

FLORIDA UTILITY SERVICES 1, LLC  
5911 TROUBLE CREEK RD.  
NEW PORT RICHEY, FL. 34652  
863-904-5574

RECEIVED-FPSC  
2019 AUG - 7 AM 10: 03  
COMMISSION  
CLERK

August 2, 2019

Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL. 32399

**Re: Company response to Staff's First Docket No. 20190113-WS - Application for staff-assisted rate case in Manatee County by Heather Hills Utilities, LLC.**

Dear Commission Clerk:

Please place in the docket file as the company's response.

1. Purchased Water and Wastewater: All Utility related bills from the beginning of the test year to present which include meter number and location, gallons used, dollars paid, and the Utility's account numbers. See enclosed
2. Purchased Power: All Utility related electricity bills from the beginning of the test year to present, which include meter number and location, kilowatts used, dollars paid, and the electric company's account numbers. none
3. Contractual Services – Testing: A list of tests along with costs paid to outside laboratories for testing the water and wastewater treatment during the test year. See enclosed.
4. Contractual Services – Other: The costs of operation and maintenance work not performed by Utility employees with an explanation of the type of work performed. These costs include the operator's fee, mowing and grounds keeping and contracted repair for the water and wastewater systems. none

COM \_\_\_\_\_  
 AFD 2 Thumb Drives  
 APA \_\_\_\_\_  
 ECO \_\_\_\_\_  
 ENG \_\_\_\_\_  
 GCL \_\_\_\_\_  
 IDM \_\_\_\_\_  
 CLK \_\_\_\_\_

5. Transportation Expenses: A schedule of all vehicles by serial number and description owned or leased by the Utility, original cost or lease documents, whom the vehicles are assigned to, and an explanation of how they are allocated to the Utility, or a copy of the log book showing miles on personal vehicles associated with Utility business. All vehicles are to be available for inspection. See enclosed.
6. General System Information:
  - a. Please provide the number of lots that are vacant with connected distribution lines, within the Utility's service territory, if any. 1
  - b. Please provide the number of vacant lots with no current connection to the system, but which could potentially be connected in the future, if any. 0
  - c. Please indicate whether the Utility's customer base is seasonal. My best guess is yes. I was told by the previous owners that about 70% are snowbirds.
  - d. Please provide separate lists of the non-potable and potable customers by customer name and class (ex. general, residential, or multi-family). There are no non-portable customers. All meters are residential except the clubhouse which is the only General Service customer.
  - e. Please provide a list of general service customers by meter size. See enclosed.
7. Copy of monthly totals of metered water sold for each month of the test year. See enclosed.
8. Copy of monthly totals of metered wastewater invoiced for each month of the test year. See enclosed.
9. Please explain the Utility's billing procedure.
  - a. How is the water consumption measured? Customer meter
  - b. Does the Utility invoice by 1,000 gallons, 100 gallons? Per tariff 1,000
  - c. How is the wastewater consumption measured? By water consumption.
  - d. Does the Utility use a percentage of the invoiced water to charge for wastewater? If yes, what is the percentage? no
  - e. Please provide an invoice example showing water and wastewater charges. See enclosed.
10. A written summary, by permit number, of all Department of Environmental Protection, Water Management District, and/or County Health Department permits. PWS # 6412533
11. If any plant addition has been made or will be required due to a written order from a governmental agency, please provide a copy of that order. None. No plant.

12. A list of all service complaints received during the test year and four years prior to the test year. Please include an explanation of how each complaint was resolved. See enclosed.

13. A listing of all assets owned by the Utility. See enclosed.

Please describe the distribution and collection systems.

According to the previous owner and the map, it appears that the system is piped in PVC ranging from 8" to 3/4". There is a master meter on the backflow prevention devise. There are no wells, no sewer plant or lift stations that are the responsibility of Heather Hills Utilities.

14. Number of customers classified as to meter size and class (commercial or residential) for the following points in time: I have been told that the customer count had not changed until May of 2019 when I was given notice by Manatee County that they had purchased a property adjacent to their lift station and was going to remove the home and cancel the water service permanently. I have no additional information from the County.

- a. A minimum of 4 years prior to the beginning of the test year.
- b. The beginning of the last calendar year.
- c. The end of the last calendar year.
- d. Present.

15. Please provide a copy of the Utility's engineering maps for water and wastewater showing location and size of water and wastewater mains throughout the service area and customer location and classification. See Enclosed

16. Please fill out the spreadsheet attached concerning any pro forma items. Please include any bid proposals or estimates for the pro forma items. This will be submitted at a later date.

