-----Original Message-----From: Ruth McHargue Sent: Tuesday, February 20, 2018 4:22 PM To: Hong Wang Cc: Angie Calhoun Subject: FW: Your proposed rate hike

Docket 20170272

From: Brandy Butler On Behalf Of Records Clerk Sent: Monday, February 05, 2018 8:12 AM To: Ruth McHargue Subject: FW: Your proposed rate hike

Good Morning,

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

Thank you!

Brandy Butler Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-7123

From: Becky Jamin [mailto:becky.jamin@knology.net] Sent: Saturday, February 03, 2018 10:08 PM To: Records Clerk Subject: Your proposed rate hike

To whom it may concern,

I'm afraid of this proposed rate hike.

I'm a 63 year old recent widow and am trying my hardest to stay in my house. I lost my husband in June 2017. My income is now only 2/3 of what it was before that. I work full time and have 2 dogs. I'm not an extravagant person, by

any means, and as soon as my husband passed, I did everything within my power to cut my monthly bills. However, I HAVE to have electricity and since Duke has the monopoly on power, I have no choice. I've cut my cable, I've dressed warmer since we've had this cold snap, so I don't have to turn on my heat. There are many other things that I've done to cut my expenses, all in the hope that I'll be able to pay my bills every month. Unfortunately, I still have to eat and feed my dogs.

Your proposed rate increase of 16.7% may very well be "squarely within the law", however, it is NOT fair to millions of people like me and millions of others, who HAVE to have electricity to live, eat and function.

Profits in the quarter fell to \$954 million from \$1.18 billion a year earlier, as the Charlotte-based utility's results took a hit from Hurricane Irma.

The massive storm, which slammed into southern Florida in September, knocked out power to more than 1.5 million customers across that state and the Carolinas, Duke said. The outages resulted in lost revenue and, in Florida alone, estimated restoration costs of almost half a billion dollars, the company said.

I'm sorry, but I cannot say that I'm sad about your profits falling. Your CEO, Lynn Good, might not be able to buy another Prada or Chanel handbag.

Right now, I'm fighting every month to make ends meet. I'll retire in 2 years and then, I fear, it will be even harder even though I'm saving every penny I can. This rate hike of yours is a HUGE number. I'm just not sure how I, and so many others, will be able to afford your shareholders' lavish lifestyles.

Respectfully, Rebecca Jamin

Meddle not in the affairs of dragons, for you are crunchy and good with ketchup

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