

Windstream Services, LLC
4001 Rodney Parham Road
1170 - B1F03-53A
Little Rock, AR 72212

Edward J. Cadieux
Regulatory Counsel
314-249-0216



January 2, 2019

Carlotta Stauffer Director,
Division of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
2019 JAN -7 AM 9:02
CC: [unclear]

RE: Informational copy of Section 63.71 Application of Windstream NuVox, LLC as filed at Federal Communications Commission (FCC) pursuant to of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the FCC's rules, 47 C.F.R. §63.71.

Dear Ms. Stauffer:

Windstream NuVox, LLC respectfully provides this informational copy of the attached Application as filed at the FCC regarding the discontinuation of certain services. This informational copy is provided in compliance with Section 63.71(a) of the FCC's Rules (47 C.F.R. § 63.71).

Any questions regarding this matter should be directed to my attention at 314-249-0216 or via email to Edward.Cadieux@windstream.com.

Sincerely

A handwritten signature in cursive script that reads "Edward J. Cadieux".

Edward J. Cadieux

Before the
Federal Communications Commission
Washington D.C. 20554

In the Matter Of)
Section 63.71 Application of)
Windstream NuVox, LLC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934 to)
Discontinue the Provision of Service)
)

**SECTION 63.71 APPLICATION OF
WINDSTREAM NUVOX, LLC**

Windstream NuVox, LLC ("Windstream"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of POTS (DS0 Voice) and Integrated Voice/Data services to certain customers located in the Daytona Beach, Jacksonville, St. Augustine and Yule, Florida areas. In support of this Application, Windstream submits the following information:

1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

Windstream NuVox, LLC
4001 North Rodney Parham Rd. Little Rock, AR 72212

b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

On or about March 1, 2019.

c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

Daytona Beach, Jacksonville, St. Augustine and Yule, Florida areas

d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The services to be affected are POTS (DS0 Voice) and Integrated Voice/Data services.

2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

On December 21, 2018, Windstream sent by First Class U.S. Mail notice to all affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1, which is compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is nondominant with respect to the services that it proposes to discontinue.

4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by First Class U.S. Mail to the Florida Public Service Commission, to the Office of Governor, Rick Scott

and also to the Secretary of Defense [at the address given in 47 C.F.R. § 63.71(a)].

5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

6. Circumstances of Discontinuance.

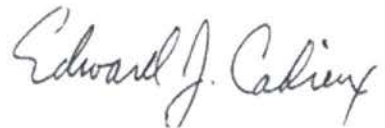
Across the Daytona Beach, Jacksonville, St. Augustine and Yule, Florida areas Windstream provides POTS (DS0 Voice) and Integrated Voice/Data services to a total of twenty-one (21) business customers on an end-of-life platform that is scheduled to be decommissioned on or about March 1, 2019.

These customers will not be unduly harmed because Windstream will offer the affected customers alternative service options, to the extent applicable, and because comparable service options are available from other providers serving these areas.

7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary as a consequence of retiring an end-of-life service platform. As outlined herein, Windstream will take reasonable steps, to the extent that is able, to assure that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of POTS (DS0 Voice) and Integrated Voice/Data services to the affected customers pursuant to Section 63.71.

Respectfully Submitted,

A handwritten signature in cursive script that reads "Edward J. Cadieux". The signature is written in dark ink and is positioned above a horizontal line.

Edward J. Cadieux

January 2, 2019

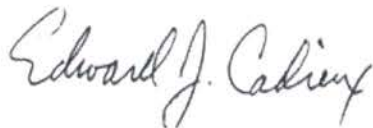
CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 2nd day of January 2019, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense
Attn: Special Assistance for Telecommunications
Pentagon
Washington, DC 20301

Carlotta Stauffer Director,
Division of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Office of Governor, Rick Scott
400 S Monroe St
Tallahassee, FL 32399



Edward J. Cadieux

CUSTOMER NOTICE



Windstream Services, LLC
4001 N. Rodney Parham Rd.
Little Rock, AR 72212

WINDSTREAM
ENTERPRISE

December 21, 2018

«CONTACT_COMPANY» «Contact_2»
«COMPANY_NAME»
«BILLING_ADDRESS»
«BILLING_CITY_STATE_5DIGIT_ZIP»

**If you are not the site contact or administrator,
please kindly pass this important notification on to
the appropriate party.**

IMPORTANT: Service Discontinuance Notification for Account # «BILLABLE_ACCOUNT_ID»,
Service Location «SERVICE_ADDRESS»
This Change in Service Requires Action on Your Part

Dear Valued Customer,

Because your business matters to us, we wanted to provide advance notification of an important change we are making for services in your area.

The platform that currently supports POTS-IVDS services has reached the end of its useful life and will soon be decommissioned. As a result, customers in the following areas will have these services retired on or about March 1, 2019: Jacksonville, Daytona Beach, S St. Augustine and Yule, Florida. Please note, this notification does not affect other services you may have with Windstream.

The change requires action on your part. An Account Representative will be contacting you shortly to make you aware of your options and assist you in any way possible to ensure a smooth transition prior to the service retirement. **To avoid service interruption, we encourage you to take action no later than January 16, 2019 to explore an alternative service solution with Windstream. Failure to make arrangements for an alternative service by March 1, 2019 may result in permanent service termination or insufficient time to transition your customer to a replacement service, with no immediate restoral options.**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your time and attention to this important matter. If you have any questions, please contact us at <Care>.

Regard,

Customer Care