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DIVISION OF ECONOMICS
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Public Service Commission

February 9, 2018

Mr. Robert McBride, President
FIMC Hideaway, Inc.
P. O. Box 35726
Gainesville, FL 32635-7246
jandrmcbride@cox.net

STAFF'S SECOND DATA REQUEST VIA EMAIL & USMAIL

Re: Docket No. 20170147 -WS- Application for staff-assisted rate case in Levy County by FIMC Hideaway, Inc.

Dear Mr. McBride:

As a result of comments received during the customer meeting, additional info is needed with respect to several of the issues that were brought up. Please submit the following information to the Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by **February 23, 2018**.

1. Hideaway Water Treatment Plant

- a. When did the Utility abandon the Hideaway water treatment plant (WTP)?
- b. Has the plant been removed?
- c. If yes, what costs did the Utility incur to remove the plant?
- d. If no, does the Utility have plans to remove the plant and have estimates for its removal been obtained?
- e. What is the current status of the wells associated with the former WTP?
- f. What adjustments did the Utility make to its books and records to reflect the abandonment of the WTP?
- g. Does the Utility have future plans for the WTP land? Please explain.

2. Hideaway Wastewater Treatment Plant

- a. When did the Utility abandon the Hideaway wastewater treatment plant (WWTP)?
- b. Has the plant been removed?
- c. If yes, what costs did the Utility incur to remove the plant?
- d. If no, does the Utility have plans to remove the plant and have estimates for its removal been obtained?
- e. What adjustments did the Utility make to its books and records to reflect the abandonment of the WWTP?
- f. Does the Utility have future plans for the WWTP land? Please explain.

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3. Sludge Removal Expense

- a. Provide support documentation for the Utility's sludge removal expense for 2016 and 2017.

4. Self Insurance

- a. The Utility reflected insurance expense of \$1,200 for water and \$1,200 for wastewater in its 2012-2015 annual reports. In the 2016 annual report, however, the Utility decreased this amount to \$600 for water and \$600 for wastewater.
 1. Why did the Utility choose to decrease its annual contribution for self insurance?
 2. Has the Utility considered obtaining a general liability insurance policy or received any quotes for such a policy? Please explain and provide support documentation if available.
 3. If no general liability insurance quotes have been obtained previously, please obtain at least three quotes regarding a general liability insurance policy for the Utility. Provide copies of the quotes as part of your response.

5. Cost of Debt

- a. On Schedule 2 of the Staff Report, \$10,371 for credit card debt at a rate of 22% was included for purposes of calculating the Utility's cost of debt.
 1. For what Utility purposes were the charges incurred? Please provide supporting documentation.
 2. Please provide an updated balance as well as documentation showing the current interest rate.
 3. Please justify why the company believes a 22 percent cost of debt is reasonable.
 4. Has the Utility attempted to obtain credit at a rate below 22 percent? If not, please explain why.

6. Bad Debt Expense

- a. Please provide the Utility's bad debt expense for 2017. As part of your response, please include support documentation.

7. Employee Pensions and Benefits

- a. Please provide a list of employees and a list of the benefits they received through June of 2017, including retirement, health, dental, and life insurance (if applicable). Are these same benefits being offered currently?

8. Water Usage

- a. FIMC's 2016 Annual Report indicates that 219,000 gallons of treated water was used monthly for line flushing or other uses. During staff's FIMC plant visit, the operator indicated the accounted for water was used at the WWTP and that a meter had been installed recently.
1. Please describe what the water is used for at the WWTP.
 2. Please provide the monthly metered water usage at the WWTP for 2017.

9. Emergency Contact Numbers

- a. During the customer meeting, customers indicated that there were not able to reach a utility representative in emergency situations.
1. To whom does the emergency contact number on the customer bill direct customers?
 2. Please provide a current copy of your customer bill, showing the correct contact number.
 3. How often do customers currently contact the utility or it's representative to address concerns about the water and wastewater systems?
 4. Is there an emergency contact number on the lift stations?
 5. Are the warning signs required by Chapter 62-604.400, Florida Administrative Code (F.A.C.), located at the lift stations?
 6. Please provide pictures, showing the required signage.

10. System Pressure

- a. Does the utility maintain the minimum 20 psi pressure throughout the distribution system?
- b. Is the pressure checked periodically at different locations within the distribution system?

Mr. Robert McBride
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11. Secondary Standards

- a. Has the Utility contacted the Florida Rural Water Association to identify ways to address customer concerns related to secondary standards such as the color, odor, and taste of the treated water?
- b. Please describe the types of additional treatment and the estimated costs associated with addressing customer concerns related to the color, odor, and taste of the treated water.

Please contact Matthew Sibley by phone at (850) 413-6516 or by email at Msibley@psc.state.fl.us if you have any questions.

Sincerely,



Matthew Sibley
Public Utility Analyst I
Division of Economics

Attachment

cc: Office of Commission Clerk (Docket No. 20170147-WS)

Site	Item	NARUC Account Number	Issue Relevance*	Problem	Solution	Regulatory Mandate (M) or Enhancement (E)	Comments	Year?	Year?	Year?	Total

*For Issue Relevance, please use DM (Deferred Maintenance), S (Safety), C (Compliance), R (Reliability), WQ (Water Quality), or WWQ (Wastewater Quality). In the year columns, please include the amount spent and projected to be spent.