

Brandy Butler

From: Ruth McHargue
Sent: Wednesday, January 31, 2018 4:06 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, January 31, 2018 1:11 PM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1269247C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, January 31, 2018 11:15 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125833

CUSTOMER INFORMATION

Name: Upset Customer
Telephone: (407) 123-4567
Email:
Address: 123 Fake Street Name Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Under Sanlando Utilities Account Number:
Address: 123 Fake Street Name Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

In my opinion, this for-profit company (the Utilities, Inc. parent company of which originally is from outside of Florida) comes in, sets up a "Florida" subsidiary, buys our local more efficient/cheaper small utility (Sanlando Utilities), and jacks our water rates >100%, and tells us they are raising the fees again to spread their future investments in infrastructure over all of their customer base (i.e. we are being penalized for their inefficiency elsewhere and lining their pockets based on promised future investments (who's going to enforce that?). This happened with the nuclear electrical utilities in Florida too (taking money in higher bills for fake future investments in infrastructure that never materialize.) Now I understand that they are going to raise our rates yet again at many times higher than the annual inflation rate (they are redistributing our wealth to cronies and subsidizing other less efficient operations). Rewarding a foreign-state for-profit utility for inefficiency and redistributing our wealth to their pockets smells of corruption, I'm surprised that Rick Scott puts up with this kind of behavior (or does he even know about it?) Somebody should audit this utility's political payments. I'd put my name, but we know that would waste your time and mine, I just want you to know there are a lot

of upset people in this area who are communicating with each other online about these obscene major water utility bill increases.