On behalf of the utility,

A handwritten signature in blue ink, appearing to read 'Michael Smallridge', written over a horizontal line.

Michael Smallridge

MCUD

PH 11 6-28-18

610

1822

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

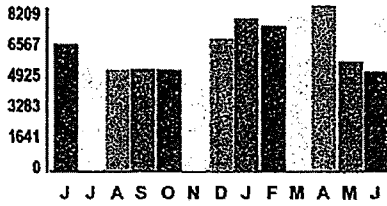
BILLING DATE: 13-JUN-2018  
DUE DATE: 04-JUL-2018

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			<b>Previous Balance:</b>				9,208.78
			<b>Payments Received:</b>				9,208.78
			<b>Balance Forward:</b>				0.00
05/07	06/07	31	Wtr Res. MM_MH/TT/Compound	45067	48455	3388	
05/07	06/07	31	Wtr Res. MM_MH/TT/Compound	238301	239839	1538	
			Water Usage				1,123.11
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				4926
			Sewer Usage				2,477.73
			Sewer Cost of Basic Service				3,851.52
			<b>Total New Charges</b>				<b>8,829.42</b>
<b>Total Amount Due:</b>							<b>\$8,829.42</b>

RES MM MH/TT COMP WATER...

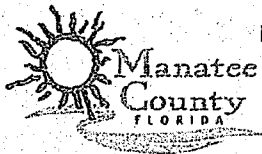
Hundreds of Gallons



Want to find out how you compare to the average water user in Manatee County? The 2017 edition of the Water Usage Report Card is available for viewing at [www.mymanatee.org/waterquality](http://www.mymanatee.org/waterquality).

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-18



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	13-JUN-2018
DUE DATE	04-JUL-2018
TOTAL AMOUNT NOW DUE	\$8,829.42

CHANGE OF MAILING ADDRESS

(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE MAKE CHECKS PAYABLE TO MCUD

1822 1 MB 0.421 7-7



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981Z00008829420024328

MCUD

PAID 8-6-18

610

1801

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

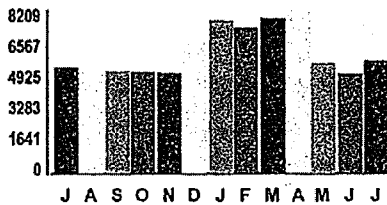
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 13-JUL-2018  
DUE DATE: 03-AUG-2018

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				8,829.42
			Payments Received:				8,829.42
			Balance Forward:				0.00
06/07	07/10	33	Wtr Res. MM_MH/TT/Compound	48455	52058	3603	
06/07	07/10	33	Wtr Res. MM_MH/TT/Compound	239839	241783	1944	
			Water Usage				1,264.68
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				5547
			Sewer Usage				2,790.05
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				9,283.31
<b>Total Amount Due:</b>							<b>\$9,283.31</b>

RES MM MH/TT COMP WATER...  
Hundreds of Gallons



If you are replacing an older toilet (installed prior to 1995), you may be eligible for a rebate. Visit Rebate Programs under Water Conservation at [www.mymanatee.org/water](http://www.mymanatee.org/water).

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-18



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	13-JUL-2018
DUE DATE	03-AUG-2018
TOTAL AMOUNT NOW DUE	\$9,283.31

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE

MAKE CHECKS PAYABLE TO MCUD

1801 1 MB 0.421 6-6



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

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MCUD

PAID 8-30-18

610

1816

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.myanatee.org/utilities

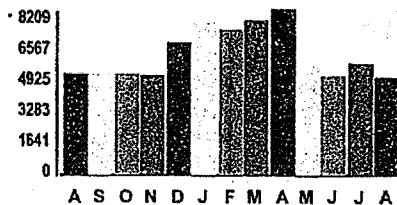
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 14-AUG-2018  
DUE DATE: 04-SEP-2018

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				9,283.31
			Payments Received:				9,283.31
			Balance Forward:				0.00
07/10	08/10	31	Wtr Res. MM_MH/TT/Compound	52058	55393	3335	
07/10	08/10	31	Wtr Res. MM_MH/TT/Compound	241783	243317	1534	
			Water Usage				1,110.11
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				4869
			Sewer Usage				2,449.06
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				8,787.75
<b>Total Amount Due:</b>							<b>\$8,787.75</b>

