

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

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Electric Utility Provider : EI801 - Duke Energy

Zip Code : 33763

Category : Other

Comments : Hurricane Irma showed again how undependable the power grid is when a big storm hits. In Clearwater and surrounding areas where I live, the power was out for days. Traffic signals were out, so getting around was difficult and dangerous. Stores were closed. We couldn't go to work. There was nothing we could do.

I understand there were families and businesses that were able to use solar and batteries to generate power after the storm. To me this is the best and smartest way to go. I think the utilities need to invest in more solar and batteries near our neighborhoods. AND make it easier for customers to buy their own equipment and be able to use it when the grid goes down. Those kinds of technology should be used wherever they can to prepare for hurricanes. We need to make sure Duke is building the grid with modern technology and clean energy to make it more dependable, not just rebuilding the same old power lines that keep going down when we need them the most.