

**Brandy Butler**

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**From:** Angie Calhoun  
**Sent:** Monday, April 16, 2018 9:09 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170166

Customer correspondence for docket 20170166

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Sunday, April 15, 2018 8:38 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 126365

**CUSTOMER INFORMATION**

Name: Donovan Valencia  
Telephone: (305) 282-9422  
Email: [Dvalencia@comcast.net](mailto:Dvalencia@comcast.net)  
Address: 20601 Netherland street Orlando FL 32833

**BUSINESS INFORMATION**

Business Account Name: Donovan Valencia  
Account Number: 00030996  
Address: 20601 Netherland street Orlando FL 32833

Water County Selected: Orange

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Pluris Wedgefield, Inc.

**Details:**

I cannot can not get over how expensive the water is here when compared to fade county from where we just moved. We've never seen such hard water before, my dishwasher looks like a chalk bomb went off in it. My family does not like the smell, nor the taste of the water. The rate increase will be a slap in the face when it comes to us. They are also claiming to have won an award for the best water service, I don't believe it. Please look into this matter.