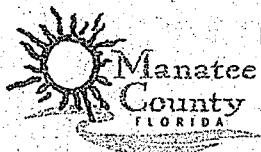
RES MM MH/TT COMP WATER...  
Hundreds of Gallons



Florida leads the nation in drowning deaths. Keep kids safe around water all year. For tips in and around your home, visit [HopkinsAllChildrens.org/watersafety](http://HopkinsAllChildrens.org/watersafety). Supported by Safe Kids Florida Suncoast and Blake Medical Trauma Center.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-18



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	14-AUG-2018
DUE DATE	04-SEP-2018
TOTAL AMOUNT NOW DUE:	\$8,787.75

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE MAKE CHECKS PAYABLE TO MCUD

1816 1 MB 0.421 7-7



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981200008787750024328

MCUD

PAID 10-5-18

610

1799

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

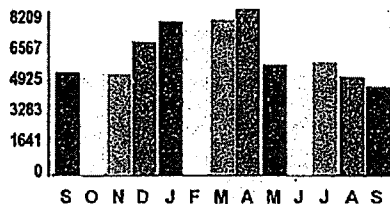
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 13-SEP-2018  
DUE DATE: 04-OCT-2018

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				8,787.75
			Payments Received:				8,787.75
			Balance Forward:				0.00
08/10	09/10	31	Wtr Res. MM_MH/TT/Compound	55393	58622	3229	
08/10	09/10	31	Wtr Res. MM_MH/TT/Compound	243317	244465	1148	
			Water Usage				997.92
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT			4377	
			Sewer Usage				2,201.56
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				8,428.06
<b>Total Amount Due:</b>							<b>\$8,428.06</b>

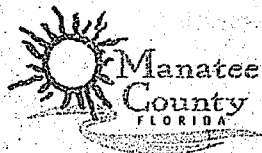
RES MM MH/TT COMP WATER...  
Hundreds of Gallons



Pay by Phone will be changing to a direct dial number. The new number will be provided when activated. For more information visit [www.mymanatee.org/utilities](http://www.mymanatee.org/utilities).

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-18



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	13-SEP-2018
DUE DATE	04-OCT-2018
TOTAL AMOUNT NOW DUE	\$8,428.06

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE:

MAKE CHECKS PAYABLE TO MCUD

1799 1 MB 0.421 10-6



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981Z00008428060024328

MCUD

PAY 10-27-18

610

1843

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

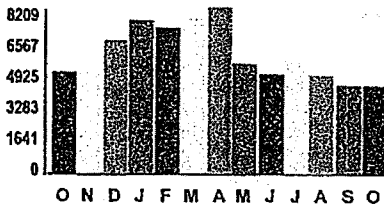
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 12-OCT-2018  
DUE DATE: 02-NOV-2018

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				8,428.06
			Payments Received:				8,428.06
			Balance Forward:				0.00
09/10	10/08	28	Wtr Res. MM_MH/TT/Compound	58622	61563	2941	
09/10	10/08	28	Wtr Res. MM_MH/TT/Compound	244465	245879	1414	
			Water Usage				992.92
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				4355
			Sewer Usage				2,190.52
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				8,412.02
			<b>Total Amount Due:</b>				<b>\$8,412.02</b>

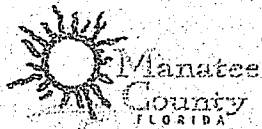
RES MM MH/TT COMP WATER...  
Hundreds of Gallons



**IMPORTANT:** The Pay-By-Phone system has changed! Phone payments will now be paid by dialing 1-866-257-0749. You will no longer call the Customer Service line for this service.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	12-OCT-2018
DUE DATE	02-NOV-2018
TOTAL AMOUNT NOW DUE	\$8,412.02

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSES

MAKE CHECKS PAYABLE TO MCUD

1843 1 MB 0.421 7-7



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

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MCUD

TRID 11 0 8 18

610

1797

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (841) 792-8011  
www.myanatee.org/utilities

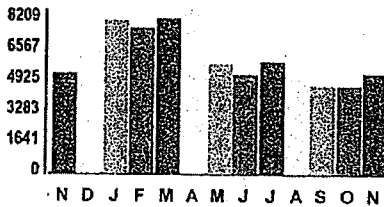
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 13-NOV-2018  
DUE DATE: 04-DEC-2018

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				8,412.02
			Payments Received:				8,412.02
			Balance Forward:				0.00
10/08	11/06	29	Wtr Res. MM_MH/TT/Compound	61563	64807	3244	
10/08	11/06	29	Wtr Res. MM_MH/TT/Compound	245879	247622	1743	
			Water Usage				1,137.07
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				4987
			Sewer Usage				2,508.54
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				8,874.19
<b>Total Amount Due:</b>							<b>\$8,874.19</b>

