



February 2, 2018

E-Filing

Carlotta S. Stauffer, Commission Clerk
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Docket No. 20170166-WS- Application for limited proceeding rate increase in Orange County
by Pluris Wedgefield, Inc.
Our File No. 43085.20

Dear Ms. Stauffer:

The following are Pluris Wedgefield, Inc.'s ("Utility") responses to Staff's Second Data Request dated January 23, 2018:

Legal Fees

Please refer to Pluris Wedgefield's petition for limited proceeding, document no. 06333-2017.

- 1) Please provide all invoices related to the \$39,960 for legal fees on Schedule 12.

Response:

See Attachment 1.

- 2) Please provide the reasoning or justification for the following costs on Schedule 12:

- a. \$1000 Hotel, Airfare

Response:

Estimated airfare cost from Dallas for Maurice Gallarda to attend hearings for limited proceeding rate case.

See Attachment 2.

- b. \$400 Travel, Hotel

Response:

Estimated hotel cost for Maurice Gallarda to attend hearings for limited proceeding rate case. See Attachment

2.

- c. \$300 Travel, Auto

Response:

Estimated rental car cost for Maurice Gallarda to attend hearings for limited proceeding rate case. See Attachment 2.

d. \$300 Travel, Meals

Response:

Estimated cost for meals for Maurice Gallarda to attend hearings for limited proceeding rate case. See Attachment 2.

Tax Reform

Please refer to Pluris Wedgefield's petition for limited proceeding, document no. 06333-2017.

- 3) Please provide a revised Schedule No. 3 reflecting the new Federal Income Tax rate and revenue requirement.

Response:

See Attachment 3 for a revised Schedule No.3 reflecting the new Federal Income Tax rate of 21%.

- 4) Please provide revised Schedule Nos. 1 and 13 reflecting the new revenue requirement and rates as a result of the new Federal income Tax rate.

Response:

See Attachment 4 for revised Schedule Nos.1, 2, and 5 reflecting the new revenue requirement and rates as a result of the new Federal Income Tax rate. The requested Schedule No. 13 did not change as a result of these revisions.

AMI Meters

Please refer to Pluris Wedgefield's petition for limited proceeding, document no. 06333-2017.

- 5) On page 2, Pluris Wedgefield reported that customers had concerns of misread meters and estimates were a constant issue.

- a. For the period of January 1, 2013 to September 30, 2016, how many customer accounts per month were estimated?

Response:

Jan. 2013 – 2 meters

2014 – 6 meters

2015 – None

August 2016 – 1 meter

- b. For the period of October 1, 2016 to the present, how many customer accounts per month were estimated?

Response:

Estimations due to dead meters caused by faulty batteries in a particular manufacturing lot; problem with new meters being resolved with manufacturer

Dec 2016 – 2 meters

Jul 2017 – 3 meters

Jan 2017 – 12 meters

Aug 2017 – 8 meters

Feb 2017 – 15 meters

Sep 2017 – 2 meters

Mar 2017 – 5 meters

Oct 2017 – 16 meters

Apr 2017 – 3 meters

Nov 2017 – 8 meters

May 2017 – 6 meters

Dec 2017 – 10 meters

Jun 2017 – 5 meters

Jan 2018 – 12 meters

- c. For the period of January 1, 2013 to September 30, 2016, how many customer complaints did the Utility receive concerning billing issues?

Response:

481 concerns = 392 site visits to check the leak indicator and read the meter, 57 meter field tests performed, 15 bench tests performed, and 17 PSC complaints filed.

- d. Are these complaints included in the complaints that were provided with the petition? If not, please provide a copy of the billing issue complaints.

Response:

Not all concerns were included with the petition. See Attachment 5 for a list of billing complaints.

- e. For the period of October 1, 2016 to the present, how many customer complaints did the Utility receive concerning billing issues? Please provide a copy of those complaints.

Response:

68 concerns = 61 site visits to check the leak indicator and read the meter, 4 meter field tests performed, 0 bench tests performed, and 3 PSC complaints filed.

- 6) On page 2, Pluris Wegefieled reported that it also implemented a customer portal. Has the Utility received any feedback on the customer portal? If so, please provide descriptions of the type of feedback from customers using the portal.

Response:

Customers calling into the Customer Care Center have stated that the personal web portal allows for the opportunity to view water usage in real time and has allowed them to manage their own use. Customers have said they like being able to set their use thresholds and in a number of occasions have been alerted when they have exceeded the set points the customer set. A number of customers said the portal assisted them in identifying toilet and other leaks saving them on use. The overall comment has been that the personal portal has allowed for the opportunity to manage water usage and reduce costs.

- 7) Please provide the installation dates of the old meters.

Response:

<i>19 unknown</i>	<i>67 - 2006</i>
<i>92 - 1996</i>	<i>63 - 2007</i>
<i>45 - 1997</i>	<i>49 - 2008</i>
<i>43 - 1998</i>	<i>8 - 2009</i>
<i>65 - 1999</i>	<i>31 - 2010</i>
<i>59 - 2000</i>	<i>18 - 2011</i>
<i>156 - 2001</i>	<i>29 - 2012</i>
<i>143 - 2002</i>	<i>37 - 2013</i>
<i>193 - 2003</i>	<i>110 - 2014</i>
<i>224 - 2004</i>	<i>62 - 2015 (Prior to AMI project)</i>
<i>128 - 2005</i>	

- 8) On Schedule 7, the Utility provide \$224,489 for meter retirements. Please explain how Pluris Wedgefieled determined this amount for the retirement of the meters.

Response:

\$224,489 was the balance of account 334.4-Meters/Meter Installations as of YE 2015. The AMI meter replacement program began in October 2015 and all invoices related to this program were coded to account 105-Construction in Process. Since the AMI meters were replacing all current in-service meters coded to account 334.4 and subsequently

were placed in service in September 2016, then the total previous account balance of \$224,489 should be retired in its entirety.

Please refer to Pluris Wedgefield's response to staff's first data request, document no. 10796-2017.

- 9) Invoice number 31, from HD Supply, for \$3,098.09, shows a product code of 3707B43332WNL, with a description of B43-332WNL ¾ BMV PJ(CTS)XMN (No Lead) for a quantity of 50 at \$57.52 each. What is this item and how does it relate to the AMI meters?

Response:

The item is a ¾" curb stop with a compression fitting on one end and a 5/8" meter nut on the other. The item was used during installation of the new AMI meters to assure proper installation.

- 10) Invoice number 32, from HD Supply, for \$924.95, shows a product code of 3910C4444NL, with a description of C44-44NL 1" No Lead CPLG PJCTS for a quantity of 25 at \$17.43 each. What is this item and how does it relate to the AMI meters?

Response:

The item is a 1" compression coupling for poly tube service line piping. The item was used during installation of the new AMI meters to assure proper installation.

- 11) Invoice number 32, from HD Supply, for \$924.95, shows a product code of 3907C4433NL, with a description of C44-33NL ¾" No Lead CPLG PJCTS for a quantity of 25 at \$15.23 each. What is this item and how does it relate to the AMI meters?

Response:

The item is a ¾" compression coupling for poly tube service line piping. The item was used during installation of the new AMI meters to assure proper installation.

- 12) Invoice number 43, from HD Supply, for \$174.87, shows a product code of 391007U4843NL, with a description of U48-43NL 1X3/4X7 ½ U-BR CMPX MIP (No Lead) for a quantity of 1 at \$42.20 each. What is this item and how does it relate to the AMI meters?

Response:

The item is a 1" by ¾" re-setter. The re-setter raises the height and alignment of the meter in the meter box. The item was used during installation of the new AMI meters to assure proper installation.

- 13) Invoice number 43, from HD Supply, for \$174.87, shows a product code of 3707BA13332WNL, with a description of BA 13-332WNL 5/8X3/4 ANG BMV FX MN (No Lead) for a quantity of 2 at \$61.00 each. What is this item and how does it relate to the AMI meters?

Response:

The item is an angled 5/8" by ¾" curb stop. The item was used during installation of the new AMI meters to assure proper installation.

- 14) Invoice number 45, from HD Supply, for \$616.50, shows a product code of 3707B13332WNL, with a description of B13-332W-NL ¾ Ball MV FIPXMN w/Lock Wing No Lead for a quantity of 4 at \$54.15 each. What is this item and how does it relate to the AMI meters?

Response:

The item is a ¾" curb stop with a female fitting on one end and a 5/8" meter nut on the other. The item was used during installation of the new AMI meters to assure proper installation.

- 15) Please refer to invoice numbers 50, 56, and 63. Please explain why Pluris is capitalizing labor when it appears Utility Solutions (invoices numbers 26, 28, 33, 36, and 42) provided labor to install the meters.

Response:

Pluris provided in-house labor to supplement the labor from Utility Solutions in order to save costs during meter installation. Pluris believes that the installation costs from Utility Solutions would have been much higher had we not supplemented with an in-house crew when possible.

- 16) Please refer to invoice numbers 53 and 58. Please describe the engineering service that Professional Service (invoice 53) provided and explain how it is different from the work performed by HD Supply (invoice 58).

Response:

The engineering services by both Professional Service Industries, Inc. and HD Supply were for geotechnical and signal propagation investigations and related engineering reports. These services included geotechnical soil borings and laboratory tests for structural foundation design for design of the AMI tower. The propagation study was necessary in selecting the optimum location of the AMI tower within the service area. The original site surveyed by HD supply did not conform with the Sensus propagation study used to determine the validity of receiving the proper range of signal from each meter throughout the system. Therefore, the second site was tested utilizing Professional Service Industries, Inc. due to HD Supply inability to schedule the work to be completed in a timely manner.

Water Softener

Please refer to Pluris Wedgefield's petition for limited proceeding, document no. 06333-2017.

- 17) On page 3, Pluris Wedgefield reported that customers had concerns of scaling on home piping and hard water spots after washing dishes.

- a. For the period of January 1, 2013 to February 29, 2016, how many customer complaints did the Utility receive concerning the hard water issues?

Response:

It is important to note that complaints regarding hard water began in 2012, when Pluris noted increased maintenance of the old water softeners installed in the past by the prior owner. We are including complaints from 2012 through the current. See Attachment 17

- b. Are these complaints included in the complaints that were provided with the petition? If not, please provide a copy of the hard water issues complaints.

Response:

See 17 (a) above.

- c. For the period of March 1, 2016 to the present, how many customer complaints did the Utility receive concerning hard water issues? Please provide a copy of those complaints.

Response:

Since installation of the commercial grade water softeners we received only 5 customers contacting Pluris regarding hard water. In all 5 circumstances Pluris visited the resident and tested the water to show the customers the water was not hard. We have received calls from customers stating that water was soft and there were no more calcium noted on glassware and utensils.

