

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lisa Smith

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 34285

Category : Power restoration time

Comments : They were not prepared at all. We were without power for 10 days and when it was finally restored it was via a utility service volunteering from another state. With the ridiculous amount of money we pay monthly AND the enormous tax breaks they receive they should have done a far better job. There should have been crews or at the very least trucks filled equipment and supplies stationed around SW FL ready to service each area as soon as the weather cleared. No one who lives here expected not to have a service interruption, but waiting 10 days was uncalled for.