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# Public Service Commission

January 25, 2019

Mr. Thad A. Terry, President  
TKCB, Inc.  
5600 North Cocoa Blvd.  
Cocoa, FL 32927  
matlantisinvest@cfl.rr.com

## STAFF'S SECOND DATA REQUEST VIA EMAIL & US MAIL

**Re: Docket No. 20180218-SU - Application for staff-assisted rate case in Brevard County by TKCB, Inc.**

Dear Mr. Terry:

Please provide the additional information requested below regarding TKCB, Inc. (TKCB or Utility).

1. Sludge Removal Expenses. Please refer to TKCB's response to Staff's First Data Request, No. 3. Please provide invoices for all sludge removal expenses for the following periods:
  - a. January 2015 – December 2015
  - b. January 2016 – April 2016
  - c. April 2018 – December 2018
2. Contractual Services – Testing. Please refer to TKCB's response to Staff's First Data Request, No. 4.
  - a. Please explain why two monthly tests (Invoice Nos. 66107359 and 66107446) were performed in December 2017.
  - b. Please explain why a monthly test (Invoice No. 66110504) and a "wells" test (Invoice No. 66110098) was performed in June 2018.
  - c. For Invoice No. 66110098 dated 06/06/18, please explain how often (ex. monthly, annually, etc.) this test is performed, and if this test is required by the Florida Department of Environmental Protection (FDEP).
  - d. For Invoice No. 6600000044 dated 08/03/18, please explain why a resample test was performed, and whether this was the only test performed in August 2018.
3. Contractual Services – Other. Please refer to TKCB's response to Staff's First Data Request, No. 5.
  - a. Please provide a list of the services provided by Harrell Development, Inc.
  - b. Please provide a list of the services provided by Michael Angelo.
  - c. Please provide supporting documentation to verify the service charge of \$1,000 dated December 25, 2017, on the first page of the file titled "Jerry Padrick."

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4. Discharge Monitoring Reports. Please refer to TKCB's response to Staff's First Data Request, No. 7. For the October 2017 Discharge Monitoring Report, staff was unable to verify the monthly total (2.678 MGD) and monthly average (0.107 MGD) listed on the report. Please explain how the monthly total and monthly average were calculated.
5. Customer Complaints. Please refer to TKCB's response to Staff's First Data Request, No. 12. The Utility provided an email from Jeff Small to the City of Cocoa's Utility Support Service Manager, Jessica Dovale, requesting customer complaints for the past three years. Please provide the number of complaints received during the test year and four years prior to the test year. Please include an explanation of how each complaint was resolved.
6. Salaries. Please refer to TKCB's request for pro forma salary adjustments filed December 18, 2018. The Utility stated that the job duties of the office employee and president "have evolved and increased slightly since they were reviewed by staff in the prior proceeding." Please explain how the job duties of these two positions has changed since the prior proceeding, and why do they now require more time to be performed.

Please file all responses electronically no later than **February 25, 2019**, via the Commission's website [www.psc.state.fl.us](http://www.psc.state.fl.us), by selecting the Clerk's Office tab and Electronic Filing Web Form (reference Docket No. 20180218-SU) or send responses to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. If you have any questions, please contact me by phone at (850) 413-6632 or by email at [eknoblau@psc.state.fl.us](mailto:eknoblau@psc.state.fl.us).

Sincerely,



Emily Knoblau  
Engineering Specialist  
Bureau of Reliability and Resource Planning  
Division of Engineering

EK:pz

Enclosure

cc: Mr. Jeff Small, OCBOA Consulting, LLC ([jeffsmall@ocboa.net](mailto:jeffsmall@ocboa.net))  
Office of Commission Clerk (Docket No. 20180218-SU)