RES MM MH/TT COMP WATER...  
Hundreds of Gallons



Compost Bins are now available while supplies last at the UF/ IFAS Manatee County Extension Office in Palmetto for \$60. Please call 941-722-4524 Ext.1825 to make an appointment to purchase. Cash or check only; no credit cards.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	13-NOV-2018
DUE DATE	04-DEC-2018
TOTAL AMOUNT DUE	\$8,874.19

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

1797 1 MB 0.421 10-6



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

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MCUD

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

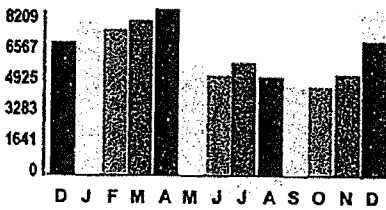
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

610 2814  
BILLING DATE: 12-DEC-2018  
DUE DATE: 02-JAN-2019

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			<b>Previous Balance:</b>				8,874.19
			<b>Payments Received:</b>				8,874.19
			<b>Balance Forward:</b>				0.00
11/06	12/07	31	Wtr Res. MM_MH/TT/Compound	64807	68476	3669	
11/06	12/07	31	Wtr Res. MM_MH/TT/Compound	247622	250617	2995	
			Water Usage				1,519.40
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				6664
			Sewer Usage				3,352.02
			Sewer Cost of Basic Service				3,851.52
			<b>Total New Charges</b>				<b>10,100.00</b>
<b>Total Amount Due:</b>							<b>\$10,100.00</b>

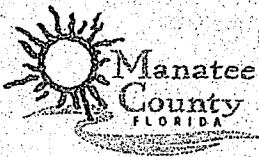
RES MM MH/TT COMP WATER...  
Hundreds of Gallons



No residential garbage or recycling collection on December 25th & January 1st. All collections will be one day later the remainder of the week for each of these holidays. For additional information, visit [www.mymanatee.org/garbage](http://www.mymanatee.org/garbage).

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	12-DEC-2018
DUE DATE	02-JAN-2019
TOTAL AMOUNT NOW DUE	\$10,100.00

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE

MAKE CHECKS PAYABLE TO MCUD

2914 1 MB 0.421 13-11



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

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MCUD

PAID 2-4-19

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1868

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.myanatee.org/utilities

ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 14-JAN-2019  
DUE DATE: 04-FEB-2019

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				10,100.00
			Payments Received:				10,100.00
			Balance Forward:				0.00
12/07	01/10	34	Wtr Res. MM_MH/TT/Compound	68476	72606	4130	
12/07	01/10	34	Wtr Res. MM_MH/TT/Compound	250617	254403	3786	
			Water Usage				1,804.88
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				7916
			Sewer Usage				3,981.82
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				11,015.28
<b>Total Amount Due:</b>							<b>\$11,015.28</b>

RES MM MH/TT COMP WATER...

Hundreds of Gallons



Make a New Year's resolution that is easy and free! GO PAPERLESS! Visit [www.myanatee.org/utilities](http://www.myanatee.org/utilities) or call 941-792-8811 for paperless bill and payment options. Our records indicate a backflow on this property is due for annual testing.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	14-JAN-2019
DUE DATE	04-FEB-2019
TOTAL AMOUNT NOW DUE	\$11,015.28

CHANGE OF MAILING ADDRESS

(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE:

MAKE CHECKS PAYABLE TO MCUD

1868 1 MB 0.421 6-6



HEATHER HILLS UTILITIES LLC  
3336 GRAND BLVD STE 102  
HOLIDAY, FL 34690-2249



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981200011015280024328

MCUD

PAID 2-26-19

610

1838

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.myanatee.org/utilities

ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 12-FEB-2019  
DUE DATE: 05-MAR-2019

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL	AMOUNT
			Previous Balance:				11,015.28
			Payments Received:				11,015.28
			Balance Forward:				0.00
01/10	02/07	28	Wtr Res. MM_MH/TT/Compound	72606	76172	3566	
01/10	02/07	28	Wtr Res. MM_MH/TT/Compound	254403	258717	4314	
			Water Usage				1,796.65
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				7880
			Sewer Usage				3,963.66
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				10,988.89
			<b>Total Amount Due:</b>				<b>\$10,988.89</b>

