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www.stjoegas.com

August 20, 2018

E-Portal Carlotta S. Stauffer, Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Docket No. 20180004-GU

Dear Ms. Stauffer:

Attached for electronic filing, please find St Joe Natural Gas Company's Petition for approval of its Conservation Cost Recovery Factor to be applied to customer bills during the twelve-month period ending December 31, 2019.

- 1. Schedules C-1 through C-4
- 2. Direct Testimony of Debbie Stitt

Thank you for your assistance.

Very truly yours,

Debbie Stitt Energy Conservation Analyst

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	Conservation Cost)	Docket No. 20180004-GU
	Recovery Clause)	Submitted for filing
)	August 20, 2018

PETITION OF ST JOE NATURAL GAS COMPANY, INC. FOR APPROVAL OF PROPOSED CONSERVATION COST RECOVERY CHARGES

- St. Joe Natural Gas Company, Inc. ("SJNG") by and through its undersigned officer, hereby petitions the Commission for approval of its proposed conservation cost recovery factors and amounts as further identified below. In support, hereof the company states:
- 1. The Name of the petitioner and the mailing address of its principal office is:

St. Joe Natural Gas Company, Inc. P.O. Box 549
Port St. Joe, Florida 32457-0549

2. The name and mailing address of the person authorized to receive notices and communications to this petition is:

Debbie Stitt, Energy Conservation Analyst St. Joe Natural Gas Company, Inc. P.O. Box 549 Port St. Joe, Florida 32457-0549

3. Pursuant to the requirements of this docket, SJNG has prepared testimony and the conservation true-up forms supplied by the Commission Staff in a manner consistent with the Staff's instructions.

St. Joe Natural Gas Company, Inc. Docket No. 20180004-GU August 20, 2018 Page 2

- 4. The Conservation Cost Recovery Factor was calculated in accordance with the methodology which has been previously approved by the Commission in this docket. The factor is designed to recover the projected conservation program expenses of SJNG for the twelve-month period ending December 31, 2019 adjusted for the net true-up (which includes the estimated conservation true-up for the Twelve-month period ending December 31, 2018), as well as interest calculated in accordance with the methodology established by the Commission.
- 5. SJNG projects total conservation program expenses, net of all programs revenue of \$159,150 for the twelve-month period ending December 31, 2019. The estimated net true-up for the twelve months ending December 31, 2018 is an under-recovery of \$12,263. After increasing the projected conservation expenses by the amount of this under-recovery, a total of \$171,413 remains to be collected during the twelve months ending December 31, 2019. Dividing this total by the projected sales for the period by 1,214,280 therms, and expanding for taxes, results in the conservation adjustment factor of \$0.43076 per therm for RS-1, \$0.26408 per therm for RS-2, \$0.19925 per therm for RS-3, \$0.17245 per therm for GS-1, \$0.07667 per therm for GS-2, and \$0.03544 per therm for GS-4/FTS-4 respectively which SJNG seeks approval in this petition.

St. Joe Natural Gas Company, Inc. Docket No. 20180004-GU August 20, 2018 Page 3

The calculation of these factors per therm is contained in the Commission prescribed worksheets filed with this petition.

WHEREFORE, St. Joe Natural Gas Company, Inc. requests that this Commission enter its order approving the above conservation cost recovery factors to be applied to the appropriate customer bills during the twelve-month period ending December 31, 2019 and to customer bills thereafter until other conservation cost recovery factors are approved by the Commission.

Dated this 20th day of August 2018.

Andy Shoaf, V-President St. Joe Natural Gas Company, Inc. P.O. Box 549 Port St. Joe, Florida 32457-0549 (850) 229-8216 x208