- 18) Schedule 6 shows additions to account 304 for a new structure for this project. However, on Schedule 7, the Utility only identified \$248,850 for water softener equipment retirements in account 320.3. Were there any retirements associated with the additions to account 304? If no, please explain your answer.

Response:

No. There was no previous structure in place for the old equipment; therefore, no retirement was necessary.

Please refer to Pluris Wedgefield's response to staff's first data request, document no. 10796-2017.

19) Please refer to invoice numbers 1 and 2. Invoice number 1 appears to be a contract and not an invoice and the price included is for a down payment.

a. Why was only the down payment included in the price for this project?

Response:

See response to 19 b.

b. What is the difference between invoice numbers 1 and 2?

Response:

Invoice number 1 is for the down payment of the structure in the amount of \$842.25. Invoice 2 is for the remainder of the balance due of \$5,309.65. Invoice 2 also identifies the \$842.25 as a deduction from the total amount due of \$5,309.65. Invoice 1 was included in the submittal to provide further clarification to PSC staff for the \$842.25 cost.

20) Please refer to invoice numbers 1 through 5. Please explain the difference between the carport and the shade structure.

Response:

Invoice numbers 1 through 5 are all related to the construction and permanent installation of the shade structure for the water softeners. There is no difference between the carport and the shade structure.

Office Building

Please refer to Pluris Wedgefield's petition for limited proceeding, document no. 06333-2017.

21) On page 3, Pluris Wedgefield stated that an existing electrical building was being used for staff to conduct daily work.

a. Does the Utility have any pictures of the electrical building that was being used? If so, please provide them.

Response:

See Attachment 21 for photo extracted from security camera footage.

b. Please explain what type of work the staff will be doing on a daily basis.

Response:

Staff conducts all daily activities required to efficiently operate the water treatment facility to include but not limited to; operation of SCADA, clerical duties, laboratory work.

c. Is lab work part of the daily work?

Response:

Yes. See response to 21 b.

d. What kind of equipment (lab table, lab equipment, computers) is needed to complete the daily work?

Response:

Computers, printer, internet provider, desk(s), chairs, tables, metering equipment for operation and process control, lab equipment.

- e. Will the new office building house extra equipment and testing equipment?

Response:

The new office building will provide for staff to conduct work properly in a safe environment. Additional equipment such as computers to monitor SCADA performance have been added.

- 22) On schedule 6, Pluris Wedgefield included \$2,220 for account 311.3 and \$14,214 for account 320.3. Please explain why those amounts were included in those account and not in account 304.

Response:

Both invoices should be coded to account 304.5 since they pertain to the actual structure. This was an error in coding.

Please refer to Pluris Wedgefield's response to staff's first data request, document no. 10796-2017.

- 23) Please refer to invoice number 10 from Kimley Horn. The line item include for this project has a description of Site Permitting for Office and Maxim Break for \$3,282.

- a. Please explain what the Maxim Break was and why it is included in this project?

Response:

The Maxim Break was for the emergency repair of a major 12" diameter sewer gravity collection main. The "Maxim Break" and "Site Permitting for Office" are separate projects. Kimley-Horn accounts payable department included both project on the same invoice.

- b. What was the cost for the site permitting for the office?

Response:

Steve Romano with Kimley-Horn estimates that of the \$3,282 total for permitting on the referenced invoice, \$2,300 is for the Maxim Break and the remaining \$982 is for the Site Permitting for Office. He doesn't have the detail to provide more exact amounts but believes that estimate is close.

- 24) Please complete the table below summarizing Pluris' projects.

Project	Total Number of Bids Received	Three Lowest Bids	Bid Selected Company/Amount
AMI Water Meters	3	<i>Badger \$367,969.00</i> <i>Neptune \$509,913.00</i> <i>HD Supply/Sensus \$395,393.00</i>	<i>HD Supply/Sensus \$395,393.00 *</i>
Wastewater Main Replacement	<i>Emergency</i>	<i>N/A</i>	<i>Tri-Sure \$359,023.00 (excluding permitting & engineering)</i>
Maintenance Building	3	<i>Action Mobile \$34,540.00</i> <i>WilliamScottsman \$25,000.00</i> <i>PacVan \$22,209.00</i>	<i>PacVan \$22,209.00</i>

Water Softening Equipment	3	<i>Quality Water Consultants</i> <i>\$112,805.00</i> <i>WTW C&I</i> <i>\$142,900.00</i> <i>AdEdge</i> <i>\$315,000.00</i>	<i>AdEdge</i> <i>\$315,000.00 *</i>
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** Please see additional explanation of acceptance of bid(s) for PSC staff clarification.*

HD Supply / Sensus Bid; Considerable research was conducted in evaluating product quality, functionality and a fair and reasonable cost. The Badger bid, although lower in initial cost would have required the purchase and/or lease of land acquisitions due to the framework of the Badger product offered that works on cell and/or mobile phone signal technology. The land acquisitions would have been required to install approximately twenty to thirty "mini-towers" throughout the service area in order to receive the cell and/or mobile phone signals from each meter. Also an important factor is the cell coverage within the Wedgfield community. Poor cell coverage is a known issue in the area and the potential for ongoing issues including readings being missed was a serious concern. The HD Supply bid with the Sensus product was accepted due to the research demonstrating that the use of a single tower with one base station was more reliable for the Utility and most importantly for customers in producing reliable and consistent data reads.

In addition to the data reliability, the HD Supply bid included a free customer web portal allowing customers to monitor and manage daily usage in near real time. This feature was not available with the Badger bid.

AdEdge bid; Pluris obtained three water softening product bids. Each of the three companies were invited to the water treatment site to review the necessary parameters including flow and SCADA tie in to the water treatment plant. Although all three companies represented they could deliver on all requirements before site visits, two of the companies (The Water Quality Consultants, and WTW & CI) were non-responsive as their bids clearly demonstrated the product could not address flow requirements, the level of hardness reduction nor the ability to integrate piping and SCADA required for the plant. Only AdEdge's bid demonstrated an understanding the scope of the project. Pluris has not had any issue with the water softening equipment furnished by AdEdge, and as noted above, a number of customers called in attesting to the water no longer being hard and leaving calcium scale on glassware and fixtures.

Should you have any questions, please do not hesitate to give me a call.

Very truly yours,

/s/ Martin S. Friedman

MARTIN S. FRIEDMAN
 For the Firm

MSF/

cc: Dan Winters (via e-mail)
 Maurice Gallarda (via e-mail)
 Danijela Janjic, Esquire (via e-mail)
 Virginia Ponder, Esquire (via email)

ATTACHMENT “1”

Pluris Wedgefield, Inc.

Docket No. 20170166-WS

Friedman & Friedman, P.A. – Actual and Estimated Rate Case Expense

- Actual Billed and Unbilled Attorney Fees through January 23, 2018 (Invoices and Client Ledger Attached): \$12,315.00 (**Includes** \$259.00 to correct deficiencies)
- Actual Billed and Unbilled Costs through January 23, 2018 (Invoices and Client Ledger Attached): \$886.71.
- Filing Fee: \$2,000.00

Estimated:

<u>Hours</u>	<u>Description</u>
3.0 hrs.	Respond to formal and informal data requests from Staff and Issues & Positions by OPC
1.5 hrs.	Review Staff recommendation; Conference with client and consultants regarding recommendation; Conference with Staff regarding recommendation.
4.5 hrs.	Prepare for and attend Agenda conference, discuss Agenda with client and Staff.
1.5 hrs.	Review PAA Order; conference with client and consultants regarding PAA Order.
2.0 hrs.	Prepare revised tariff sheets, obtain Staff approval of tariffs; Draft and revise customer notice, obtain Staff approval; Coordinate mailing of customer notices and implementation of tariffs and filing Affidavit; Prepare, review and filing of post-Order requirements
12.5 hrs. @ \$370/hr.	\$4,625.00 total attorneys' estimated fees through PAA

Estimate of costs to complete:

\$ 20.00 Estimated photocopier and other miscellaneous costs

\$ 20.00 TOTAL ESTIMATED COSTS

TOTAL ACTUAL AND ESTIMATED LEGAL FEES: \$16,940.00

TOTAL ACTUAL AND ESTIMATED COSTS: \$906.71

TOTAL ACTUAL FILING FEE: \$2,000.00

Client Ledger
From Jan/ 1/2018

Date	Entry #	Received From/Paid To Explanation	Chq# Rec#	General		Fees	Trust Activity		
				Rcpts	Disbs		Inv#	Acc	Rcpts
15		Pluris Wedgefield, Inc.							
43085.20		PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING							Resp Lawyer: MSF
Jan 3/2018	54223	Billing on Invoice 4486 FEES 740.00			0.00		4486		
Jan 3/2018	54280	Lawyer: MSF 0.30 Hrs X 370.00 Review test results and telephone conference with and correspondence with Mr. Kuhns concerning same; Research and draft letter to PSC clerk;				111.00			
Jan 11/2018	54645	Pluris Wedgefield, Inc. PMT - Payment	19423	740.00					
Jan 23/2018	55125	Lawyer: MSF 1.40 Hrs X 370.00 Review Staff's Second Data Request and prepare template for response and letter to Mr. Gallarda and others concerning same; Follow-up telephone conference with Mr. Gallarda and Mr. Winters concerning same; Correspondence & telephone conference with Mr Kuhns; Begin preparation of response;				518.00			

TOTALS	CHE	+	UNBILLED		= TOTAL	DISBS	+	BILLED		+ TAX	- RECEIPTS	BALANCES	
			RECOV	+ FEES				= A/R	TRUST				
PERIOD	0.00		0.00	629.00	629.00	0.00		0.00	0.00	0.00	740.00	-740.00	0.00
END DATE	0.00		0.00	629.00	629.00	2886.71		11686.00	0.00	14572.71	0.00	0.00	0.00

FIRM TOTAL	CHE	+	UNBILLED		= TOTAL	DISBS	+	BILLED		+ TAX	- RECEIPTS	BALANCES	
			RECOV	+ FEES				= A/R	TRUST				
PERIOD	0.00		0.00	629.00	629.00	0.00		0.00	0.00	0.00	740.00	-740.00	0.00
END DATE	0.00		0.00	629.00	629.00	2886.71		11686.00	0.00	14572.71	0.00	0.00	0.00

REPORT SELECTIONS - Client Ledger

Layout Template	Default
Advanced Search Filter	None
Requested by	MSF
Finished	Wednesday, January 24, 2018 at 10:02:08 AM
Ver	14.1 (14.1.20150324)
Matters	43085.20
Clients	All
Major Clients	All
Client Intro Lawyer	All
Matter Intro Lawyer	All
Responsible Lawyer	All
Assigned Lawyer	All
Type of Law	All
Select From	Active, Inactive, Archived Matters
Matters Sort by	Default
New Page for Each Lawyer	No
New Page for Each Matter	No
No Activity Date	Dec/31/2199
Firm Totals Only	No
Totals Only	No
Entries Shown - Billed Only	No
Entries Shown - Disbursements	Yes
Entries Shown - Receipts	Yes
Entries Shown - Time or Fees	Yes
Entries Shown - Trust	Yes
Incl. Matters with Retainer Bal	No
Incl. Matters with Neg Unbld Disb	No
Trust Account	All
Working Lawyer	All
Include Corrected Entries	No
Show Check # on Paid Payables	No
Show Client Address	No
Consolidate Payments	No
Show Trust Summary by Account	No
Show Interest	No
Interest Up To	Jan/24/2018
Show Invoices that Payments Were Applied to	No
Display Entries in	Date Order



766 North Sun Drive, Suite 4030
 Lake Mary, Florida 32746
 Phone: (407) 830-6331

F.E.I.: 46-4480334

January 3, 2018

Pluris Wedgefield, Inc.
 2100 McKinney Ave., Suite 1550
 Dallas, TX 75201 USA

Invoice No.: 4486
 File No.: 43085.20

Attention: Maurice Gallarda, PE

PLEASE REFER TO
 INVOICE NUMBER WHEN
 REMITTING.