RES MM MH/TT COMP WATER...  
Hundreds of Gallons



Water and wastewater rates will increase effective 04/01/2018 as approved by the Board of County Commissioners. Our records indicate a backflow on this property is due for annual testing.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

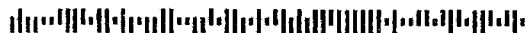
SERVICE ADDRESS:	4925 3RD ST W
ACCOUNT NUMBER:	278981-24328
BILLING DATE:	12-FEB-2019
DUE DATE:	05-MAR-2019
TOTAL AMOUNT NOW DUE:	\$10,988.89

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE: MAKE CHECKS PAYABLE TO MCUD

1838 1 MB 0.425 10-6



HEATHER HILLS UTILITIES LLC  
5911 TROUBLE CREEK RD  
NEW PORT RICHEY, FL 34652-5128



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981200010988890024328

MCUD

PAID 4-5-17

610

1839

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-9811  
www.mymanatee.org/utilities

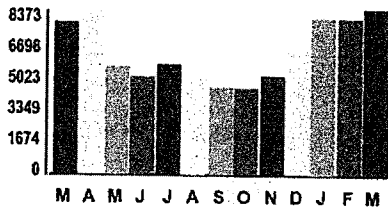
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 13-MAR-2019  
DUE DATE: 03-APR-2019

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			<b>Previous Balance:</b>				<b>10,988.89</b>
			<b>Payments Received:</b>				<b>10,988.89</b>
			<b>Balance Forward:</b>				<b>0.00</b>
02/07	03/09	30	Wtr Res. MM_MH/TT/Compound	76172	79859	3687	
02/07	03/09	30	Wtr Res. MM_MH/TT/Compound	258717	263403	4686	
			Water Usage				1,909.08
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT			8373	
			Sewer Usage				4,211.70
			Sewer Cost of Basic Service				3,851.52
			<b>Total New Charges</b>				<b>11,349.36</b>
			<b>Total Amount Due:</b>				<b>\$11,349.36</b>

RES MM MH/TT COMP WATER...  
Hundreds of Gallons



It's not too early to make preparations for Hurricane Season. Visit [www.floridadisaster.org](http://www.floridadisaster.org) for readiness information.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	13-MAR-2019
DUE DATE	03-APR-2019
TOTAL AMOUNT NOW DUE	\$11,349.36

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE

MAKE CHECKS PAYABLE TO MCUD

1839 1 MB 0.425 6-6

HEATHER HILLS UTILITIES LLC  
5911 TROUBLE CREEK RD  
NEW PORT RICHEY, FL 34652-5128



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981200011349360024328

MCUD

PAID 5-2-19

610 1816

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

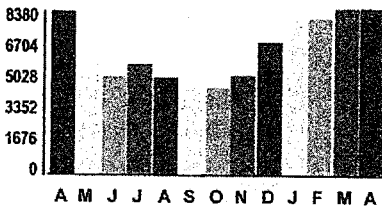
ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 12-APR-2019  
DUE DATE: 03-MAY-2019

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				11,349.36
			Payments Received:				11,349.36
			Balance Forward:				0.00
03/09	04/08	30	Wtr Res. MM_MH/TT/Compound	79859	83603	3744	
03/09	04/08	30	Wtr Res. MM_MH/TT/Compound	263403	268039	4636	
			Water Usage				1,910.61
			Water Cost of Basic Service				1,377.06
			Swr Res. MM_MH/TT				8380
			Sewer Usage				4,215.08
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				11,354.27
<b>Total Amount Due:</b>							<b>\$11,354.27</b>

RES MM MH/TT COMP WATER...  
Hundreds of Gallons



The 2018 Drinking Water Quality Summary is available at [www.mymanatee.org/waterquality](http://www.mymanatee.org/waterquality). In 2018 all EPA and State drinking water health standards were met. Please call 941.746.3020 EX.5021 if you would like a paper copy mailed to you.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	12-APR-2019
DUE DATE	03-MAY-2019
TOTAL AMOUNT NOW DUE	\$11,354.27

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE

MAKE CHECKS PAYABLE TO MCUD

1816 1 MB 0.425 7-7

HEATHER HILLS UTILITIES LLC  
5911 TROUBLE CREEK RD  
NEW PORT RICHEY, FL 34652-5128



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

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MCUD

PAID 5-29-19

610

1791

MANATEE COUNTY UTILITIES DEPARTMENT  
P. O. BOX 25010  
BRADENTON, FL 34206-5010  
PHONE: (941) 792-8811  
www.mymanatee.org/utilities

ACCOUNT NUMBER: 278981-24328  
HEATHER HILLS UTILITIES LLC  
4925 3RD ST W

BILLING DATE: 14-MAY-2019  
DUE DATE: 04-JUN-2019

A LATE PAYMENT FEE WILL BE ASSESSED IF FULL PAYMENT IS NOT RECEIVED BY THE DUE DATE.