1		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2	In I	Re: Conservation Cost) Docket No.20180004-GU Recovery Clause) Submitted for Filing
) August 20, 2018
4		
5		DIRECT TESTIMONY OF DEBBIE STITT ON BEHALF OF ST. JOE NATURAL GAS COMPANY, INC.
6		
7	Q.	Please state your name, business address, by whom you
8		are employed and in what capacity.
9	Α.	Debbie Stitt, 301 Long Avenue, Port St. Joe, Florida
10		32456, St Joe Natural Gas Company in the capacity of
11		Energy Conservation Analyst.
12	Q.	What is the purpose of your testimony?
13	Α.	My purpose is to submit the known and projected expenses and
14		revenues associated with SJNG's conservation programs incurred
15		in January thru July 2018 and projection costs to be incurred
16		from August 2018 through December 2018. It will also include
17		projected conservation costs for the period January 1, 2019
18		through December 31, 2019 with a calculation of the conservation
19		adjustment factors to be applied to the customers' bills during
20		the January 1, 2019 through December 31, 2019 period.
21	Q.	Have you prepared any exhibits in conjunction with your testimony?
22	А.	Yes, I have prepared and filed to the Commission the 20th day of
23		August 2018 Schedule C-1 prescribed by the Commission Staff
24		which has collectively been titled Energy Conservation Adjustment
25		Summary of Cost Recovery Clause Calculation for months January
23		damatry of cost recovery crause calculation for months bandary

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1
         1, 2019 through December 31, 2019 for identification.
2
     Q. What Conservation Adjustment Factor does St. Joe Natural Gas
3
         seek approval through its petition for the twelve-month period
4
         ending December 31, 2019?
5
     A. $.43076 per therm for RS-1, $.26408 per therm for RS-2, and
6
        $.19925 per therm for RS-3, $0.17245 per therm for GS-1, $0.07667
7
         per therm for GS-2, and \$0.03544 per therm for GS-4/FTS-4
8
     Q. Does this conclude your testimony?
9
     A. Yes.
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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Conservation Cost Recovery)	Docket No. 20180004-G Submitted for Filing
)	August 20, 2018

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copies of the foregoing testimony have been furnished by electronic mail to the following parties of record this 20th day of August 2018.

Sebring Gas System, Inc. Jerry H. Melendy, Jr. 3515 U.S. Hwy 27 South Sebring, Fl 33870 jmelendy@floridasbestgas.com

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Fl Public Utilities Co Mr. Mike Cassel 1750 S.W. 14h St., Ste 200 Fernandina Beach, Fl. 32034-3052 mcassel@fpuc.com

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Stephanie Cuello
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kcorbari@psc.state.fl.us

SCHEDULE C-1 PAGE 1 OF 1

COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2 DOCKET#20180004-GU

ENERGY CONSERVATION ADJUSTMENT SUMMARY OF COST RECOVERY CLAUSE CALCULATION MONTHS: JANUARY 2019 THROUGH DECEMBER 2019

1. TOTAL INCREMENTAL COSTS (SCHEDULE C-2, PAGE 1)

159,150

2. TRUE-UP (SCHEDULE C-3, PAGE 4, LINE 11)

12,263

3. TOTAL (LINE 1 AND LINE 2)

171,413

					TOTAL					
TO SERVICE OF THE PARTY OF THE			CUSTOMER		CUST. &		ECCR AS %			-
RATE		THERM	CHARGE	DELIVERY	DELIVERY CHG	ECCR	OF TOTAL	DOLLARS	TAX	CONSERV
SCHEDULE	BILLS	SALES	REVENUES	CHARGE	REVENUE	REVENUES	REVENUES	THERM	FACTOR	FACTOR
RS-1	14,269	98,306	185,497	127,418	312,915	42,134	13.46503%	0.42860	1.00503	0.43076
RS-2	11,901	176,179	190,416	153,378	343,794	46,292	13.46503%	0.26276	1.00503	0.26408
RS-3	7,290	196,028	145,800	142,824	288,624	38,863	13.46503%	0.19825	1.00503	0.19925
GS-1	2,044	67,210	40,880	44,765	85,645	11,532	13.46503%	0.17158	1.00503	0.17245
GS-2	436	212,847	30,520	90,075	120,595	16,238	13.46503%	0.07629	1.00503	0.07667
FTS4/GS-4	24	463,710	48,000	73,452	121,452	16,353	13.46503%	0.03527	1.00503	0.03544
FTS-5	0	0	0	0	0	0	13.46503%	#DIV/0!	1.00503	#DIV/0!
TOTAL	35,964	1,214,280	641,113	631,912	1,273,025	171,413				

SCHEDULE C-2 PAGE 1 OF 2 COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2 DOCKET#20180004-GU