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now \$740.00

FEES

			<u>Hours</u>	<u>Amount</u>
12/05/17	MSF	Review staff's 1st data request and letter to Mr. Gallarda concerning same; Draft response template; Follow-up telephone conference with Mr Winters who telephoned;	0.40	\$148.00
12/07/17	MSF	Telephone Conference with Adam Hill of PSC Staff who telephoned; Letter to Mr Gallarda;	0.30	\$111.00
12/13/17	MSF	Telephone Conference with Mr. Winters who telephoned and follow-up correspondence from Mr. Winters; Research and draft response;	0.30	\$111.00
12/21/17	MSF	Review various revisions, compile Attachments and finalize letter to Clerk with responses to Staff's First Data Request	1.00	\$370.00
		Total Fees	2.00	\$740.00



766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746
Phone: (407) 830-6331

F.E.I.: 46-4480334

December 4, 2017

Pluris Wedgefield, Inc.
2100 McKinney Ave., Suite 1550
Dallas, TX 75201 USA

Invoice No.: 4406
File No.: 43085.20

Attention: Maurice Gallarda, PE

PLEASE REFER TO
INVOICE NUMBER WHEN
REMITTING.

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$7,876.52**

FEES

			<u>Hours</u>	<u>Amount</u>
10/09/17	MSF	Review signed Resolution and letter to Mr. Winters concerning same;	0.20	\$74.00
10/12/17	MSF	Telephone Conference with Mr. Hill, draft Affidavit of Mailing and letter to Mr. Gallarda and others; Correspondence with Ms. Yopp;	0.30	\$111.00
10/13/17	MSF	Review, research and respond to correspondence from Ms. Yopp; Miscellaneous research and Correspondence with Mr. Hill, Mr. Gallarda and Mr. Kuhns;	0.40	\$148.00
10/16/17	MSF	Correspondence with Mr. Hill and Mr. Gallarda regarding customer meeting; Research and draft proposed Customer Notice; follow-up correspondence; Telephone Conference with Mr. Kuhns who telephoned; Additional correspondence with Mr. Hill and Utility representatives;	1.20	\$444.00

10/18/17	MSF	Research and draft letter to Mr. Kuhns regarding meter charge; Research, draft and e-file letter to Clerk concerning same; Telephone Conference with Mr. Kuhns who telephoned; Miscellaneous correspondence with Mr. Gallarda and Mr. Kuhns regarding Mr. Ambler;	0.80	\$296.00
10/19/17	MSF	Research, draft and e-file Notice of Filing Affidavit of Mailing Customer Meeting Notice; Letter to Mr. Gallarda regarding case schedule; correspondence with Mr. Gallarda , Mr. Kuhns and PSC Staff regarding upcoming customer meeting;	0.50	\$185.00
10/20/17	MSF	Meeting with PSC Staff and OPC regarding Ambler; Correspondence with Mr. Gallarda concerning same;	0.30	\$111.00
10/21/17	MSF	Docket review and letter to Mr. Gallarda regarding Commissioner Bonilla letter;	0.10	\$37.00
10/22/17	MSF	Correspondence with Mr. Gallarda and Mr. Kuhns regarding Commissioner Bonilla's participation	0.20	\$74.00
10/23/17	MSF	Review affidavit and documents from Ms. Yopp regarding initial customer notice and draft and e-file Notice of Filing; Correspondence regarding newspaper notice;	0.40	\$148.00
10/31/17	MSF	Telephone Conference with PSC Attorney Duval and Mr. Hill who telephoned; Review Ambler filing; Follow-up telephone conference with Mr. Hill; Letter to Mr. Gallarda; follow-up telephone conference with Mr. Gallarda who telephoned;	1.10	\$407.00
11/01/17	MSF	Travel to Orlando for customer meeting and telephone conference with Mr. Kuhns; Several follow-up telephone conference with Mr. Kuhns who telephoned regarding Staff visit;	4.20	\$1,554.00
11/02/17	MSF	Travel to Wedgefield and conference with Mr. Kuhns and Mr. Littrell; Attend customer meeting and post meeting conference; Return to Tallahassee office	8.00	\$2,960.00
11/03/17	MSF	Review Affidavit of Publication of Initial Customer Notice, Draft and e-file Notice of Filing; Telephone Conference with Mr. Gallarda who telephoned; Review and comment on letter to Ambler and	0.80	\$296.00

follow-up telephone conference with Mr. Gallarda concerning same;

11/06/17	MSF	Miscellaneous correspondence regarding Ambler presentation; Telephone Conference with Mr. Kuhns and Mr. Winters who telephoned;	0.40	\$148.00
11/07/17	MSF	Review and comment on various Ambler correspondence; Telephone Conference with Mr. Kuhns who telephoned concerning same;	0.40	\$148.00
11/09/17	MSF	Review PSC Docket and letter to Mr. Gallarda;	0.20	\$74.00
		Total Fees	19.50	\$7,215.00

DISBURSEMENTS

		<u>Amount</u>
10/27/17	Notice Of Publication	\$67.90
11/13/17	Customer Meeting in Wedgefield	\$593.62
	Total Disbursements	\$661.52
	Total Fees & Disbursements	\$7,876.52



766 North Sun Drive, Suite 4030
 Lake Mary, Florida 32746
 Phone: (407) 830-6331

F.E.L.: 46-4480334

October 5, 2017

Pluris Wedgefield, Inc.
 2100 McKinney Ave., Suite 1550
 Dallas, TX 75201 USA

Invoice No.: 4254
 File No.: 43085.20

Attention: Maurice Gallarda, PE

PLEASE REFER TO
 INVOICE NUMBER WHEN
 REMITTING.

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$666.00**

FEES

		<u>Hours</u>	<u>Amount</u>
09/19/17	MSF Monitor BOCC meeting where rate case was discussed; Telephone Conference with Mr. Kuhns who telephoned concerning same; letter to Mr. Gallarda	1.00	\$370.00
09/25/17	MSF Correspondence with Mr. Hill and telephone conference with Mr. Gallarda who telephoned;	0.20	\$74.00
09/28/17	MSF Review and comment on letter to PSC Staff; Finalize Initial Customer Notice and letter to Staff concerning same; Letter to Mr. Kuhns regarding availability of MFR for customer inspection.	0.60	\$222.00
	Total Fees	1.80	\$666.00
	Total Fees & Disbursements		\$666.00



766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746
Phone: (407) 830-6331

F.E.I.: 46-4480334

September 8, 2017

Pluris Wedgefield, Inc.
2100 McKinney Ave., Suite 1550
Dallas, TX 75201 USA

Invoice No.: 4173
File No.: 43085.20

Attention: Maurice Gallarda, PE

PLEASE REFER TO
INVOICE NUMBER WHEN
REMITTING.

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$717.40**

FEES

		<u>Hours</u>	<u>Amount</u>	
08/03/17	MSF	Review revised rate schedule and telephone conference with Mr. Winters who telephoned concerning same; Research and draft and efile Notice of Filing revised rate schedules	0.30	\$111.00
08/24/17	MSF	Research and draft summary of reasons for limited proceeding; Correspondence with Mr. Gallarda and Mr. Kuhns and review changes; Letter to WFTV reporter;	0.50	\$185.00
08/29/17	MSF	Review Deficiency Letter and Letter to Mr. Winters concerning same; Telephone Conference with Mr. Winters who telephoned;	0.40	\$148.00
08/30/17	MSF	Finalize and file deficiency responses;	0.30	\$111.00
08/31/17	MSF	Begin Research and Draft of Initial Customer Notice;	0.40	\$148.00

Total Fees

1.90

\$703.00

DISBURSEMENTS

Amount

08/01/17

FedEx-Overnight Delivery

\$14.40

Total Disbursements

\$14.40

Total Fees & Disbursements

\$717.40



766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746
Phone: (407) 830-6331

F.E.I.: 46-4480334

August 7, 2017

Pluris Wedgefield, Inc.
2100 McKinney Ave., Suite 1550
Dallas, TX 75201 USA

Invoice No.: 4076
File No.: 43085.20

Attention: Maurice Gallarda, PE

PLEASE REFER TO
INVOICE NUMBER WHEN
REMITTING.

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$3,636.79**

FEES

			<u>Hours</u>	<u>Amount</u>
07/03/17	MSF	Correspondence with Mr. Gallarda in preparation for filing LP	0.20	\$57.00
07/17/17	MSF	Review, research and telephone conference with in response to correspondence from Mr. Winters; Research and draft Application and supporting affidavit and correspondence concerning same;	1.80	\$666.00
07/18/17	MSF	Telephone Conference with Mr. Winters regarding projects; Follow-up correspondence;	0.30	\$111.00
07/21/17	MSF	Telephone Conference with Mr. Winter regarding draft MFRs; Review draft MFRs and	1.30	\$481.00
07/24/17	MSF	Correspondence with Ms. Gallarda, Ms. Yopp and County;	0.20	\$74.00
07/31/17	MSF	Letter to County Mayor and telephone conference with Mr. Gallarda who telephoned concerning same	0.10	\$37.00

Total Fees	3.90	<u>\$1,426.00</u>
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DISBURSEMENTS

		<u>Amount</u>
07/24/17	Filing Fee	\$2,000.00
07/27/17	3 ring binder Dividers (7 sets)	\$48.23
	3 ring binders (7)	\$27.23
	Copies	\$122.50
07/31/17	FedEx	\$12.83
	Total Disbursements	<u>\$2,210.79</u>
	Total Fees & Disbursements	<u>\$3,636.79</u>



766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746
Phone: (407) 830-6331

F.E.I.: 46-4480334

June 3, 2016

Pluris Wedgefield, Inc.
2100 McKinney Ave., Suite 1550
Dallas, TX 75201 USA

Invoice No.: 2922
File No.: 43085.20

PLEASE REFER TO
INVOICE NUMBER WHEN
REMITTING.

