

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Scott Cook

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33062

Category : Power restoration time

Comments : Concerning the time for power to be restored. We lost power at 2051 NE 28th Avenue, Pompano Beach, on the day before Irma made landfall (9/6).

Did not get power or a crew in our area until 9/15, when it took them 40 minutes to fix the problem for 162 houses. Lost power again the next day(9/16) for another 12 hours.

Anytime the wind blows hard we lose power still. Accross the street is fine, even down the block, but not our line.