ESTIMATED CONSERVATION PROGRAM COSTS BY PROGRAM BY MONTH JANUARY 2019 THROUGH DECEMBER 2019

PROGRAM	JAN 2019	FEB 2019	MAR 2019	APR 2019	MAY 2019	JUN 2019	JUL 2019	AUG 2019	SEP 2019	OCT 2019	NOV 2019	DEC 2019	TOTAL
1 RESIDENTAL NEW CONSTRUCTION 2 RESIDENTIAL APPL. REPLACEMENT 3 RESIDENTAL APPL. RETENTION 4 LARGE FOOD SERVICE COMMERCIAL 5 COMMERCIAL HOSPITALITY AND LODGING 6 (INSERT NAME) 7 (INSERT NAME) 8 (INSERT NAME) 9 (INSERT NAME) 10 (INSERT NAME) 11 (INSERT NAME)	4,742 2,271 6,250 0 0 0 0 0 0	56,900 27,250 75,000 0 0 0 0 0											
TOTAL ALL PROGRAMS	13,263	13,263	13,263	13,263	13,263	13,263	13,263	13,263	13,263	13,263	13,263	13,263	159,150

SCHEDULE C - 2 PAGE 2 OF 2

COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2 DOCKET#20180004-GU

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2019 THROUGH DECEMBER 2019

PROGRAM	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	_TOTAL_
1 RESIDENTAL NEW CONSTRUCTION	0	0	0	0	56,900	0	0	0	56,900
2 RESIDENTIAL APPL. REPLACEMENT	0	0	0	0	27,250	0	0	0	27,250
3 RESIDENTAL APPL. RETENTION	0	0	0	0	75,000	0	0	0	75,000
4 LARGE FOOD SERVICE COMMERCIAL	0	0	0	0	0	0	0	0	0
5 COMMERCIAL HOSPITALITY AND LODGING	0	0	0	0	0	0	0	0	0
6 (INSERT NAME)	0	0	0	0	0	0	0	0	0
7 (INSERT NAME)	0	0	0	0	0	0	0	0	0
8 (INSERT NAME)	0	0	0	0	0	0	0	0	0
9 (INSERT NAME)	0	0	0	0	0	0	0	0	0
10 (INSERT NAME)	0	0	0	0	0	0	0	0	0
11 (INSERT NAME)	0	0	0	0	0	0	0	0	0
PROGRAM COSTS	0	0	0	0	159,150	0	0	0	159,150

SCHEDULE C - 3 PAGE 1 OF 5 COMPANY: ST. JOE NATURAL GAS

EXHIBIT#DKS-2

DOCKET#20180004-GU

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2018 THROUGH DECEMBER 2018

PROGRAM	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
1 RESIDENTAL NEW CONSTRUCTION									
A. ACTUAL	0	0	0	0	42,000	0	0	0	42,000
B. ESTIMATED	0	0	0	0	14,900	0	0	0	14,900
TOTAL	0	0	0	0	56,900	0	0	0	56,900
2 RESIDENTIAL APPL. REPLACEMENT									
A. ACTUAL	0	0	0	0	18,125	0	0	0	18,125
B. ESTIMATED	0	0	0	0	9,125	0	0	Ö	9,125
TOTAL	0	0	0	0	27,250	0	0	0	27,250
3 RESIDENTAL APPL. RETENTION									
A. ACTUAL	0	0	0	0	57,500	0	0	0	57,500
B. ESTIMATED	0	0	0	0	17,500	0	0	0	17,500
TOTAL	0	0	0	0	75,000	0	0	Ö	75,000
					•				
4 LARGE FOOD SERVICE COMMERCIAL									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0	0	0
5 COMMERCIAL HOSPITALITY AND LODGING									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	0	0	0	0	0
	J	ū	J	·		· ·	J	Ū	· ·
6 (INSERT NAME)									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0		0
C. TOTAL	0	0	0	0	0	0	0	0	0
		A						A	
SUB-TOTAL	0	0	0	0	159,150	0	0	0	159,150

