

Brandy Butler

From: Angie Calhoun
Sent: Friday, April 13, 2018 10:18 AM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20180084

Customer correspondence for docket 20180084.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Friday, April 13, 2018 10:00 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126354

CUSTOMER INFORMATION

Name: David Rand
Telephone: (352) 513-5077
Email: dland@hotmail.com
Address: 283 W Doerr Path Hernando FL 34442

BUSINESS INFORMATION

Business Account Name: David Rand
Account Number: 62407 72414
Address: 283 W Doerr Path Hernando FL 34442

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

I am reading today (4/13/18) in the Chronicle about the rate increase Duke Energy is requesting in advance of their opening their new natural gas plant in Crystal River, Florida. If approved, this would add \$3.59 per month to residential customers who use 1000 kwhr/month in October and an increase of \$2.25 permanently each month afterward.

They further try to justify this increase by saying that it will be cleaner and more efficient (for them). I try to make the analogy that a store must expand to generate more sales although they are unable to raise prices because customers will go elsewhere. The difference, the customers are a captive customer of Duke, not being able to "shop" elsewhere. The expansion is solely for their benefit because an alternate way to obtain energy is for Duke to purchase generation from the "grid". With the new expansion this plant brings, Duke will be collecting for each KWH generated. Does Duke expect each time they do an expansion to raise the rates?

Finally, Duke was the recipient of lower Corporate Taxes for 2018 because of the new tax law. Shouldn't Duke be giving a rate DECREASE and share that windfall with customers?

David L Rand, 283 W Doerr Path, Hernando, Florida, 34442, 352-513-5077