

Antonia Hover

From: Angie Calhoun
Sent: Monday, August 27, 2018 10:40 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20180133

Consumer correspondence for docket 20180133.

-----Original Message-----

From: Consumer Contact
Sent: Monday, August 27, 2018 10:38 AM
To: Angie Calhoun
Subject: To CLK Docket 20180133

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Friday, August 24, 2018 5:38 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 127364

CUSTOMER INFORMATION

Name: Tabitha Pellegrine
Telephone: (813) 689-7630
Email: tabnp@aol.com
Address: 2514 Centennial Falcon Drive Valrico FL 33596

BUSINESS INFORMATION

Business Account Name: Tabitha Pellegrine
Account Number: xxxxxxxx4379
Address: 2514 Centennial Falcon Drive Valrico FL 33596

COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

My complaint is to this governing Commission. This past year my employer did not have as profitable year as they projected, therefore NO staff member received an increase in compensation. I am sickened that both my water bill has increased with the tiered rates increasing. I recall years ago that we were supposed to temporarily moved to tiers while some desalination plant was built. That ended in a litigation disaster and the consumers were permanetly left with increased tier rates that kept increasing! Additionally, we started receiving a bill to be billed on our statement. How is this not simply administrative overhead for the company to generate and mail a bill? Today, I received yet ANOTHER letter from a utility, this time TECO of a tier rate increase effective September 1! Where the hell do you all think this money comes from to have agreed to an increase? How about we vote or leave it to our government politicians so we can vote those out when we are unhappy with the result? Last September I went 5 days without electricity. Additionally, every darn time we have a storm the electricity in my neighborhood goes out. (We have underground lines and were told that we would have fewer outages, which TECO said is untrue because they can't actually see the lines or if they are in need of repair. Apparently they can not afford the technology to inspect the lines.)

Despite not having power for a week, my electric bill did not decrease. I was paying for gas for a borrowed generator and for electricity I did not receive. Now I have to pay an increased rate to experiment with solar generation that may never see results. I'm not interested. I am interested in lower bills, lower taxes, lower cost of living! I urge a reconsideration.