SCHEDULE C - 3 PAGE 2 OF 5

COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2 DOCKET#20180004-GU

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2018 THROUGH DECEMBER 2018

PROGRAM NAME	CAPITAL INVEST	PYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT	INCENTIVES	OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
SUB-TOTAL - PREVIOUS PAGE	0	0	0	0	159,150	0	0	0	159,150
7. A. ACTUAL B. ESTIMATED	0	0	0	0	0	0	0	0	0
(INSERT NAME 1-30 LETTERS)	0	0	0	0	0	0	0	0	0
(INSERT NAME)									
8. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
(INSERT NAME 1-30 LETTERS)	0	0	0	0	0	0	0	0	0
(INSERT NAME) 9. A. ACTUAL	0	0	0	0	0				
B. ESTIMATED	0	0	0	0	0	0	0	0	0
(INSERT NAME 1-30 LETTERS)	0	0	0	0	0	0	0	0	0
(MOERT MANIE 1-30 EETTERS)	U	U	U	0	0	0	0	0	0
(INSERT NAME)									
10. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0		0
C. TOTAL	0	0	0	0	0	0	0	0	0
(INSERT NAME)									
11. A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	0	0	0	0
TOTAL	0	0	0	0	159,150	0	0	0	159,150

SCHEDULE C-3 PAGE 3 OF 5

COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2 DOCKET#20180004-GU

CONSERVATION PROGRAM COSTS BY PROGRAM ACTUAL/ESTIMATED JANUARY 2018 THROUGH DECEMBER 2018

PROGRAM NAME	JAN 2018	FEB 2018	MAR 2018	APR 2018	MAY 2018	JUN 2018	JUL 2018	AUG 2018	SEP 2018	OCT 2018	NOV 2018	DEC 2018	TOTAL
RESIDENTAL NEW CONSTRUCTION RESIDENTIAL APPL. REPLACEMENT RESIDENTAL APPL. RETENTION LARGE FOOD SERVICE COMMERCIAL COMMERCIAL HOSPITALITY AND LODGIN (INSERT NAME)	2,650 2,225 5,550 0 0 0 0 0	4,900 1,625 6,200 0 0 0 0 0	2,950 2,425 7,200 0 0 0 0 0	6,050 2,250 7,950 0 0 0 0 0	9,300 2,725 6,350 0 0 0 0 0	2,400 3,225 7,050 0 0 0 0 0 0	6,800 875 7,700 0 0 0 0 0 0	6,950 2,775 9,500 0 0 0 0 0	700 2,025 3,550 0 0 0 0 0	3,450 3,300 3,800 0 0 0 0 0	6,150 2,625 5,350 0 0 0 0 0	4,600 1,175 4,800 0 0 0 0 0 0	56,900 27,250 75,000 0 0 0 0 0
TOTAL ALL PROGRAMS	10,425	12,725	12,575	16,250	18,375	12,675	15,375	19,225	6,275	10,550	14,125	10,575	159,150

SCHEDULE C - 3 PAGE 4 OF 5										COMPANY: S EXHIBIT#DKS DOCKET#20	S-2	URAL GAS	
							N ADJUSTM SH DECEMBE						
CONSERVATION REVS.	JAN 2018	FEB 2018	MAR 2018	APR 2018	MAY 2018	JUN 2018	JUL 2018	AUG 2018	SEP 2018	OCT 2018	NOV 2018	DEC 2018	TOTAL
RCS AUDIT FEES a. OTHER PROG. REV. b. c.	-39,360	-28,234	-16,418	-20,380	-10,874	-12,551	-10,010	-9,712	-11,396	-9,121	-13,487	-18,521	-200,065
CONSERV. ADJ REV. (NET OF REV. TAXES)													
TOTAL REVENUES	-39,360	-28,234	-16,418	-20,380	-10,874	-12,551	-10,010	-9,712	-11,396	-9,121	-13,487	-18,521	-200,065
PRIOR PERIOD TRUE-UP NOT APPLIC. TO PERIOD	4,415	4,415	4,415	4,415	4,415	4,415	4,415	4,415	4,415	4,415	4,415	4,415	52,976
CONSERVATION REVS. APPLIC. TO PERIOD	-34,945	-23,819	-12,004	-15,965	-6,460	-8,136	-5,596	-5,297	-6,982	-4,707	-9,072	-14,107	-147,089
CONSERVATION EXPS. (FORM C-3, PAGE 3)	10,425	12,725	12,575	16,250	18,375	12,675	15,375	19,225	6,275	10,550	14,125	10,575	159,150
TRUE-UP THIS PERIOD	-24,520	-11,094	571	285	11,915	4,539	9,779	13,928	-707	5,843	5,053	-3,532	12,061
INTEREST THIS PERIOD (C-3,PAGE 5)	48	22	10	4	7	13	14	17	19	17	18	15	202
TRUE-UP & INT. BEG. OF MONTH	52,976	24,089	8,602	4,768	643	8,150	8,287	13,666	23,196	18,093	19,539	20,195	
PRIOR TRUE-UP COLLECT./(REFUND.)	-4,415	-4,415	-4,415	-4,415	4,415	-4,415	-4,415	-4,415	-4,415	-4,415	4,415	-4,415	
END OF PERIOD TOTAL NET TRUE-UP	24,089	8,602	4,768	643	8,150	8,287	13,666	23,196	18,093	19,539	20,195	12,263	12,263

