

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Wednesday, July 03, 2019 8:15 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20190038

Customer correspondence for docket 20190038.

Angela Calhoun  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

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**From:** Consumer Contact  
**Sent:** Wednesday, July 03, 2019 8:12 AM  
**To:** Angie Calhoun  
**Subject:** To CLK Docket 20190038

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**From:** [attorney.general@myfloridalegal.com](mailto:attorney.general@myfloridalegal.com) [<mailto:attorney.general@myfloridalegal.com>]  
**Sent:** Tuesday, July 02, 2019 5:07 PM  
**To:** [MYWE@HOTMAIL.COM](mailto:MYWE@HOTMAIL.COM)  
**Subject:** From the Florida Attorney General's Office

Florida Attorney General Ashley Moody received your email regarding your concerns with Gulf Power. Attorney General Moody asked that I respond.

We appreciate hearing from you, and I am sorry for your difficulties. Because the Florida Public Service Commission (PSC) regulates investor-owned utilities in this state, I am forwarding your correspondence to the PSC for review. You may follow up with the PSC at:

Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Telephone: (850) 413-6100  
Toll-free in FL: 1-800-342-3552  
Website: <http://www.psc.state.fl.us>

You may also wish to contact the Office of Public Counsel, which "advocates on behalf of Florida's utility consumers before both state and federal regulatory authorities and before the Florida and federal courts":

Florida Public Counsel J.R. Kelly  
Florida Office of Public Counsel  
Phone: (850) 488-9330  
Website: <http://www.floridaopc.gov>

Thank you for contacting Attorney General Moody's office. I hope this proves helpful.

Sincerely,

Chrissy Mendoza  
Office of Citizen Services  
Florida Attorney General's Office  
PL-01, The Capitol  
Tallahassee, Florida 32399-1050  
Telephone: (850) 414-3990  
Toll-free within Florida: (866) 966-7226  
Website: [www.myfloridalegal.com](http://www.myfloridalegal.com)

PLEASE DO NOT REPLY TO THIS E-MAIL. THIS ADDRESS IS FOR PROCESSING ONLY.

To contact this office please visit the Attorney General's website at [www.myfloridalegal.com](http://www.myfloridalegal.com) and complete the on-line contact form. Again, thank you for contacting the Office of the Florida Attorney General.

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INTERNET MESSAGE RECEIVED BY THE ATTORNEY GENERAL'S OFFICE ON 06/14/2019

Marg Young  
Grahsm lane  
Panama City, FL 32405  
Email: [Mywe@hotmail.com](mailto:Mywe@hotmail.com)

RE: Gulf Power  
One energy place  
Pensacola  
Transaction Date: 7/1/2019  
Amount Paid: \$500.00  
Payment Method: Cash

Subject: Gulf powrt

Why do I HAVE TO PAY \$500 OVER NEXT FIVE YEARS TO GULF POWER. THEY WILL MAKE MILLIONS AND MILLIONS WITH THIS SCAM WHICH FAR EXCEEFS WHAT INSURANCE SHOULD HAVE PAID THEM AND IF UNDET INSURED SHAME ON THEM SHOULD NOT BE OUSHED TO ME TO ENHANCE THEIR POCKETBOOKS. Those of us on fixed incomes will find this an unneccessary hardship and money that could go to medication expenses