FROM DATE	TO DATE	DAYS		PREVIOUS READING	PRESENT READING	USAGE X 100 = GAL.	AMOUNT
			Previous Balance:				11,354.27
			Payments Received:				11,354.27
			Balance Forward:				0.00
04/08	05/08	30	Wtr Res. MM_MH/TT/Compound	83603	87203	3600	
04/08	05/08	30	Wtr Res. MM_MH/TT/Compound	268039	271223	3184	
			Water Usage				1,546.76
			Water Cost of Basic Service				1,377.06
			Test Backflow Prevention Device				40.00
			Swr Res. MM_MH/TT				6784
			Sewer Usage				3,412.38
			Sewer Cost of Basic Service				3,851.52
			Total New Charges				10,227.72
<b>Total Amount Due:</b>							<b>\$10,227.72</b>

RES MM MH/TT COMP WATER...  
Hundreds of Gallons



In 2018, your drinking water was tested for unregulated contaminants as required by the EPA. The results of this testing is accessible at [www.mymanatee.org/waterquality](http://www.mymanatee.org/waterquality). Please call 941-746-3020 EX.5021 if you would like a paper copy mailed to you.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

MC-1250-19



MANATEE COUNTY UTILITIES DEPARTMENT  
P.O. BOX 25010  
BRADENTON, FLORIDA 34206-5010

SERVICE ADDRESS	4925 3RD ST W
ACCOUNT NUMBER	278981-24328
BILLING DATE	14-MAY-2019
DUE DATE	04-JUN-2019
TOTAL AMOUNT NOW DUE	\$10,227.72

CHANGE OF MAILING ADDRESS  
(Check Box And See Reverse Side)

AMOUNT PAID

ADDRESSEE

MAKE CHECKS PAYABLE TO MCUD

1791 1 MB 0.425 10-6



HEATHER HILLS UTILITIES LLC  
5911 TROUBLE CREEK RD  
NEW PORT RICHEY, FL 34652-5128



MANATEE COUNTY UTILITIES DEPARTMENT  
PO BOX 25350  
BRADENTON FL 34206-5350

000278981200010227720024328

Heather Hills Utilities, LLC  
 SARC Docket No. 2019-0113-WS  
 Response to Document Request 8 - Transportation

Vehicles owned by Florida Utility Services 1, LLC

July 29, 2019

Type	Vehicle	VIN	Original Cost	Assigned	Monthly Loan Payment	Current Loan Balance
Truck	2018 Ford F250	1FDBF2A66JEC27571	34,844	Jackie Love	725.25	34,177
Truck	1998 Mazda B Series	4F4YR12C9WTM32915	1,000	Antonio Camarillo		
Truck	2017 Honda Ridgeline	5FPYK2F46HB006148	32,000	Mike Smallridge	481.87	19,794
Truck	1999 GMC Sonoma	1GTCS14X8XK518716	1,785	Eugenio Morris		
Truck	1995 Chevy C3500	1GBHC34K0SE217243	2,140			
Trailer	2017 John Deere - Trailer	NOVIN0201205701	0		347.46	14,246
Trailer	2015 FLOE - Trailer	4L4X40813FM000705	1,378			
Trailer	2008 HMDE - Hi-Side Trailer	NOVIN0200778384	0			
Trailer	2004 HMDE - Trailer	NOVIN0200388316	0			

All vehicle expenses for the management company, Florida Utility Services (FUS), are charged to 650 Transportation (W) and allocated based on HHU's percentage of total number of customers managed by FUS.

Heather Hills Utilities LLC is invoiced the total allocated amount each month as 650 Transportation (W) expense. At fiscal year-end, one half of the 650 total is transferred to 750 Transportation (WW) expense.

All vehicles are owned by FUS, not leased.

Account 650/750 Transportation - Vehicle loan payments, registration, tolls, service, maintenance and fuel.