SCHEDULE C-3 PAGE 5 OF 5

COMPANY: ST. JOE NATURAL GAS EXHIBIT#DKS-2 DOCKET#20180004-GU

CALCULATION OF TRUE-UP AND INTEREST PROVISION JANUARY 2018 THROUGH DECEMBER 2018

INTEREST PROVISION	JAN 2018	FEB 2018	MAR 2018	APR 2018	MAY 2018	JUN 2018	JUL 2018	AUG 2018	SEP 2018	OCT 2018	NOV 2018	DEC 2018	TOTAL
BEGINNING TRUE-UP	52,976	24,089	8,602	4,768	643	8,150	8,287	13,666	23,196	18,093	19,539	20,195	
END. T-UP BEFORE INT.	24,041	8,580	4,758	638	8,143	8,274	13,652	23,179	18,075	19,522	20,177	12,249	
TOT. BEG. & END. T-UP	77,017	32,669	13,360	5,407	8,786	16,424	21,940	36,846	41,271	37,615	39,716	32,443	
AVERAGE TRUE-UP	38,509	16,335	6,680	2,703	4,393	8,212	10,970	18,423	20,635	18,808	19,858	16,222	
INT. RATE-FIRST DAY OF REPORTING BUS. MTH	1.49%	1.50%	1.66%	1.86%	1.90%	1.86%	2.00%	1.08%	1.08%	1.08%	1.08%	1.08%	
INT. RATE-FIRST DAY OF SUBSEQUENT BUS. MTH	1.50%	1.66%	1.86%	1.90%	1.86%	2.00%	1.08%	1.08%	1.08%	1.08%	1.08%	1.08%	
TOTAL	2.99%	3.16%	3.52%	3.76%	3.76%	3.86%	3.08%	2.16%	2.16%	2.16%	2.16%	2.16%	
AVG INTEREST RATE	1.50%	1.58%	1.76%	1.88%	1.88%	1.93%	1.54%	1.08%	1.08%	1.08%	1.08%	1.08%	
MONTHLY AVG. RATE	0.12%	0.13%	0.15%	0.16%	0.16%	0.16%	0.13%	0.09%	0.09%	0.09%	0.09%	0.09%	
INTEREST PROVISION	\$48	\$22	\$10	\$4	\$7	\$13	\$14	\$17	\$19	\$17	\$18	\$15	\$20

SCHEDULE C-4 PAGE 1 OF 5		T JOE NATURA ROGRAM DES	DOCKET NO. 201 ST JOE NATURAL (DKS)				
PROGRAM TITLE:	_ R	ESIDENTIAL N	EW CONSTRUC	CTION			
PROGRAM DESCRIPTION:	– ir	the new constr	uction market. In	ncentives are offe	ered in the form	firm natural gas cus n of cash allowance gas appliance insta	s to assist
	A	PPLIANCE LOA	AD.	,	ALLOWANCE		
	0	GAS HEATING GAS WATER HE GAS CLOTHES I GAS RANGE GAS TANKLESS	DRYER	 =	\$500.00 \$350.00 \$100.00 \$150.00 \$550.00		
PROGRAM PROJECTIONS FOR:	J	ANUARY 2018	THROUGH DEC	EMBER 2019			
	_	GAS WATER HEATING	GAS HEATING	GAS DRYER	GAS RANGE	GAS TANKLESS W/H	
JANUARY 2018 - DECEMBER 2018 (12 MTHS)		15	18	15	47	62	
JANUARY 2019 - DECEMBER 2019 (12 MTHS)		15	18	15	47	62	
PROGRAM FISCAL EXPENSES FOR:	_	JANUARY 2018	- DECEMBER 20	019			
JANUARY 18 - JULY 18	ACTUAL EXPEN	SES	35,050.00	56,900.00			
AUGUST 18 - DECEMBER 18	ESTIMATED EX	PENSES	21,850.00				

