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STATE OF FLORIDA



DIVISION OF ECONOMICS  
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(850) 413-6410

# Public Service Commission

October 19, 2018

**STAFF'S FIRST DATA REQUEST  
VIA EMAIL**

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PO Box 391  
Tallahassee, FL 32302

**Re: Docket No. 20180182-EI - Petition for approval of tariff modifications for protection of its employees, by Tampa Electric Company**

Dear Mr. Beasley and Mr. Wahlen:

By this letter, Commission staff requests the following information from Tampa Electric Company (TECO):

1. Please describe some of the incidents referred to in paragraph four of the petition. Have these incidents increased in recent years?
2. Referring to the language on proposed tariff sheet No. 5.150, please explain if the "reasonable opportunity" given to customers includes a set time period given for the customer to cease from further actions referred to.
3. Regarding the proposed tariff modification, please state whether customers will be given five days written notice of disconnection pursuant to Rule 25-6.105(5).
4. Please explain what communications with the customer will be attempted in order to address the unsafe conditions and advise of potential resulting action.
5. Please describe the actions TECO will take if a customer disputes the unsafe conditions and files a complaint with the Commission. Will TECO disconnect service while the complaint is being handled at the Commission?
6. If service to a customer is temporarily or permanently discontinued pursuant to the proposed tariff modifications, please explain which, if any, currently tariffed fees will be assessed to the customer.

James D. Beasley, Esq.

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Please file all responses electronically no later than Friday, October 26, 2018, via the Commissions website at [www.floridapsc.com](http://www.floridapsc.com) by selecting the Clerk's office tab and Electronic Filing Web Form. Feel free to call me at 850-413-6495 if you have any questions.

Sincerely,

*/s/ Henry Merryday*

Public Utility Analyst I  
hmerryda@psc.state.fl.us

cc: Office of Commission Clerk