

Antonia Hover

From: Diana Vizcarrondo
Sent: Thursday, July 12, 2018 9:00 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 20170166

Consumer correspondence.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Wednesday, July 11, 2018 8:54 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 127024

CUSTOMER INFORMATION

Name: Stacey Alfieri
Telephone: (321) 727-6668
Email: Slalfieri@yahoo.com
Address: 20220 Melville St Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Stacey Alfieri
Account Number:
Address: 20220 Melville St Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.
Details:

Water is damaging my clothing, towels and bed linens. Also bleaches our the color from my patio furniture cushions. I am honestly afraid to ingest it as when I use my ice cubes I pay for it with diarrhea and stomach pains. Have installed salt water treatment at demarc to house and buy bottled water for drinking , cooking and for my pets. Price continues to go up and residents are provided no alternatives. This is a private company who charges a fortune for their product and then continues to upcharge to pay for their facilities and improvements. Why should consumers cover those costs when product is not considered quality? This is also beginning to affect our home values as the bills are too high. When we can safely wash our clothes and drink the water, then and only then, should price hikes be considered. Who is looking out for us??? We need help.