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# Public Service Commission

February 23, 2018

RECEIVED - FPSC  
2018 FEB 23 AM 11:54  
COMMISSION  
CLERK

Tammy Gulli  
River Ranch Water Management, LLC  
5601 Windhover Dr.  
Orlando, FL 32819

**Re: Application for staff-assisted rate case in Polk County by River Ranch Water Utility, Inc.**

Dear Ms. Gulli:

This letter is in regard to your request to backbill nine accounts over a 12 month period. The request is permissible and consistent with Rule 25-30.350(1)(a),(b), Florida Administrative Code, which states that the utility may not backbill customers for any period greater than 12 months for any undercharge in billing which is the result of the utility's mistake. The monthly bills shall be recalculated by applying the tariff rates in effect for that time period. If you have any questions or require assistance regarding this matter, please feel free to contact me at (850) 413-6994 or email me at [sbruce@psc.state.fl.us](mailto:sbruce@psc.state.fl.us).

Sincerely,

A handwritten signature in black ink, appearing to read "Sonica Bruce".

Sonica Bruce  
Economic Analyst

cc: Office of Commission Clerk (Docket No. 20170219-WS)