Attention: Maurice Gallarda, PE

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$72.00**

FEES

		<u>Hours</u>	<u>Amount</u>
05/29/16	MSF	Review, research and respond to correspondence from Mr. Winters regarding filing requirements;	0.20 \$72.00
		Total Fees	0.20 \$72.00
		Total Fees & Disbursements	<hr/> \$72.00



766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746
Phone: (407) 830-6331

F.E.I.: 46-4480334

January 5, 2016

Pluris Wedgefield, Inc.
2100 McKinney Ave., Suite 1550
Dallas, TX 75201 USA

Invoice No.: 2510
File No.: 43085.20

Attention: Maurice Gallarda, PE

PLEASE REFER TO
INVOICE NUMBER WHEN
REMITTING.

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$576.00**

FEES

			<u>Hours</u>	<u>Amount</u>
12/02/15	MSF	Telephone Conference with Mr. Gallarda and Mr. Winters regarding MFR requirements	0.20	\$72.00
12/06/15	MSF	Review prior PSC Orders and letter to Mr. Gallarda concerning same;	1.00	\$360.00
12/07/15	MSF	Telephone Conference with and follow-up correspondence to Mr. Gallarda and Mr. Winters	0.20	\$72.00
12/27/15	MSF	Review and respond to Correspondence from Mr. Winters; Follow-up correspondence with Mr. Winters;	0.20	\$72.00
		Total Fees	1.60	\$576.00
		Total Fees & Disbursements		\$576.00



766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746
Phone: (407) 830-6331

F.E.I.: 46-4480334

December 2, 2015

Pluris Wedgefield, Inc.
2100 McKinney Ave., Suite 1550
Dallas, TX 75201 USA

Invoice No.: 2434
File No.: 43085.20

PLEASE REFER TO
INVOICE NUMBER WHEN
REMITTING.

Attention: Maurice Gallarda, PE

RE: PLURIS WEDGEFIELD 2017 LIMITED PROCEEDING

Balance Due Now **\$288.00**

FEES

		<u>Hours</u>	<u>Amount</u>
11/05/15	MSF	0.60	\$216.00
	Review and respond to correspondence from Mr. Winters regarding ROE; Review and respond to correspondence from Mr. Winters regarding billing analysis requirements; Review response; Follow-up telephone conference with Mr. Winters who telephoned regarding both matters;		
11/30/15	MSF	0.20	\$72.00
	Telephone Conference with Mr. Gallarda who telephoned regarding preliminary matters;		
	Total Fees	0.80	\$288.00
	Total Fees & Disbursements		\$288.00



ATTACHMENT “2”

Flight from Dallas to Tallahassee – Coach
(Fare excludes taxes)


Choose flights

[« New search](#)

Your trip summary

<p>Main Cabin Round trip (Non-refundable) \$ 851 per person Total \$850.61 (all passengers) Price and tax information</p> <p>Good value with benefits</p> <ul style="list-style-type: none">■ Preferred seats on American flights■ Eligible for upgrades on American flights■ Flight changes allowed (fee applies) <p>Includes taxes and carrier imposed fees. Baggage and optional service fees</p>	<p>Depart Dallas/ Fort Worth, TX to Tallahassee, FL Thursday, February 1, 2018</p> <p>12:50 → 3:56 PM 2h 6m Nonstop Main Cabin PM</p> <p>AA 3577 ■ E75-Embraer RJ-175  ■ Operated by Envoy Air As American Eagle Details Change</p> <hr/> <p>Return Tallahassee, FL to Dallas/ Fort Worth, TX Wednesday, February 7, 2018</p> <p>4:29 PM → 6:00 2h 31m Nonstop Main Cabin PM</p> <p>AA 3577 ■ E75-Embraer RJ-175  ■ Operated by Envoy Air As American Eagle Details Change</p>
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Enterprise Car Rental Tallahassee – 2 days
(Fare excludes Fuel Cost)

Price		DETAILS
VEHICLE	Intermediate Unlimited Mileage	\$ 221.10 Included
TAXES & FEES		LEARN MORE
	Concession Fee Recovery 11.11 Pct (11.11%)	\$ 23.56
	Customer Facility Charge 4.50/Day	\$ 13.50
	Florida Surcharge 2.00/Day	\$ 6.00
	Tire Battery Fee .02 Day	\$ 0.06
	Vehicle License Fee .66/Day	\$ 1.98
	State Tax (7.5%)	\$ 19.14
	Discount (5.0%)	\$ -11.06
ESTIMATED TOTAL		\$274.28

Hotel Tallahassee – 2 Nights Marriott Courtyard

Total for Stay
464.63 USD

Stay Dates
Mon, Feb 5, 2018 - Wed, Feb 7, 2018

Reservation Step 1 of 3

Review Reservation Details

1. Your selection

Courtyard Tallahassee Capital

1018 Apalachee Parkway Tallahassee, FL 32301 USA



Check in Monday, February 5, 2018

Check out Wednesday, February 7, 2018

Room(s): 1

Adult(s) per room: 1

Room type(s): Guest room, 1 King, Sofa bed

[Edit](#) • [Room Details](#)

3. Summary of Charges

1 room(s) for 2 night(s)	Prices in USD
Monday, February 5, 2018	184.00
Tuesday, February 6, 2018	229.00
Total cash rate	413.00
Estimated government taxes and fees	51.63
Total for stay in hotel's currency	464.63 USD

ATTACHMENT “3”

Schedule of Rate Base Increase Components, Rate of Return, and Revenue Requirement

Water

Line No.	Increase in Rate Base and Rate of Return	(a) Cost	Reference
1	Utility Plant in Service	1,063,865	Schedule 4
2	Retirements	(473,339)	Schedule 4
3	Accumulated Depreciation	448,935	Schedule 4
4	Contributions in Aid of Construction	-	Schedule 4
5	Accumulated Amortization of CIAC	-	Schedule 4
6	Cash Working Capital	2,704	Schedule 4
7	Total Increase in Rate Base	<u>1,042,165</u>	lines (1) through (6)
8	Weighted Cost of Capital	9.21%	Schedule 11
9	Return Required	<u>95,947</u>	Line (7) * line (8)
10	Increase in Depreciation Expenses Due to UPIS Increase	48,809	Schedule 5
11	Decrease in Depreciation Expense Due to Retirements	(22,536)	Schedule 5
12	Increase in CIAC Amortization	-	Schedule 5
13	Increase in Rate Case Expense	5,995	Schedule 5
14	Increase in Rent Expense	9,000	Schedule 5
15	Increase in Maintenance Expense	17,739	Schedule 5
16	Decrease in Salaries Expense	(11,100)	Schedule 5
17	Increase in Taxes Other Than Income Taxes	17,626	Schedule 10
18	Total Increase in Operating Expenses	<u>65,533</u>	
19	Total Taxable Income	95,947	line (9)
20	Multiply by State Income Tax (5.5%)	5,277	
21	Total Federal Taxable Income	90,670	line (19) - line (20)
22	Multiply by Federal Income Tax (21%)	19,041	
23	Total Revenue Increase Before RAF	<u>185,798</u>	line (9) + line (18) + line (20) + line (22)
24	Multiply by RAF (4.5%)	8,361	
25	Total Revenue Increase Requested	<u><u>194,159</u></u>	line (23) + line (24)

Pluris Wedgefield, Inc.

Schedule No. 3

Wastewater Limited Proceeding**REVISED****Schedule of Rate Base Increase Components, Rate of Return, and Revenue Requirement****Wastewater**

Line No.	Increase in Rate Base and Rate of Return	(a) Cost	Reference
1	Utility Plant in Service	359,023	Schedule 4
2	Retirements	(269,267)	Schedule 4
3	Accumulated Depreciation	265,278	Schedule 4
4	Contributions in Aid of Construction	-	Schedule 4
5	Accumulated Amortization of CIAC	-	Schedule 4
6	Cash Working Capital	749	Schedule 4
7	Total Increase in Rate Base	<u>355,783</u>	lines (1) through (6)
8	Weighted Cost of Capital	9.21%	Schedule 11
9	Return Required	<u>32,755</u>	Line (7) * line (8)
10	Increase in Depreciation Expenses Due to UPIS Increase	7,978	Schedule 5
11	Decrease in Depreciation Expense Due to Retirements	(5,984)	Schedule 5
12	Increase in CIAC Amortization	-	Schedule 5
13	Increase in Rate Case Expense	5,995	Schedule 5
14	Increase in Rent Expense	-	Schedule 5
15	Increase in Maintenance Expense	-	Schedule 5
16	Increase in Taxes Other Than Income Taxes	6,020	Schedule 10
17	Total Increase in Operating Expenses	<u>14,010</u>	
18	Total Taxable Income	32,755	line (9)
19	Multiply by State Income Tax (5.5%)	1,802	
20	Total Federal Taxable Income	30,954	line (18) - line (19)
21	Multiply by Federal Income Tax (21%)	6,500	
22	Total Revenue Increase Before RAF	<u>55,067</u>	line (9) + line (17) + line (19) + line (21)
23	Multiply by RAF (4.5%)	2,478	
24	Total Revenue Increase Requested	<u><u>57,545</u></u>	line (22) + line (23)

ATTACHMENT “4”

Pluris Wedgefield, Inc.
Water Limited Proceeding
Schedule of Present and Proposed Rates

Schedule No. 1
REVISED

Water		(a)	(b)	(c)
Line No.	Account Description and Service Type	Present Rates	Proposed Increase	Proposed Rates
1	General, Residential, and Irrigation Service Base Facility Charge			
2	5/8" x 3/4"	\$24.71	\$3.42	\$28.13
3	3/4"	37.08	5.13	42.21
4	1"	61.79	8.54	70.33
5	1 1/2"	123.58	17.08	140.66
6	2"	197.74	27.33	225.07
7	3"	395.48	54.67	450.15
8	4"	617.92	85.41	703.33
9	6"	1,235.86	170.83	1,406.69
10	Residential Gallonage Charge (per 1,000 gallons)			
11	0 - 5,000 gallons	\$7.79	\$1.08	\$8.87
12	5,001 - 10,000 gallons	9.68	1.34	11.02
13	Over 10,000 gallons	14.52	2.01	16.53
14	General Service Gallonage Charge (per 1,000 gallons)	\$8.79	\$1.22	\$10.01

Pluris Wedgefield, Inc.
Wastewater Limited Proceeding
Schedule of Present and Proposed Rates

Schedule No. 1
REVISED

Wastewater		(a)	(b)	(c)
Line No.	Account Description and Service Type	Present Rates	Proposed Increase	Proposed Rates
1	Residential Service Base Facility Charge			
2	All Meter Sizes	\$29.01	\$1.73	\$30.74
3	General Service Base Facility Charge			
4	5/8" x 3/4"	\$29.01	\$1.73	\$30.74
5	3/4"	43.52	2.60	46.12
6	1"	72.55	4.33	76.88
7	1 1/2"	145.07	8.65	153.72
8	2"	232.11	13.84	245.95
9	3"	464.22	27.68	491.90
10	4"	725.35	43.26	768.61
11	6"	1,450.71	86.51	1,537.22
12	Residential Gallonage Charge (per 1,000 gallons)			
13	8,000 gallon cap	\$4.24	\$0.25	\$4.49
14	General Service Gallonage Charge (per 1,000 gallons)	\$5.08	\$0.30	\$5.38

Pluris Wedgefield, Inc.