Account 655/750 Insurance - Auto insurance

Account 675/775 Misc: Interest Expense - Interest on vehicle loans

Heather Hills Utilities LLC - Change in allocated share of FUS expenses during the test year:

In July 2018, FUS began billing and operations for Sunrise Water LLC & Alturas Water LLC. The increased total customer count for FUS resulted in a decrease in Heather Hills Utilities LLC's percentage share of the allocated expenses:

June 2018: Water 6.5% / Wastewater 6.5%

July 2018 to May 2019: Water 5.5% / Wastewater 5.5%

Heather Hills Utilities, LLC  
Custom Transaction Detail Report  
June 2018 through May 2019

Heather Hills Utilities LLC  
Docket No. 20190113-WS SARC

STAFF'S FIRST DATA REQUEST, #3 - Contractual Services - Testing

Type	Date	Invoice	Name	Memo	Account	Amount	Balance	Coliform	EPA
Gen Journ	12/31/2018	12.31.18.J1***			735 · Contractual - Testing S	-	-		
Bill	06/12/2018	18060343	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	60.00	60.00	
Bill	08/02/2018	18071146	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	169.50	229.50	169.50	
Bill	08/30/2018	18080300	Benchmark EnviroAnalytical, Inc.	2 EPA 524.2	635 · Contractual - Testing W	120.00	349.50		120.00
Bill	08/30/2018	18080300	Benchmark EnviroAnalytical, Inc.	2 EPA 552.2	635 · Contractual - Testing W	180.00	529.50		180.00
Bill	09/11/2018	18090255	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	589.50	60.00	
Bill	10/04/2018	18100090	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	649.50	60.00	
Bill	11/12/2018	18110363	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	169.50	819.00	169.50	
Bill	11/19/2018	18110364	Benchmark EnviroAnalytical, Inc.	2 EPA 524.2	635 · Contractual - Testing W	120.00	939.00		120.00
Bill	11/19/2018	18110364	Benchmark EnviroAnalytical, Inc.	2 EPA 552.2	635 · Contractual - Testing W	180.00	1,119.00		180.00
Bill	12/10/2018	18120301	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	1,179.00	60.00	
Bill	01/14/2019	19010531	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	1,239.00	60.00	
Bill	02/06/2019	19020092	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	169.50	1,408.50	169.50	
Bill	03/04/2019	19030023	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	1,468.50	60.00	
Bill	03/07/2019	19030024	Benchmark EnviroAnalytical, Inc.	2 EPA 524.2	635 · Contractual - Testing W	120.00	1,588.50		120.00
Bill	03/07/2019	19030024	Benchmark EnviroAnalytical, Inc.	2 EPA 552.2	635 · Contractual - Testing W	180.00	1,768.50		180.00
Bill	05/02/2019	19041368	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	60.00	1,828.50	60.00	
Bill	05/23/2019	19050959	Benchmark EnviroAnalytical, Inc.	3 total coliform	635 · Contractual - Testing W	169.50	1,998.00	169.50	
Bill	05/28/2019	19050962	Benchmark EnviroAnalytical, Inc.	2 EPA 524.2, annual test	635 · Contractual - Testing W	120.00	2,118.00		120.00
Bill	05/28/2019	19050962	Benchmark EnviroAnalytical, Inc.	2 EPA 552.2, annual test	635 · Contractual - Testing W	180.00	2,298.00		180.00
Bill	05/28/2019	19050962	Benchmark EnviroAnalytical, Inc.	2 EPA 552.2, 524.2, sampling l	635 · Contractual - Testing W	94.90	2,392.90		94.90
						<u>2,392.90</u>	<u>2,392.90</u>	<u>1,098.00</u>	<u>1,294.90</u>

\*\*\*This journal entry amount was removed from the report because it should have transferred \$180.20 to 736 Contractual Services, not 735 Testing.

Customer Complaint Form

12.A

Utility Name: Heather Hills Utilities

Customer Name: Jacob Rosenzweig

Customer Phone Number: 941-545-4693

Customer Service Address: 207 49th Ave Dr. W

Date of Complaint: 3/28/19

Describe Complaint:

Customer concern about high usage.  
Customer said he rarely uses water due to  
traveling. Cust. called plumber in case of leaks  
but plumber didn't find any. Customer is requesting  
meter to be bucket test.

Complaint received via: Phone  Email  (if complaint was received via email, attach such email.)

