

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Thursday, January 18, 2018 2:36 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20160065

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Thursday, January 18, 2018 10:49 AM  
To: Ruth McHargue  
Subject: To CLK Docket 20160065

Copy on file, see 1267966C. Also filed for Q of S, see 1267963W. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Thursday, January 18, 2018 10:13 AM  
To: Consumer Contact  
Subject: E-Form Service Outage TRACKING NUMBER: 125717

**CUSTOMER INFORMATION**

Name: Richard Aulenti  
Telephone:  
Email: [Dickson43@gmail.com](mailto:Dickson43@gmail.com)  
Address: 120 n. Gulf blvd Placida FL 33946

**BUSINESS INFORMATION**

Business Account Name: Richard Aulenti  
Account Number: 7ddd12  
Address: 120 n. Gulf blvd Placida FL 33946

Water County Selected: Charlotte

**COMPLAINT INFORMATION**

Complaint: Service Outage against Bocilla Utilities, Inc.  
Details:

Water shut off for three hours for service to equipment. No boil water notice was sent by Bocilla until.  
Call office and find no personnel and a virtual office is in place.  
Not very good service in light of a rate increase to come