the Southern Alliance for Clean Energy said in a statement.

photo: foamy cooling canals  
County environmental regulators confirmed last year that canals at Turkey Point that circulate water outside two aging reactors to help cool them have grown increasingly salty, spreading an underground plume of saltwater that threatens drinking water supplies and pollutes Biscayne Bay. MARICE COHN BAND MIAMI HERALD STAFF

The group, along with Tropical Audubon and Friends of the Everglades, sued the utility for violating the Clean Water Act and have asked a judge to order FPL to pay for violations dating back to 2010 that could amount to \$76 million. Last week, a judge denied FPL's attempt to dismiss the case.

## Turkey Point's salt problem explained

Engineer Ed Swakon created this video model of an expanding saltwater plume near Turkey Point using data collected from groundwater sampling. Swakon, who was hired by Atlantic Civil, a rock mining company that has sued FPL, depicted what the underground salt front looked like over time and expanded as conditions in the canals grew saltier.

FPL has said problems in the canal were identified only after the utility and state expanded monitoring efforts in 2010 and said in its response to the Public Service Commission that state law allowed it to bill customers. If any mistake was made in monitoring the canals that allowed them to leak, it was essentially the state's fault, the utility argued.

However, the Office of Public Counsel, which represents citizens in the matter, has argued the utility's 1972 federal permit to operate the canals makes clear that FPL bears the responsibility for making sure the canals work properly.

## Brandy Butler

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**From:** Susan Markley <smarism@bellsouth.net>  
**Sent:** Tuesday, December 12, 2017 9:15 AM  
**To:** Consumer Contact  
**Subject:** case docket # 20170007- FPL should not bill customers to pay for leaking Turkey Point canals

Thank you for the opportunity to comment on issues related to FPL and the Turkey Point plant cooling canal system. I am strongly opposed to FPL's request to pass the cost of cleaning up the canals and complying with state and local health and environment regulations to rate payers.

Utility customers have no option to obtain electric service from another provider. FPL's shareholders do have an option to invest elsewhere should profits not meet their expectations. FPL has been aware of the problem at Turkey Point for a very long time, and expansion there likely has exacerbated it. Penalties or costs of remediation associated with violations are intended discourage poor planning or noncompliance, as well as protect public health and natural resources. This cost should come out of profits, not simply be passed to consumers.

Susan Markley  
Palmetto Bay, FL 33158

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This email has been checked for viruses by Avast antivirus software.

<https://www.avast.com/antivirus>

## Brandy Butler

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**From:** coonit@aol.com  
**Sent:** Tuesday, December 12, 2017 10:04 AM  
**To:** Consumer Contact  
**Subject:** Turkey Point canals

To whom it may concern,

I am opposed to any action that would have customers in Florida pay for leaking Turkey Point canals or any similar cost. For decades, FPL has reaped the financial rewards of being a monopoly power company in Dade County where the Turkey Point reactors and canals are located.

Other businesses that also serve the public good must compete for market share with their competitors. In addition, these companies know that there will be financial consequences if they make poor policy or operational business decisions. But if FPL does something that negatively impacts the community, it does not have to worry about losing any business, because the State of Florida guarantees FPL with continued noncompetitive market share. Therefore the only incentive that FPL has to make better decisions is the fact that it could be fined or forced to pay for environmental or similar cleanups out of its own profit.

In addition, the Office of Public Counsel, which represents citizens in this matter, has argued the utility's 1972 federal permit to operate the canals makes clear that FPL bears the responsibility for making sure the canals work properly.

Passing along costs to customers is unconscionable - wrong. We will not stand for the abuse of the working people in order to protect FPL from their responsibilities.

Sincerely  
Leigh Emerson Smith & family  
S Miami  
33143



## Brandy Butler

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**From:** EDWARD GELBER <eljefe2020@gmail.com>  
**Sent:** Tuesday, December 12, 2017 10:43 AM  
**To:** Consumer Contact  
**Cc:** Michael Troner; Laura Gelber  
**Subject:** Leak

"If you break it, you own it." Simple but true. How does FPL feel special enough to pass their error along to the public? If the PSC allows this I hope it is accompanied by a detailed explanation. In my 30 years as a surgeon I knew that I owned my mistakes and the reality is that they will occur.