Water Limited Proceeding

Calculation of Percentage Rate Increase and Increase to the Gallonage Charges

Schedule No. 2

REVISED

Water

<u>Line No.</u>		<u>Reference</u>
1	Calculation of Increase Percentage	
2	Total Proposed Increase	194,159 Schedule 3
3	Annualized Revenue	1,404,636 Schedule 13
4	Percentage Increase in Rates	<u>13.82%</u> line 2 ÷ line 3

Pluris Wedgefield, Inc.

Wastewater Limited Proceeding

Calculation of Percentage Rate Increase and Increase to the Gallonage Charges

Schedule No. 2

REVISED

Wastewater

<u>Line No.</u>		<u>Reference</u>
1	Calculation of Increase Percentage	
2	Total Proposed Increase	57,545 Schedule 3
3	Annualized Revenue	964,958 Schedule 13
4	Percentage Increase in Rates	<u>5.96%</u> line 2 ÷ line 3

Pluris Wedgefield, Inc.

Water Limited Proceeding

Statement of Operations After Limited Proceeding Rate Increase

Schedule No. 5

REVISED

Water	(a)	(b)	(c)	(d)	
Line No.	12/31/2016	Adj to 2016	Limited Proceeding	Balance After	Reference
	Balance	Balance	Considerations	Limited Proceeding	
				Considerations	
				(columns a + b + c)	
1	Operating Revenue (from Consumption)	1,346,079	-	252,716	1,598,795 (A)
2	Operating Revenue (from Miscellaneous Charges and Accruals)	31,750	-	-	31,750
3	Operating Expenses				
4	Operation and Maintenance	722,297	-	21,634	743,931 (D), (E), (F), (G)
5	Depreciation	340,411	-	26,273	366,684 (B)
6	Amortization	(72,168)	-	-	(72,168) (C)
7	Taxes Other Than Income	208,817	-	28,622	237,439 (H)
8	Income Taxes	-	-	24,318	24,318 (I)
9	Operating Income	<u>178,472</u>	<u>-</u>	<u>151,869</u>	<u>330,341</u> lines (3) through (8)
10	Adjustments				
11	(A) Operating Revenue (from Consumption)				
12	Limited Proceeding Revenue Increase				194,159 Schedule 3
13	Increase in Annualized Revenue				<u>58,557</u> Schedule 10
14	Total				<u>252,716</u>
15	(B) Depreciation Expense				
16	Increase in Depreciation Expense for New Plant				48,809 Schedule 9
17	Decrease in Depreciation Expense for Retired Plant				<u>(22,536)</u> Schedule 7
18	Total				<u>26,273</u>
19	(C) Amortization Expense				
20	Increase in Amortization Expense of CIAC				<u>-</u> Schedule 9
21	Total				<u>-</u>
22	(D) Rate Case Expense				
23	Increase in Amortization Expense of Rate Case Expense				<u>5,995</u> Schedule 12
24	Total				<u>5,995</u>
25	(E) Rent Expense				
26	Increase in Rent Expense from Cell Tower				<u>9,000</u> Schedule 14
27	Total				<u>9,000</u>
28	(F) Maintenance Expense				
29	Increase in Maintenance Expense from AMI Software				<u>17,739</u> Schedule 14
30	Total				<u>17,739</u>
28	(G) Salaries Expense				
29	Decrease in Salaries Expense from Meter Reader				<u>(11,100)</u> Schedule 14
30	Total				<u>(11,100)</u>
31	(H) Taxes Other Than Income				
32	Increase in Property Taxes				17,626 Schedule 10
33	Increase in Regulatory Assessment Fees for Annualized Revenue				2,635 Schedule 10
34	Increase in Regulatory Assessment Fees for Limited Proceeding Increase				<u>8,361</u> Schedule 3
35	Total				<u>28,622</u>
36	(I) Income Taxes				
37	Increase in State Income Taxes				5,277 Schedule 3
38	Increase in Federal Income Taxes				<u>19,041</u> Schedule 3
39	Total				<u>24,318</u>

Pluris Wedgefield, Inc.
Wastewater Limited Proceeding
Statement of Operations After Limited Proceeding Rate Increase

Schedule No. 5
REVISED

Wastewater Line No.		(a)	(b)	(c)	(d)	Reference
		12/31/2016 Balance	Adj to 2016 Balance	Limited Proceeding Considerations	Balance After Limited Proceeding Considerations (columns a + b + c)	
1	Operating Revenue (from Consumption)	923,078	-	99,425	1,022,503	(A)
2	Operating Revenue (from Miscellaneous Charges and Accruals)	-	-	-	-	
3	Operating Expenses					
4	Operation and Maintenance	741,454	-	5,995	747,449	(D)
5	Depreciation	245,526	-	1,995	247,521	(B)
6	Amortization	(129,132)	-	-	(129,132)	(C)
7	Taxes Other Than Income	52,352	-	10,383	62,735	(E)
8	Income Taxes	-	-	8,302	8,302	(F)
9	Operating Income	<u>12,878</u>	-	<u>72,751</u>	<u>85,629</u>	lines (3) through (8)
10	Adjustments					
11	(A) Operating Revenue (from Consumption)					
12	Limited Proceeding Revenue Increase				57,545	Schedule 3
13	Increase in Annualized Revenue				<u>41,880</u>	Schedule 10
14	Total				<u>99,425</u>	
15	(B) Depreciation Expense					
16	Increase in Depreciation Expense for New Plant				7,978	Schedule 9
17	Decrease in Depreciation Expense for Retired Plant				<u>(5,984)</u>	Schedule 7
18	Total				<u>1,995</u>	
19	(C) Amortization Expense					
20	Increase in Amortization Expense of CIAC				-	Schedule 9
21	Total				<u>-</u>	
22	(D) Rate Case Expense					
23	Increase in Amortization Expense of Rate Case Expense				<u>5,995</u>	Schedule 12
24	Total				<u>5,995</u>	
25	(E) Taxes Other Than Income					
26	Increase in Property Taxes				6,020	Schedule 10
27	Increase in Regulatory Assessment Fees for Annualized Revenue				1,885	Schedule 10
28	Increase in Regulatory Assessment Fees for Limited Proceeding Increase				<u>2,478</u>	Schedule 3
29	Total				<u>10,383</u>	
30	(F) Income Taxes					
31	Increase in State Income Taxes				1,802	Schedule 3
32	Increase in Federal Income Taxes				<u>6,500</u>	Schedule 3
33	Total				<u>8,302</u>	

ATTACHMENT “5”

Wedgefield Billing Complaints

DATE	CUSTOMER NAME	ADDRESS	COMMENTS
1.3.2013	Darin Cornelius	2530 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.15.2013	Edward Suchora	2666 Babbitt Ave	Field test on meter due to accuracy concerns.
1.15.2013	Tanya Harris	19331 Timber Pine Ln	Field test on meter due to usage concerns.
1.22.2013	Victoria Cabrera	2750 Village Pine Terr	Field test on meter due to usage concerns.
1.24.2013	Evelyn Alvarez	2549 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.25.2013	Michael David	2430 Abalone Blvd	Field test on meter due to usage concerns.
1.25.2013	Mitchel Baum	20625 Nettleton St	Bench test on meter due to usage concerns.
1.28.2013	George Smith	2623 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.29.2013	Denise Hendricks	2744 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
1.29.2013	Roy Burgess	20338 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.29.2013	Umawati Lekraj	2326 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.30.2013	Jessica Kohl	2705 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
1.30.2013	William Gates	2223 Archer Blvd	Field test on meter due to accuracy concerns.
2.1.2013	Rosa Cintron	2762 Village Pine Terr	Field test on meter due to accuracy concerns.
2.4.2013	Mario Plasencia	3290 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
2.5.2013	Mildred Torres	2640 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
2.15.2013	Frank Withrow	20613 Mallard Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
2.18.2013	Lea Williams	20337 Majestic St	PSC CATS NO: 1101424W - Billing concerns.
2.20.2013	Brenda Tamburini	20461 Netherland St	Read meter - customer questioning billing read.
2.20.2013	Kenneth Starr	2737 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
2.20.2013	Danielle Galvan	19451 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
2.21.2013	Theresa Francis-Thomas	2656 Pine Glen Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
2.22.2013	Raymond Urciuoli	19420 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
2.28.2013	Rebecca Dixon	2873 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
2.28.2013	Dit Reshack	19220 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
3.18.2013	Jose Gazard	3073 Leflore Ln	Bench test on meter due to usage concerns.
3.19.2013	Amy Phillips	2698 Pine Glen Ct	Field test on meter due to usage concerns.
3.19.2013	Kenneth West	20713 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
3.19.2013	Jose Gonzalez	2128 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
3.20.2013	Jose Gazard	3073 Leflore Ln	PSC CATS NO: 1103009W - Usage concerns.
3.22.2013	Raymond Urciuoli	19420 Briercrest Trl	Field test on meter due to usage concerns.
3.28.2013	Jai Singh	2566 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
3.29.2013	Villas of Wedgefield HOA	20600 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
4.3.2013	Roy Burgess	20338 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.

