

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Thursday, August 02, 2018 8:08 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20160101

Consumer correspondence for docket 20160101

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Wednesday, August 01, 2018 4:50 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 127208

**CUSTOMER INFORMATION**

Name: alia dalati  
Telephone: (407) 717-2429  
Email: [aliadalati@gmail.com](mailto:aliadalati@gmail.com)  
Address: 319 new waterford place longwood FL 32779

**BUSINESS INFORMATION**

Business Account Name: alia dalati  
Account Number:  
Address: PLEASE COMPLETE LONGWOOD FL 32779

Water County Selected: Seminole

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Utilities, Inc. Florida Docket No. 20160101 approved rate increase request").

Absolutely unacceptable to raise rates 70% , my water bill is high and the water quality is horrible. I had my water tested and it was off the charts with chlorine and not even safe for my dog to drink.

I request review of the unfair increase, a refund for the absurd amount charged for unsafe water. We buy bottle water for safety and suffer bathing in such low quality and contaminated water.