Sent from my iPhone  
Ed Gelber, MD

## **Brandy Butler**

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**From:** beiderzee@aol.com  
**Sent:** Tuesday, December 12, 2017 1:51 PM  
**To:** Consumer Contact  
**Subject:** Opposition to Consumers Paying for FPL's Negligence

The consumers in Florida should not have to pay for FP&L's negligence. I wish to express my opposition to anyone other than FP&L paying for the canal leakage at Turkey Point. You are charged with regulating services provided in Florida in order to protect our residents from being gouged, particularly by monopolistic companies. Please do your job and hold FP&L exclusively responsible for their negligence and hold them liable for their own clean-up.

Sincerely,  
Laura Jean Goss  
Miami, Florida

Sent from AOL Mobile Mail

## Brandy Butler

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**From:** Marina Barrientos <marinabarrientos26@gmail.com>  
**Sent:** Tuesday, December 12, 2017 3:11 PM  
**To:** Consumer Contact  
**Subject:** Opposed to FPL billing customers to pay for leaking Turkey Point canals

Good evening -

I am opposed to any action that would have customers in Florida pay for leaking Turkey Point canals or any similar cost for that matter. For decades, FPL has reaped the financial rewards of being a monopoly power company in Miami-Dade County where the Turkey Point reactors and canals are located.

Other businesses that also serve the public good must compete for market share with their competitors. In addition, these companies know that they will have financial consequences if they make poor policy or operational business decisions. But if FPL does something that negatively impacts the community, it does not have to worry about losing any business, because the State of Florida guarantees FPL with continued noncompetitive market share. Therefore the only incentive that FPL has to make better decisions is the fact that it could be fined or forced to pay for environmental cleanups or similar out of its own profit.

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Thank you,

Marina Barrientos  
resident, Cutler Bay

## Brandy Butler

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, December 13, 2017 9:20 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 125420

### CUSTOMER INFORMATION

Name: Kevin Mackey  
Telephone: (561) 965-4757  
Email: [Kevinmac@bellsouth.net](mailto:Kevinmac@bellsouth.net)  
Address: 31 Cedar Circle Boynton Beach FL 33436

### BUSINESS INFORMATION

Business Account Name: Kevin Mackey  
Account Number:  
Address: 31 Cedar Circle Boynton Beach FL 33436

### COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

#### Details:

Just learned FPLI customers are being subjected to charges to clean up the Turkey Point canal! Customers are now being hostage for a company error, of which FPL knew about.

The commission just set another precedence that a company will not be held accountable for their errors, instead customers are to be held accountable!

This is a total disregard for customers and clearly show the commission favors big company over customer who have no choice!

Your demonstration of this along with other rulings in the past demonstrates that this commission is not there to protect users but to favor companies even when they are responsible!

This is totally unacceptable!

## Brandy Butler

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**From:** Carol Jones <cjones04046@gmail.com>  
**Sent:** Wednesday, December 13, 2017 2:08 PM  
**To:** Consumer Contact  
**Subject:** Approval for 3rd FPL rate hike

I just heard on the news that a 3rd rate hike was approved this year for FPL. I have to say they did a wonderful job restoring power after hurricanes Matthew and Irma. I'm sure both storms cost the company money and necessitated rate hikes. They stated on the news that this latest rate hike was for environmental cleanup if I understood correctly. Is this only a temporary rate hike until the clean up is complete? Do they offer any assistance for low income people? Is the "Sunshine" state of Florida looking into alternative energy such as solar and wind? It was stated on the news that FPL rates are some of the lowest in the country. I'd like to point out that Central Florida has some of the lowest wages. I have lived in many areas in the country and I am able to compare.

Sincerely,  
Carol Jones