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STATE OF FLORIDA



DIVISION OF ECONOMICS
GREG SHAFER
DIRECTOR
(850) 413-6410

Public Service Commission

January 19, 2018

Mrs. Connie Crist
115 50th Avenue Plz. W.
Bradenton, FL 34207-2728

Re: Docket No. 20170151-WS - Application for authority to transfer water and wastewater Certificate Nos. 577-W and 498-S in Manatee County, from Heather Hills Estates Utilities, LLC to Heather Hills Utilities, LLC.

Dear Mrs. Crist:

Thank you for your letter in which you expressed your concerns regarding the proposed customer deposit requested by Heather Hills Utilities, LLC. (Heather Hills or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding Heather Hills' proposed customer deposits. The utility's request is for initial service and not for existing customers. Therefore, the requested customer deposits would not be applicable to your service. However, for existing customers with unsatisfactory payment records, by Rule 25-30.311(7), Florida Administrative Code, the utility may require, upon reasonable notice being separate and apart from any bills for service, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills. Hopefully, this letter addresses your concerns. If you have any additional questions or require assistance, please feel free to contact me at (850) 413-6516 or by email me at msibley@psc.state.fl.us

Sincerely,

A handwritten signature in cursive script that reads "Matthew Sibley".

Matthew Sibley
Public Utilities Analyst I
Division of Economics

cc: Office of Commission Clerk (Docket No. 20170151-WS)

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2018 JAN 19 PM 4:33
COMMISSION
CLERK