

AT&T Business Services Fiber Circuit (\$1,053.92 monthly bill)	\$ 12,647.00	
circuit charges, start service charge	\$ 1,069.74	
cost of phone system	\$ 1,747.39	
1 YR service contract for phone system	\$ 500.00	AT&T Voice Maintenance Solutions Essential Plan 8x5
installation phone system per AT&T contract	\$ 2,277.95	
1 YR service contract for office support	\$ 348.00	AT&T Avaya IP Office Support Services 8x5
	<u>\$ 18,590.08</u>	

THE COSTS FOR REPLACEMENT OF THE PHONE SYSTEM TO CONVERT FROM COMCAST CABLE TO AT&T FIBER DUE TO COMCASTS FAILURE DURING HURRICANE IRMA AND ITS FAILURE TO OPERATE AS OF THE DATE OF THIS TESTIMONY



AT&T
AT&T CUSTOMER CARE CENTER
250 SO. CLINTON - 4TH FLOOR
SYRACUSE, NY 13202

MONTHLY INVOICE

KW RESORT UTILITIES CORP
6630 FRONT ST
KEY WEST FL 33040-6050

Billing Number: CQ TFB584 01 001
Account Number: [REDACTED]
Invoice Number: 1699701892 ORIGINAL

Invoice Date: 11-01-17
For billing inquiries: 1-877-212-9500
To place an order: 1-877-212-9500
For repair service: 1-800-344-5100

New Charges	Monthly Charges 11-01 through 11-30:	\$ 0.00	
	Prorated Charges/Credits:	\$ 0.00	
	One-Time or Other Charges/Credits:	\$ 0.00	
	Total Charges:		\$ 0.00
	Federal Excise Tax:	\$ 0.00	
	State/Local Taxes and Surcharges:	\$ 0.00	
	Total Taxes and Surcharges on Charges:		\$ 0.00
	Total Charges, Taxes, and Surcharges:		\$ 0.00
Balance Brought Forward	Balance as of Last Monthly Invoice:	\$1,053.88	
	Payments Received:	\$ 0.00	
	Other Charges and Adjustments:	\$ 15.88	
	Balance Brought Forward:		\$1,069.74
Remittance Amount	Total Payable Upon Receipt:		\$1,069.74

To ensure proper credit, please detach this portion and return with remittance.

Remittance Document

KW RESORT UTILITIES CORP
6630 FRONT ST
KEY WEST FL 33040-6050

Address Correction:

Please remit payments to:

AT&T
PO BOX 5019
CAROL STREAM IL 60197-5019



Account Number: [REDACTED]
Invoice Number: 1699701892
Inquiry Center: USG00700
Telephone Number: 1-877-212-9500

Invoice Date: 11-01-17

Amount Due: \$1,069.74

Amount Enclosed: [REDACTED]

Sub-Rider D7 – Statement of Work

Ship To Address: 6630 Front Street Key West, FL 33040

Installation Site Address: 6630 Front Street Key West, FL 33040

Date of Submission:

Leasing: AT&T Capital Services Other: (Name of Leasing Company) No

Requested Delivery Date: Requested Installation/Cutover Date:

Purchase Order Number:

PURCHASE PRICE

- 1. Total Price of Equipment \$1,738.70
- 2. Estimated Shipping \$8.69
- 3. Total Charge for Installation/Cutover \$2,277.95
- 4. Total Purchase Price \$4,025.34

*Taxes & Freight will be listed separately on the invoice. . Total Purchase Price does not include maintenance.

NOTE: A site survey is required if the installation site is a school, place of worship, warehouse, factory, residence, municipality, car dealership, or trailer; if any of the following exist: multi-floor installation, existing 1A2 key equipment, separate buildings that need to be cabled, installation of new cabling, a building over thirty (30) years old, special paging requests, installation of new cables, or a data installation with structured cabling. Failure to perform a Site Survey may result in additional charges to Customer.

STANDARD PAYMENT TERMS

Delivery: 100% of Equipment & Freight

Acceptance: 100% of Services

Approved non-standard payment terms: _____

SELECTION OF EQUIPMENT SERVICE PLAN:

AT&T Voice Maintenance Solutions: Essential Plus Dedicated Custom

Support Levels: Technical Support (24X7) with Advanced Hardware Parts Replacement (24X7X4) 24X7

Technical Support (8X5) with Advanced Hardware Parts Replacement (8X5 Next Business Day) 8X5

ACCEPT - Customer Initials: _____ DECLINE - Customer Initials: _____

Initial Term: (1) Years From: _____ To: _____ Annual Price: \$500.00

Service Plan Payment Terms (default is annual): Prepay Annual Financing: (Name of Leasing Company)

NOTE: Maintenance Services commence on the first day of the month following the IPOSS token activation and successful system registration which occurs at system installation.

TERMINATION PRICING ADJUSTMENTS: If Customer terminates AT&T Voice Maintenance Solutions in whole or in part, including reduction in service level, Customer, depending on the payment terms, either shall be (a) invoiced fifty percent (50%) of the fees 30 days from the date AT&T received written notice of termination to the expiration of the maintenance term plus any non-recoverable and third party costs incurred by AT&T; or (b) credited fifty percent (50%) of fees paid for the terminated Service less any non-recoverable and third party costs.

NOTE: Avaya IP Office Support Services Plan is required and may not be terminated during the initial term. Support Services include remote technical support for hardware and software access to major and minor software upgrades, software updates/correct content,

Sub-Rider D7 – Statement of Work

software patches; remote connectivity and parts replacement.

AT&T Avaya IP Office Support Services: 24X7 8X5

Initial Term: (1) Years From: _____ To: _____ Annual Price: \$348.00

Service Plan Payment Terms: Prepay Annual Financing: (Name of Leasing Company)

TERMINATION PRICING ADJUSTMENTS: If Customer terminates AT&T Avaya IP Office Support Services, in whole or in part, the remaining unused portion of the maintenance fees is non-refundable, either by way of cash or credits.

NOTE: If Customer has an Ethernet router included in the IP Office solution, then Ethernet Router Maintenance Service is required. ERS Support Services include remote technical support for Ethernet router and parts replacement.

Ethernet Router Support Services: 24X7 8X5

Term: () Years From: _____ To: _____ Price: _____

Service Plan Payment Terms (default is annual): Prepay Annual Financing: (Name of Leasing Company)

TERMINATION PRICING ADJUSTMENTS: If Customer terminates Ethernet Router Maintenance Service, in whole or in part, the remaining unused portion of the maintenance fees is non-refundable, either by way of cash or credits.

Manufacturer-Provided Maintenance Services: OEM: _____

Name of Service: _____

Coverage Level: _____

ACCEPT - Customer Initials: _____ DECLINE - Customer Initials: _____

Term: () Years From: _____ To: _____ Price: _____

Service Plan Payment Terms (default is annual): Prepay Annual Financing: (Name of Leasing Company)

TERMINATION PRICING ADJUSTMENTS: If Customer terminates Manufacturer-Provided Maintenance Service in whole or in part, the remaining unused portion of the maintenance fees is non-refundable, either by way of cash or credits.

Remittance for invoices rendered by AT&T Global Services for Service Plans should be to AT&T Global Services.

Please see the following exhibits:

Exhibit 1: Scope of Work Addendum

Exhibit 2: Schedule of Charges

Avaya IPO 08/05/16