ESTIMATED EXPENSES

PROGRAM PROGRESS SUMMARY:

JANUARY 2019 - DECEMBER 2019

New construction is very limited in St Joe Natural Gas's service territory. By far the majority of new construction is by custom design where the owner specified to the builder the type of energy desired.

56,900.00

SCHEDULE C-4 PAGE 2 OF 5

ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 20180004-GU ST JOE NATURAL GAS COMPANY (DKS)

PROGRAM TITLE:

RESIDENTIAL APPLIANCE REPLACEMENT PROGRAM

PROGRAM DESCRIPTION:

This program is designed to promote the replacement of electric resistence appliances with energy efficient natural gas heaters, water heaters, air conditioners, dryers, ranges and tankless water heaters. Incentives are offered in the form of cash allowances to assist in defraying the additional costs in purchasing and installing natural gas appliances.

APPLIANCE LOAD	ALLOWANCE
GAS HEATING	\$725.00
GAS WATER HEATING	\$500.00
GAS CLOTHES DRYER	\$150.00
GAS RANGE	\$200.00
GAS TANKLESS W/HEATER	\$675.00
	\$2,250.00

PROGRAM PROJECTIONS FOR:

JANUARY 2018 THROUGH DECEMBER 2019

GAS

GAS

GAS

	HEATING	HEATING	DRYER	RANGE	TANKLESS W/H
JANUARY 2018 - DECEMBER 2018 (12 MTHS)	6	5	1		18 25
JANUARY 2019 - DECEMBER 2019 (12 MTHS)	6	5	1		18 25
PROGRAM FISCAL EXPENSES FOR:	J	ANUARY 2018 TH	IROUGH DECEMBE	ER 2019	
JANUARY 18 - JULY 18	ACTUAL EXPE	ENSES	15,350.00	27,250	00
AUGUST 18 - DECEMBER 18	ESTIMATED E	XPENSES	11,900.00		
JANUARY 2019 - DECEMBER 2019	ESTIMATED E	XPENSES	27,250.00		
PROGRAM PROGRESS SUMMARY:			es with natural gas a Natural Gas Compar	• •	

GAS

GAS WATER

SCHEDULE C-4 PAGE 3 OF 5 ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 20180004-GU ST JOE NATURAL GAS COMPANY (DKS)

PROGRAM TITLE:

RESIDENTIAL APPLIANCE RETENTION PROGRAM

PROGRAM DESCRIPTION:

This program is designed to encourage homeowners with existing natural gas appliances to retain natural gas when the existing appliances fail, or are otherwise replaced. The proposed retention program includes allowances for natural gas water heater, heating, clothes drying, range, and tankless water heating systems.

APPLIANCE LOAD	ALLOWANCE
GAS HEATING	\$500.00
GAS WATER HEATING	\$350.00
GAS CLOTHES DRYER	\$100.00
GAS RANGE	\$100.00
GAS TANKLESS W/HEATER	\$550.00
	\$1,600.00

PROGRAM PROJECTIONS FOR:

JANUARY 2018 - DECEMBER 2019

	GAS WATER HEATING	GAS HEATING	GAS DRYER	GAS RANGE	GAS TANKLESS V	V/H
JANUARY 2018 - DECEMBER 2018 (12 MTHS)	120	24	23		33 28	3
JANUARY 2019 - DECEMBER 2019 (12 MTHS)	120	24	23		33 28	}
PROGRAM FISCAL EXPENSES FOR:	JANUARY 2018 THROUGH DECEMBER 2019					
JANUARY 18 - JULY 18	ACTUAL EXPENSES		48,000.00	75,000	0.00	
AUGUST 18 - DECEMBER 18	ESTIMATED EXPENSES		27,000.00			
JANUARY 2019 - DECEMBER 2019	ESTIMATED EXPENSES		75,000.00			
PROGRAM PROGRESS SUMMARY:	The Company recognizes that the cost to retain an existing customer is significantly lower than the cost to add a new customer. The proposed retention allowances will strengthen the Company's ability to retain existing gas customers and avoid the removal of services. This program has been well received by the customers as well.					