4.10.2013	Rosa Gutierrez	2604 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.11.2013	Allan Pearl	2305 Baker Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.11.2013	Tom Minter	2558 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.17.2013	Jeff Kern	2632 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
4.17.2013	Arcangell Dilorio	19628 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
4.17.2013	Harold Torres	2650 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.18.2013	William Wilson	2552 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.18.2013	Seth Ulsh	2745 Village Piine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
4.18.2013	Ileana Sabat	2657 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
4.23.2013	Katie Povel	2431 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.25.2013	Robert Long	2504 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
5.1.2013	Stephen Schnabel	2807 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
5.2.2013	Robert Long	2504 Abalone Blvd	Field test on meter due to usage concerns.
5.6.2013	Heather Halter	2524 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2013	Jose santiago	2270 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2013	Brian Beaver	2636 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.14.2013	Altagracia Nazario	19633 Knight Tale Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
5.15.2013	Altagracia Nazario	19633 Knight Tale Ln	Field test on meter due to usage concerns.
5.15.2013	Felix Melendez	2247 Bagdad Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.16.2013	Joseph Scully	20706 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
5.17.2013	Kula Camara	2316 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.20.2013	Michael Badders	2814 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
5.21.2013	Cassandra Wilds	2566 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.21.2013	Tracy Stanger	2937 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.21.2013	Ileana Sabat	2657 Lyndscape St	Field test on meter due to usage concerns.
5.21.2013	Rhondevia Holmes	19343 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
5.21.2013	Yasmina Otero	19532 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
5.21.2013	Douglas Hobby	2332 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.22.2013	Michael Moody	2529 Albion Ave B	Site visit to check leak indicator and verify read due to customer usage concerns.
5.24.2013	Romona Myers	20514 Marlin St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.31.2013	Mary Dessow	19450 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
6.3.2013	Rampaul Ballie	20848 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.4.2013	Barbara Ruiz	2641 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.7.2013	Mary Nedimyer	2241 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.7.2013	Geraldine McShea	2724 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.10.2013	Kelly Phend	2323 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.

6.10.2013	Armando Bernal	2310 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
6.11.2013	Kelly Phend	2323 Ballard Ave	Field test on meter due to usage concerns.
6.18.2013	Robert Bain	2828 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.18.2013	Tara Sanford	2238 Amberly Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.21.2013	John Lee	2411 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.25.2013	John Lee	2411 Albion Ave	Field test on meter due to usage concerns.
6.28.2013	Brandon Paroz	20576 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.10.2013	Karen Audibert	2600 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.10.2013	Anthony Narian	2363 Abalone Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.11.2013	Jean Lapointe	2516 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
7.17.2013	Tami Yingling	2605 Ardon Ave	Field test on meter due to usage concerns.
7.17.2013	Ramon Perez	20429 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
7.22.2013	Jerry Robson	2857 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.30.2013	Nelson Acosta	19500 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
8.13.2013	Vicky Jude	20653 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.13.2013	Eddie Patterson	2371 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.14.2013	Jonathan Co	2220 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.14.2013	Ken West	20713 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.16.2013	Alicia Baker	2643 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.16.2013	Ena Ayling	20730 Mallard Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Zobeida Torres	20643 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Cassandra Wilds	2566 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Joe Weber	19663 Knight Tale Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Joseph Palentino III	20656 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Rose Layme	2636 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Janice Jacobs	2821 Briar Park Dr	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2013	Paul Eastham	2202 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.20.2013	Vickie Buckler	2750 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
8.20.2013	Ramon Irigoyen	2710 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
8.21.2013	Richard Quirk	2630 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.21.2013	Jerry Robson	2857 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.21.2013	Grace Carcamo	20421 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.21.2013	Charles Brigance	2716 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.23.2013	Edna Castro	20607 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.27.2013	Persida Martinez	2517 Albion Ave A	Site visit to check leak indicator and verify read due to customer usage concerns.
8.29.2013	Ronald Conley	20413 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.

8.29.2013	Leland Huls	20117 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.30.2013	Ronald Conley	20413 Melville St	Field test on meter due to usage concerns.
8.30.2013	Kerleen Claxton	2357 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.3.2013	Romungo Gernandizo	2339 Amberly Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.4.2013	Norman Helberg	20839 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.4.2013	David Arocho	2907 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.9.2013	Tiffany Stewart	20355 Mardi Gras St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.9.2013	Joanna Lizarraga	20806 Yam St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.10.2013	Shawn McNeil	20423 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.11.2013	Ronald Conley	20413 Melville St	Field test on meter due to usage concerns.
9.17.2013	Daniel Diloreto	19718 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
9.17.2013	Janet Bermudez	20422 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.17.2013	Alexandra Harrington	2648 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.17.2013	Harvey Shelley	19413 Charrice Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
9.18.2013	Shawn McNeil	20423 Nettleton St	Field test on meter due to usage concerns.
9.18.2013	Raquel Paesh	2815 Briar Park Dr	Site visit to check leak indicator and verify read due to customer usage concerns.
9.18.2013	Glen Richardson	2686 Pine Glen Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
9.18.2013	Jeremiah Potts	20204 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.19.2013	Amy Phillips	2698 Pine Glen Ct	Bench test on meter due to usage concerns.
9.20.2013	Ronald Garland	2410 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.1.2013	Howard Salyers	20406 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
10.1.2013	Jeremiah Potts	20204 Melville St	Field test on meter due to usage concerns.
10.2.2013	Nicole Dooley	19737 Glen Elm Way	Bench test on meter due to usage concerns.
10.14.2013	Nicole Dooley	19737 Glen Elm Way	PSC CATS NO: 1125156W - Usage concerns.
10.16.2013	Chuck Chipps	20820 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2013	Noel Calderon	2637 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2013	Robert Cirucci	2649 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2013	Norman Hahn	2837 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2013	Carmelo Canals	2543 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2013	Heather Hirshenson	19634 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2013	Alisha Rivera	19125 Timer Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
10.17.2013	Heather Bent	19634 Glen Elm Way	Bench test on meter due to usage concerns.
10.17.2013	Jose Cartagena	20430 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
10.17.2013	Rabeha Beatneh	2813 Village Pine Terr	Field test on meter due to usage concerns.
10.18.2013	John Rostek	2429 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.18.2013	Kathryn Younes	2843 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.

10.21.2013	Robert Cirucci	2649 Babbitt Ave	Field test on meter due to usage concerns.
10.21.2013	Infinity of Orlando	20733 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
10.24.2013	Heather Bent	19634 Glen Elm Way	PSC CATS NO: 1127235W - Usage concerns.
10.28.2013	Rabeha Beatneh	2813 Village Pine Terr	Bench test on meter due to usage concerns.
11.1.2013	Dario Jimenez	20643 Mallard Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
11.4.2013	Mary Trombly	20132 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
11.12.2013	Dawn Diehl	2412 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
11.12.2013	Christophe Usai	2306 Baker Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
11.12.2013	Bryan McClintock	2603 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.13.2013	Alicia Baker	2643 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
11.14.2013	Porfirio Gutierrez	2343 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2013	Porfirio Gutierrez	2343 Ardon Ave	Field test on meter due to usage concerns.
11.18.2013	Betty Jones	2845 Briar Park Dr	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2013	Tamara Pullin	2608 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2013	Clement Vesce	2617 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
11.19.2013	Infinity of Orlando	20733 Macon Pkwy	Field test on meter due to usage concerns.
11.19.2013	John Lee	2411 Albion Ave	Bench test on meter due to usage concerns.
11.19.2013	Ivette Graulau	2747 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.19.2013	Joan Crawford	20638 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
11.19.2013	Scott Carney	2985 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
11.20.2013	Joseph Hayes	2319 Ardon Ave	Field test on meter due to usage concerns.
11.20.2013	Olga Fiore	2751 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
11.21.2013	Ariana Otero	19656 Knight Tale Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.21.2013	Williams Hines	20829 Yam St	Site visit to check leak indicator and verify read due to customer usage concerns.
11.22.2013	Briccio Obleada	2323 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
11.25.2013	Joseph Hayes	2319 Ardon Ave	Bench test on meter due to usage concerns.
12.5.2013	Darlene Ayers	2829 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
12.9.2013	Jeff Dawson	2422 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
12.11.2013	Misha LaBerge	2274 Baker Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.11.2013	Racheal Beaudin	2218 Ballard Ave	Field test on meter due to usage concerns.
12.11.2013	Eunice Roberts	2346 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.12.2013	Joseph Hayes	2319 Ardon Ave	PSC CATS NO: 1130673W - Usage concerns.
12.13.2013	Eunice Roberts	2346 Albion Ave	Field test on meter due to usage concerns.
12.17.2013	Elizabeth Collyer	2350 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
12.17.2013	Asuncion Arboleda	20141 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.19.2013	Mary Nedimyer	2241 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.

1.10.2014	Hector Lopez	2218 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.17.2014	Louis Malofsky	2630 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.17.2014	Patricia Bolden	20400 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.17.2014	Francis Pate	20511 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.22.2014	Ann Williams	2738 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
1.23.2014	Calvin Reeves	19756 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
1.27.2014	Chris Andrews	2931 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.28.2014	Ali Mustakue	2315 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.29.2014	Vincent Licari	19638 Knight Tale Ln	Read meter - customer questioning billing read.
2.3.2014	Jasodra Castaldi	2714 Babbitt Ave	Field test on meter due to usage concerns.
2.4.2014	Ann Williams	2738 Village Pine Terr	Field test on meter due to usage concerns.
2.18.2014	Moghis Syed	2721 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
2.18.2014	Ariel Olavarria	20303 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
2.18.2014	Sam Mizener	19245 Briercreech Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
2.19.2014	Tammie Kaufman	2513 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
2.19.2014	Juan Dionisi	2856 Briar Park Dr	Site visit to check leak indicator and verify read due to customer usage concerns.
2.20.2014	Huey Bower	20705 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.20.2014	Juan Dionisi	2856 Briar Park Dr	Field test on meter due to usage concerns.
2.21.2014	Kevin Davis	2881 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.26.2014	Robert Cobbs	20116 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
3.5.2014	Robert Cobbs	20116 Macon Pkwy	Field test on meter due to usage concerns.
3.6.2014	Radeha Beatneh/Ahmad Atshan	2813 Village Pine Terr	PSC CATS NO: 1139452W - Usage concerns.
3.10.2014	Jeff Dawson	2422 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
3.10.2014	Ann Fazi	2215 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
3.11.2014	Steven Maccarone	2949 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
3.11.2014	Jose Gutierrez	20836 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
3.17.2014	Joseph McCloskey	2542 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
3.18.2014	Fritz Girault	19421 Briercreech Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
3.19.2014	Serina Mertus	20147 Maxim Pkwy	Read meter - customer questioning billing read.
3.19.2014	Deborah Scribner	2410 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
3.20.2014	Deborah Scribner	2410 Abbey Ave	Field test on meter due to usage concerns.
3.25.2014	George Smith	2623 Alabaster Ave	Bench test on meter due to usage concerns.
4.2.2014	Wanda Buckle	2236 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
4.2.2014	Wanda Buckle	2236 Abalone Blvd	Field test on meter due to usage concerns.
4.4.2014	George Smith	2623 Alabaster Ave	PSC CATS NO: 1141659W - Bill concerns.
4.18.2014	Allie McCarter	2337 Baker Ave	Site visit to check leak indicator and verify read due to customer usage concerns.

