

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** January 23, 2018

**TO:** Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

**FROM:** Marissa Friedrich, Public Utility Analyst I, Division of Economics *MF*

**RE:** Docket No. 20170255-WS – Request for approval of amendment to tariff to charge miscellaneous service charges and to collect customer deposits in Polk County, by Deer Creek RV Golf & Country Club, Inc.

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Please place the attached letter dated January 22, 2018, from utility President, Mike Caruso and supporting documents revising the utility's requested charges and customer deposits into the docket file.

RECEIVED-FPSC  
2018 JAN 23 AM 8:49  
COMMISSION  
CLERK

Deer Creek RV Golf & Country Club, Inc.  
42749 Highway 27  
Davenport, FL 33837  
Polk County  
Certificate Numbers 670- Wand 572-S

January 22, 2018

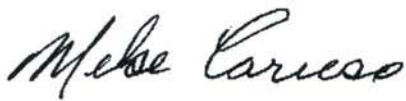
RE: Docket Number 20170255-WS- Request for approval of amendment to tariff to charge miscellaneous service charges and to collect customer deposits in Polk County, by Deer Creek RV Golf & Country Club, Inc.

Commission Clerk,

The attachments to this letter encompass the revised cost justifications for the Utility's requested miscellaneous service charges, investigation of meter tampering charge, and customer deposits. Additionally, revised water and wastewater tariff sheets are being provided to reflect the appropriate charges and deposits based on the Utility's revised cost justification attached within.

If you have any questions please do not hesitate to contact me or our consultant, Jeffery Small at 407-377-5400. (jeffsmall@ocboa.net)

Respectfully submitted,



Mike Caruso  
Deer Creek RV Golf & Country Club, Inc.  
President

**Initial Connection Charge & Premises Visit Charge**

Administrative Labor:(\$22/hr x 1/4 hr) = \$5.50

Field Labor:(\$17/hr x 1/3 hr) = \$5.67

Markup for RAFs = \$0.53

Total = \$11.70

**Normal Reconnection Charge & Violation Reconnection Charge (wastewater is at actual cost)**

Administrative Labor:(\$22/hr x 1/4 hr x 2) = \$11.00

Field Labor: (\$17/hr x 1/4 hr x 2) = \$8.50

Markup for RAFs = \$0.92

Total = \$20.42 ~ Round to \$20.50

**Investigation of Meter Tampering Charge**

Administrative Support= \$5.50

Field Support= \$17.00

Markup for RAFs= \$1.06

Total= \$23.56 ~ Round to \$24

**Customer Deposits**

Water: BFC\$2.45 + \$2.93(1.904) = \$8.02 x (2 months) = \$16.06 ~ Round to \$16

Wastewater: BFC\$8.96 + \$6.77(1.904) = \$21.85 x (2 months) = \$43.70 ~ Round to \$44

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential Service</u>	<u>General Service</u>
5/8" x 3/4"	\$16	2x Average Estimated Bill
All over 5/8" x 3/4"	2x Average Estimated Bill	2x Average Estimated Bill

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a).

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE -

TYPE OF FILING -

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation.

NORMAL RECONNECTION - This charge may be levied for reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

LATE PAYMENT CHARGE – This charge may be levied when a customer is delinquent in paying a bill for service, pursuant to Rule 25-30.335(4), F.A.C.

NSF CHARGE - This charge may be levied pursuant to Section 68.065, Florida Statutes, when a customer pays by check and that check is dishonored by the customers banking institution.

Schedule of Miscellaneous Service Charges

	<u>Normal Hours</u>
Initial Connection Charge	\$11.70
Normal Reconnection Charge	\$20.50
Violation Reconnection Charge	\$20.50
Premises Visit Charge (In lieu of disconnection)	\$11.70
Late Payment Charge	\$ 6.50
NSF Check Charge	Pursuant to Florida Statute 68.065, F.S.

Continued on Sheet No. 16.1

EFFECTIVE DATE –

TYPE OF FILING –

Continued from Sheet No. 16.0

MISCELLANEOUS SERVICE CHARGES

METER TAMPERING CHARGE - This charge may be levied when an investigation reveals evidence of meter tampering. Pursuant to Rule 25-30.320, F.A.C. whenever service is discontinued for fraudulent use of such service, the utility, before restoring service, may also require the customer to make at his own expense all changes in piping or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the deficiency in revenue resulting from such fraudulent use.

INVESTIGATION OF METER TAMPERING CHARGE - In the event that an investigation reveals evidence of unauthorized connections to, or tampering with the Company's meters, meter seals or metering equipment, the Company may assess a charge to recover the cost of the investigation.

Meter Tampering Charge	Actual Cost
Investigation of Meter Tampering Charge	\$24

EFFECTIVE DATE -

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AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential Service</u>	<u>General Service</u>
5/8" x 3/4"	\$44	2x Average Estimated Bill
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