SCHEDULE C-4
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ST JOE NATURAL GAS COMPANY, INC.
PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 20180004-GU ST JOE NATURAL GAS COMPANY (DKS)

PROGRAM TITLE:

LARGE FOOD SERVICE COMMERCIAL CONSERVATION REBATE PROGRAM

PROGRAM DESCRIPTION:

This program is designed to encourage owners and operators of large food service restaurants to purchase energy efficient natural gas appliances through the offering of commercial appliance rebates. Commercial large food service customers are defined as establishments primarily engaged in the retail sale of prepared food and drinks for on-premise with an annual consumption of greater than 9,000 therms. The rebates offered within this program are depicted below:

APPLIANCE LOAD	ALLOWANCE
GAS WATER HEATING	\$1,500.00
FRYER	\$3,000.00
GAS RANGE	\$1,500.00
GAS TANKLESS W/HEATER	\$2,000.00
	\$8,000.00

PROGRAM PROJECTIONS FOR:

JANUARY 2018 - DECEMBER 2019

	WATER	FRYER	RANGE	TANKLESS W/H	
JANUARY 2018 - DECEMBER 2018 (12 MTHS)	0	0	0	0	
JANUARY 2019 - DECEMBER 2019 (12 MTHS)	0	0	0	0	
PROGRAM FISCAL EXPENSES FOR:	J <i>A</i>	ANUARY 2018 TH	ROUGH DECEM	IBER 2019	
JANUARY 18 - JULY 18	ACTUAL EXPE	NSES	0.00	0.00	
AUGUST 18 - DECEMBER 18	ESTIMATED EX	XPENSES	0.00		
JANUARY 2019 - DECEMBER 2019	ESTIMATED EX	XPENSES	0.00		
PROGRAM PROGRESS SUMMARY:	Since inception,	, only 11 (eleven) a	appliances have	qualified for this program.	

SCHEDULE	C-4
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ST JOE NATURAL GAS COMPANY, INC. PROGRAM DESCRIPTION AND PROGRESS

DOCKET NO. 20180004-GU ST JOE NATURAL GAS COMPANY (DKS)

PROGRAM TITLE:

COMMERCIAL HOSPITALITY AND LODGING

PROGRAM DESCRIPTION:

This program is designed to encourage owners and operators of hospitality & lodging facilities to purchase energy efficient natural gas appliances through the offering of commercial appliance rebates. Commercial hospitality and lodging customers are defined as establishments known to the public as hotels or motels primarily engaged in providing lodging for the general public. The rebates offered are depicted below;

APPLIANCE LOAD	ALLOWANCE
GAS WATER HEATING	\$1,500.00
FRYER	\$3,000.00
GAS RANGE	\$1,500.00
GAS TANKLESS W/HEATER	\$2,000.00
DRYER	\$1,500.00
	\$9,500.00

PROGRAM PROJECTIONS FOR:

JANUARY 2018 THROUGH DECEMBER 2019

	WATER	FRYER	RANGE	TANKLESS W/H	DRYER
JANUARY 2018 - DECEMBER 2018 (12 MTHS)	0	0	0	0	0
JANUARY 2019 - DECEMBER 2019 (12 MTHS)	0	0	0	0	0
PROGRAM FISCAL EXPENSES FOR:	_ JA	ANUARY 2018 TH	ROUGH DECEN	MBER 2019	
JANUARY 18 - JULY 18	ACTUAL EXPE	NSES	0.00	0.00	
AUGUST 18 - DECEMBER 18	ESTIMATED EX	KPENSES	0.00		
JANUARY 2019 - DECEMBER 2019	ESTIMATED EX	KPENSES	0.00		
PROGRAM PROGRESS SUMMARY:	Since inception,	only three (3) app	oliance have qua	lified for this program.	