4.18.2014	Kenneth Bailey	20499 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
4.18.2014	Jose Reyes	2639 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
4.22.2014	David White	19214 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
4.23.2014	Elsa Cabreja	2608 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
4.24.2014	Ruban Bermudez	2862 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
4.25.2014	Heidi Camarillo	20670 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.1.2014	Jessica Kohl	2705 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
5.2.2014	Sonia Kure	20539 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
5.5.2014	Nancy Copenhaver	20678 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2014	Vincent Hierholzer	20406 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2014	Robert Perez	20344 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
5.12.2014	Ramon Felciana	2717 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.12.2014	Stephen Parsons	2425 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
5.12.2014	Bradley Ehrhardt	20591 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.12.2014	Vincent Hierholzer	20406 Netherland St	Field test on meter due to usage concerns.
5.14.2014	Sullivan	2429 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
5.14.2014	Ramon Felciana	2717 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.15.2014	James Lindsay	20669 Mallard Pkwy	Field test on meter due to usage concerns.
5.16.2014	Lori Cutcher	2697 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.19.2014	James Peterson	2613 Ardon Ave	Field test on meter due to usage concerns.
5.19.2014	Jolilia Malbas	2717 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.19.2014	Matthew Madden	2735 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
5.19.2014	Shameka Williams	2109 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.20.2014	Matthew Madden	2735 Regency Oak Ln	Field test on meter due to usage concerns.
5.20.2014	Charles Scott	20835 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
5.23.2014	Chester Gardner	2314 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
5.28.2014	Geraldine McShea	2724 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.11.2014	D W George	2519 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
6.16.2014	D W George	2519 Abalone Blvd	Field test on meter due to usage concerns.
6.16.2014	David Ramos	2250 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
6.16.2014	Joseph Scully	20706 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
6.17.2014	David Gomez	2612 Brompton Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
6.20.2014	Althea Duncan	2850 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
7.7.2014	John McNeil	20737 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.8.2014	Charles Meissner	20820 Maxim Pkwy	Field test on meter due to usage concerns.
7.16.2014	Lindsey Stewart	19436 Charrice Ct	Site visit to check leak indicator and verify read due to customer usage concerns.

7.17.2014	James Krupsky	20733 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.18.2014	Kimberlee Richardson	19540 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
7.24.2014	Lucrecia Segarra Aponte	20658 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
7.24.2014	Alice Marrero	2328 Bagdad Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.30.2014	Alice Marrero	2328 Bagdad Ave	Field test on meter due to usage concerns.
8.7.2014	Persida Martinez	2517 Albion Ave A	Site visit to check leak indicator and verify read due to customer usage concerns.
8.7.2014	Jessica Greathouse	2610 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.7.2014	Tonya Johnson	19244 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
8.7.2014	Gregory Millan	2763 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.12.2014	Paul Matulevich	2520 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.12.2014	Doug Love	2235 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2014	Troy Hughes	20232 Marlin St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2014	Alice Co	20680 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2014	Ignacio Riviera	2867 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2014	Lourdes Tobillo	20305 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2014	Charles Arakelian	20343 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.19.2014	Eunice Roberts	2346 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.20.2014	Nadine Jackson	2532 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.20.2014	Catherine Hedrick	20355 Mardi Gras St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.25.2014	James Peterson	2613 Ardon Ave	Meter reading and bench testing questions - req to speak with regional manager.
8.25.2014	Kenneth Dhanraj	2847 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
9.8.2014	Brian Beaver	2710 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.9.2014	Sandra Tiwari	20804 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
9.10.2014	Karen Matulevich	2520 Abalone Blvd	Field test on meter due to usage concerns.
9.11.2014	Alice Marrero	2328 Bagdad Ave	Bench test on meter due to usage concerns.
9.18.2014	Karen Matulevich	2520 Abalone Blvd	Bench test on meter due to usage concerns.
9.18.2014	Lurline Morris	20533 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.18.2014	Kathryn Slayton	20515 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
9.18.2014	Joseph Brandt	2462 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
9.19.2014	Joseph Brandt	2462 Abalone Blvd	Field test on meter due to usage concerns.
9.19.2014	Sandra Tiwari	20804 Maxim Pkwy	Bench test on meter due to usage concerns.
9.22.2014	Alice Marrero	2328 Bagdad Ave	PSC CATS NO: 1158254W - Usage & bill concerns.
9.22.2014	Mildred Torres	2640 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.24.2014	Victor Aponte	2726 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.29.2014	Charlotte Verrette	20620 Mejestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.30.2014	Kenneth Baker	20544 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.

10.1.2014	Javier Nieves	19419 Charrice Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
10.2.2014	Sandra Tiwari	20804 Maxim Pkwy	PSC CATS NO: 1159288 - Usage & bill concerns.
10.6.2014	Mark Barnes	2683 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.8.2014	Richard Launders	2907 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
10.8.2014	Michael J Johnson	2856 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
10.14.2014	Hilda Rodriguez	2808 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.15.2014	Jacqueline Fraser	2543 Albion Ave 1-A	Site visit to check leak indicator and verify read due to customer usage concerns.
10.20.2014	Gary Ellis	20212 Melville St	Field test on meter due to usage concerns.
10.21.2014	Larry Heismann	20817 Marlin St	Site visit to check leak indicator and verify read due to customer usage concerns.
10.21.2014	Taylor Garbutt	20714 Mallard Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
10.23.2014	Joan Crawford	20638 Majestic St	Bench test on meter due to usage concerns.
10.27.2014	Nilsa Rodriguez	2743 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
10.28.2014	Richard Quirk	2630 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.30.2014	Joan Crawford	20638 Majestic St	PSC CATS NO: 1163603W - Usage concerns.
11.12.2014	Dale Carpenter	19725 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2014	Edna Castro	20607 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2014	Luann Nemeth	2849 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2014	Cyril Caesar	2405 Abalone Blvd	Read meter - customer questioning billing read.
11.18.2014	Christophe Stork	20902 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
11.19.2014	Leonidas Montilla	2856 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.19.2014	Jeff Peacock	20610 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
11.21.2014	Perez	2837 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
11.25.2014	Perez	2837 Village Pine Terr	Field test on meter due to usage concerns.
12.1.2014	James Whitmier	19633 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2014	Shelisha Coleman	19330 Briercreech Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2014	Anthony Maldonado	2265 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.17.2014	Brenda Kelly	2313 Bagdad Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.9.2015	Jimmy Rivera	2570 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
1.15.2015	Kevin Desantiago	19930 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
1.20.2015	Denise Hendricks	2744 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
1.21.2015	Kathy Hurley	19762 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
1.29.2015	Ismael Aponte	20420 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.30.2015	Heysha Zombrana	2105 Albion Ave	Read meter - customer questioning billing read.
2.10.2015	Rampaul Ballie	20848 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.13.2015	Paul Colon	2833 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.13.2015	De Santiago	19330 Timber Pine Ln	Check meter face - customer states face is too scratched for him to read.

2.16.2015	Tracee Garbutt	2703 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
2.17.2015	Charles Arakelian	20343 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
2.19.2015	Simon Kafati	2271 Bagdad Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
3.13.2015	Katecha Morris	20424 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
3.17.2015	Deidre Maietta	20319 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
4.17.2015	Kevin Althaus	20658 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
4.20.2015	Chester Gardner	2314 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
4.22.2015	Randall Pozdroll	2842 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.22.2015	FREO FL LLC	19433 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
5.8.2015	John Thomas	20674 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.8.2015	Kevin Koon	2626 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.8.2015	Aimee Londergon	2614 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.12.2015	Gloria Rodriguez	20828 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
5.19.2015	Richard Quirk	2630 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.20.2015	Karen Swain	19155 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
5.20.2015	Rosa Bisso	2546 Albion Ave	Read meter - customer questioning billing read.
5.22.2015	Diana Edwards	2812 Ballard Ave	Read meter - customer questioning billing read.
5.22.2015	Robert Price	2328 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.22.2015	Tonia Hannon	2345 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.27.2015	Rebecca Gimemez	2305 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
5.29.2015	Melisa Alamo	20656 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
6.5.2015	Ileana Sabat	2657 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.9.2015	Jenna Dovey	2752 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
6.9.2015	Kevin Davis	2881 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.9.2015	Marisol Carrasquillo	2809 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.16.2015	Nicholas Berger	19336 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
6.16.2015	Verona Smith-Malcolm	2554 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.18.2015	Milagros Pena	19268 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
6.19.2015	Christopher Oliden	2345 Bagdad Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.22.2015	Holly Tartis	2762 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.22.2015	Ann Williams	2738 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
7.6.2015	Christopher Oliden	2345 Bagdad Ave	Field test on meter due to usage concerns.
7.9.2015	Ismael Aponte	20420 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.13.2015	Emlyn Tobillo	20412 Marlin St	Read meter - customer questioning billing read.
7.13.2015	Annette Castellano	2221 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.13.2015	Herbert Went	20815 Nettleton St	Field test on meter due to usage concerns.

7.14.2015	Abdul Latiff Ayub	2786 Babbitt Ave	Field test on meter due to usage concerns.
7.16.2015	Frank Agosto	20221 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.20.2015	Carrol Preble	20319 Macon Pkwy	Read meter - customer questioning billing read.
7.20.2015	William Binkley	20477 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.21.2015	Fritz Girault	19421 Briercree Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
7.21.2015	Fred Hile	2322 Alabasster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.23.2015	Mildred Torres	2640 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.24.2015	Patrick Alessandri	2662 Pine Glen Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
7.27.2015	Abdul Latiff Ayub	2786 Babbitt Ave	PSC CATS NO: 1185618W - Usage concerns.
7.30.2015	Jose Zabala	2508 Albion Ave	PSC CATS NO: 1186792W - Usage concerns.
8.3.2015	Kenneth Haas	2713 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.10.2015	Julissa Santiago	2281 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.13.2015	Amaryllis Degado	2101 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.17.2015	Darrell Pierce	20446 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.17.2015	Joe Coleman	20706 Mallard Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2015	Stacey Craig	2856 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2015	Candace Cortez	2758 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.18.2015	James Booth	2602 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.20.2015	Candace Cortez	2758 Babbitt Ave	Bench test on meter due to usage concerns.
8.24.2015	Julissa Santiago	2281 Ardon Ave	Field test on meter due to usage concerns.
8.31.2015	Natalie Harris	20745 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
9.2.2015	Frances Coffee	2232 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
9.8.2015	John Classen	20670 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
9.8.2015	Russell Martin	2536 Abalone Blvd	Field test on meter due to usage concerns.
9.9.2015	Edward Suchora	2666 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.14.2015	Natalie Harris	20745 Maxim Pkwy	PSC CATS NO: 1189869W - Bill concerns.
9.16.2015	Theresa Kemp	2354 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
9.21.2015	Peggy Heise	2425 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.21.2015	Fred Hile	2322 Alabaster Ave	Field test on meter due to usage concerns.
10.2.2015	Martin Pastrana	2645 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.16.2015	Nancy Williams	2616 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.19.2015	Charito Noble	2619 Pine Glen Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
10.26.2015	Theresa Kemp	2354 Abalone Blvd	Field test on meter due to usage concerns.
10.30.2015	Fred Hile	2322 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
11.9.2015	John Mueller	19148 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.13.2015	Charito Noble	2619 Pine Glen Ct	Field test on meter due to usage concerns.

11.16.2015	Carrol Preble	20319 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
11.16.2015	Yariliz Garcia	20654 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
11.17.2015	Tanisha Zevallos	19656 Knight Tale Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
11.18.2015	Margarita Perez-Marrero	20603 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
12.3.2015	Michael D'Amico	20738 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.10.2015	Michael Sadowski	20445 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.14.2015	Peter Wanda	2506 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.15.2015	Raymond Cabana	20229 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.15.2015	Mandy Nelson	2978 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2015	Barry Voodre	20940 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2015	Dennis Devries	20610 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2015	Mary Ellis	20730 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.18.2015	David Finley	2331 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.21.2015	Diana Turk	20352 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
12.28.2015	Ralph Billingsley	2756 Abbey Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.29.2015	Jemele Hill	19731 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
12.30.2015	Joseph Heath	19324 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
1.8.2016	Debbie Johnson	2326 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
1.8.2016	Christine Parker	2341 Bagdad Ave	PSC CATS NO: 1199823W - Usage concerns.
1.13.2016	Gladys Rios	20305 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.18.2016	Sharon Simmons	2819 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
1.21.2016	Debbie Johnson	2326 Archer Blvd	Field test on meter due to usage concerns.
1.21.2016	Peter Wanda	2506 Abbey Ave	Field test on meter due to usage concerns.
1.21.2016	Chris Torres	2668 Pine Glen Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
1.22.2016	Evelyn Caicedo	2224 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
1.26.2016	James Kennedy	20328 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
2.5.2016	Richard Steinke	2333 Archer Blvd	PSC CATS NO: 1202646W - Usage concerns.
2.8.2016	Michael Simon	2813 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
2.9.2016	Rene Mejias	20439 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.9.2016	Lanita Small	20392 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.11.2016	Gladys Rios	20305 Nettleton St	PSC CATS NO: 1203158W - Usage concerns.
2.12.2016	Erin Williams	2917 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
2.15.2016	Erin Williams	2917 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
2.17.2016	Geri Russo	2239 Amberly Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
2.18.2016	William Bailey	20356 Mardi Gras St	Site visit to check leak indicator and verify read due to customer usage concerns.
2.22.2016	Theresa Francis-Thomas	2656 Pine Glen Ct	Site visit to check leak indicator and verify read due to customer usage concerns.

2.22.2016	Laura Patee	2520 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
2.22.2016	Alberto Claudio	20516 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
2.23.2016	Chantal Gustama	2855 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
2.24.2016	Jeff Peacock	20610 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
3.8.2016	Wen Cheng	20453 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
3.18.2016	Alain Irizarry	2844 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
3.21.2016	Greg Siebern	2734 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
3.22.2016	Luann Nemeth	2849 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
3.25.2016	Evelyn Caicedo	2224 Archer Blvd	Field test on meter due to usage concerns.
4.7.2016	Lionel Rodriguez	2540 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.8.2016	Michael Bruce	2372 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
4.8.2016	Idania Rogriguez	19239 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
4.8.2016	Najih Naser	19661 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
4.8.2016	Gilberto Valentin	3031 Leflore Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
5.6.2016	Eunice Roberts	2346 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2016	Freddie Jones	20437 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.10.2016	Nerlande Joseph	19445 Briercrest Trl	Site visit to check leak indicator and verify read due to customer usage concerns.
5.16.2016	Clifford Witt	2249 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.17.2016	Doninick Leonardi	2749 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.18.2016	Noemi Vazquez	2750 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.19.2016	Evelyn Caicedo	2224 Archer Blvd	Bench test on meter due to usage concerns.
6.6.2016	Huey Bowers	20705 Nettleton St	Field test on meter due to usage concerns.
6.8.2016	David Haskin	20250 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
6.15.2016	Sean Frantz	20855 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.15.2016	Heather Alexander	2251 Baker Ave	PSC CATS NO: 1213172W - Bill concerns.
6.20.2016	Rampaul Ballie	20848 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.20.2016	Richard Ellison	2626 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
6.20.2016	Catherine Diplacido	2742 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.24.2016	John Samples	20514 Marlin St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.24.2016	Ann Williams	2738 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
6.28.2016	Richard Steinke	2333 Archer Blvd	Field test on meter due to usage concerns.
7.7.2016	Hilda Rodriguez	2808 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
7.7.2016	Prescilla Skawski	20412 Marlin St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.20.2016	Kesha Williams	2528 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
7.20.2016	Kathy Hurley	19762 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
8.2.2016	Angel Rodriguez	20200 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.

8.3.2016	Larry Landrigan	2374 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.3.2016	Jose Zabala	2508 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.4.2016	Henry McGill	2607 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.16.2016	Lindsey Jenkins	20445 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.17.2016	Rosalind Green	2220 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.22.2016	Raquel Steinmeyer	2207 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.22.2016	Ronald Miller	20336 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
8.26.2016	Chris Lapella	20745 Mallard Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
9.2.2016	Dale Johnson	2228 Abalone Blvd	Field test on meter due to usage concerns.
9.19.2016	Patrick Whalen	2648 Babbitt Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
9.19.2016	Terri Hardwick	20622 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
9.20.2016	Minnie Matthews	2750 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
9.23.2016	Hunada Hamdy	2821 Briar Park Dr	Site visit to check leak indicator and verify read due to customer usage concerns.
9.29.2016	Dylan Schreve	3085 Leflore Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
9.30.2016	Fred Higgins	2652 Abbey Ave	Field test on meter due to usage concerns.
10.5.2016	Jerry McWilliams	2553 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
10.13.2016	Rosalind Green	2220 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.19.2016	Lilowtie Mohabir	2244 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.25.2016	Tariq Abouadma	2844 Brier Park Dr	PSC CATS NO: 1224272W - bill concerns.
11.8.2016	Norma Hallberg	2812 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
11.21.2016	Nathaly Castillo	19768 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
11.28.2016	Don Pugh	20426 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
11.29.2016	Z Bookhardt	2359 Bagdad Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
12.2.2016	Michael Simon	2813 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
12.5.2016	Lori Cheatham	2446 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2016	Clement Vesce	2617 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
12.16.2016	Linda Caicedo	20653 Macon Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
12.19.2016	Roy Burgess	20338 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
12.22.2016	Tony Meimary	2955 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.5.2017	Robert Braun	20637 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
1.5.2017	Geri Russo	2239 Amberly Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
1.6.2017	Sherry Loiselle	19407 Charrice Ct	Site visit to check leak indicator and verify read due to customer usage concerns.
2.2.2017	Sylvia Hueso	2639 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
2.24.2017	Christian Guzman	20225 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
3.15.2017	Tanisha Zevallos	3067 Leflore Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
3.28.2017	Jeff Selitsky	2209 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.

4.7.2017	Gloria Gatling	19557 Glen Elm Way	Site visit to check leak indicator and verify read due to customer usage concerns.
4.12.2017	Kateena Welch	2319 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2017	Lalta Ballie	20746 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2017	Mandy Nelson	2978 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.9.2017	R Samuel	2701 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.10.2017	Lisa Nielsen	2616 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.10.2017	Michael Westberry	2315 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.10.2017	Larry Goetz	20211 Majestic St	Site visit to check leak indicator and verify read due to customer usage concerns.
5.12.2017	Bassem Wissa	2635 Albion Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.15.2017	R Samuel	2701 Alabaster Ave	Field test on meter due to usage concerns.
5.16.2017	Jose Cartagena	20430 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
5.16.2017	Otto Phills	2504 Alabaster Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
5.22.2017	Morgan Frink	2744 Village Pine Terr	Site visit to check leak indicator and verify read due to customer usage concerns.
5.24.2017	Kateena Welch	2319 Ardon Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.2.2017	Heather Sciacca	2217 Ballard Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
6.5.2017	Milton Thall	20918 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.9.2017	John Parmerlee	20819 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.16.2017	Deborah Frye	20737 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
6.23.2017	Francis Pate	20511 Nettleton St	Site visit to check leak indicator and verify read due to customer usage concerns.
7.3.2017	Morgan Frink	2744 Village Pine Terr	Field test on meter due to usage concerns.
7.14.2017	Patricia Eubanks	2306 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
7.18.2017	Evelyn Caicedo	2723 Regency Oak Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
7.25.2017	Janette Goodrich	2330 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.11.201	Donald Frederickson	2850 Lyndscape St	Site visit to check leak indicator and verify read due to customer usage concerns.
8.14.2017	Debbie Gil	2215 Abney Ave	Site visit to check leak indicator and verify read due to customer usage concerns.
8.15.2017	Gary Archie	2710 Alabaster Ave	Field test on meter due to usage concerns.
8.16.2017	Marcos Clavo	2722 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.17.2017	Dionisio Mathews	2454 Abalone Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.29.2017	Katherine Reed	2302 Bancroft Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
8.31.2017	Susan McQuinn	19651 Knight Tale Ln	PSC CATS NO: 1251371W -Bill concerns.
9.1.2017	Raymond Cabana	20229 Melville St	Site visit to check leak indicator and verify read due to customer usage concerns.
9.20.2017	Casey Cox	19330 Timber Pine Ln	Site visit to check leak indicator and verify read due to customer usage concerns.
10.9.2017	Kurt Edwards	20738 Maxim Pkwy	Site visit to check leak indicator and verify read due to customer usage concerns.
10.13.2017	Scott Wolford	2366 Archer Blvd	Site visit to check leak indicator and verify read due to customer usage concerns.
10.23.2017	Andrew Spidler	20491 Netherland St	Site visit to check leak indicator and verify read due to customer usage concerns.
10.31.2017	Gregory Lusch	2714 Abalone Blvd	PSC CATS NO: 1260019W - Usage concerns.

ATTACHMENT “17”

ATTACHMENT “21”