How was complaint resolved? Date resolved: 4/3/19

Technician replaced meter. Invoice was replaced with  
previous month usage (estimated)  
(invoice)

Complaint completed by: 4/3/19

WORK ORDER

Bucket test  
Meter

WLWW EMU LFU OLU MGU CCU PCU CRU HGU CMU HHU  
SVU LYU

941-545-4693

DATE REQUESTED: 3/28/19

SERVICE ADDRESS: 207 49th Ave Dr. W

CUSTOMER: Jacob & Roma Chabot Rosenzweig

PROBLEM: Over 112,000 gallons usage.

customer called plumber - Plumber didn't find any leaks & the meter was not moving. Customer gave

TO BE COMPLETED BY FIELD TECH ONLY:

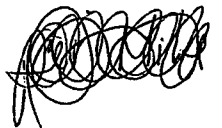
me a reading of (414410)

VERIFIED BY FIELD STAFF: Antonio

DATE COMPLETED: 4-3-19

METER READING: 414660

RESULTS: New meter

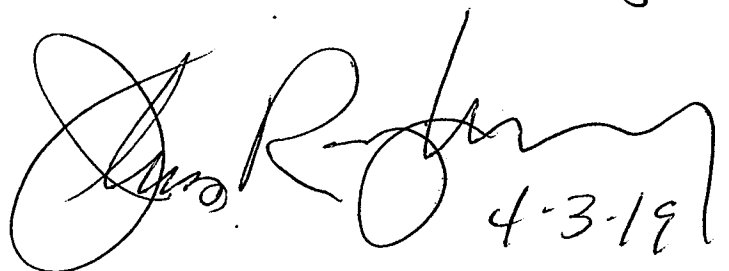


COMPLETED BY: Antonio DATE: 4-3-19

New meter

MR-0

S/N-18166464

  
4-3-19

ERICKA

## CUSTOMER COMPLAINT FORM

(CCU, CMU, CRU, EMU, HGU, HHU, LYU, MGU, OLU, PCU, SVU, WLWW)

CIRCLE ONE ABOVE

1. CUSTOMER NAME: Cheryl Clark
2. SERVICE ADDRESS: 210 48th Ave W
3. CUSTOMER PHONE NUMBER: 941-730-9813
4. DATE OF COMPLAINT: 7/19/18 BY PHONE OR EMAIL. IF BY EMAIL ATTCH EMAIL
5. DESCRIBE REASON OF COMPLAINT: Every time she flushes her toilet the water and toilet paper ~~is~~ comes out of sewer line and into her yard behind her trailer.  
IS this us or a plumber?
6. HOW WAS COMPLAINT RESOLVED? DATE RESOLVED 7/20/18  
Called customer on 7/20/18 and spoke to her advise her to get a plumber.  
Called cust left v-mail to call back 7/24/18

Plumber SAYS problem is not with her line. SAYS there is another drain under her lines that's clogged up.

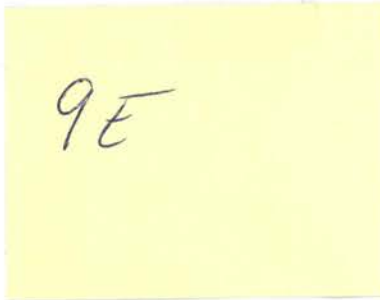


# Heather Hills Utilities, LLC

5911 Trouble Creek Road  
New Port Richey, FL 34652  
727-937-6275

## Utility Bill Duplicate

Carolyn Haskett  
3116 Poplar St  
Terre Haute, IN 47803



Original Billing Date

7/2/2018

Today's Date

8/1/2019

Amount Paid

Account Number	Original Due Date	Service Address
E32	7/22/2018	306 50th Ave. W.

Detach Top and Return With Payment

From	Service To	Meter Readings		Consumption	Mtr Mult	Estimated
		Previous	Current			
3/27/2018	6/30/2018	81610	82020	410	X 1	No

RESIDENTIAL Use	\$1.31
RESIDENTIAL Base	\$27.84
SEWER BASE RATE	\$36.79
SEWER USAGE	\$2.95

Sub Total	\$68.89
Previous Balance	\$0.00
Late Fee	\$0.00

<b>Total Amount Owed</b>	<b>\$68.89</b>
--------------------------	----------------

If Payment is made after due date amount due \$73.89

Please call 811 before you dig, it's the LAW. AFTER HOURS  
EMERGENCY # 727-937-6275 OFFICE OPEN: M-F 9am - 4pm  
NO CASH ACCEPTED  
To pay online please visit  
[www.payclix.com/HeatherHillsUtilities/index.cfm](http://www.payclix.com/HeatherHillsUtilities/index.cfm)

Please Keep Your Meter Clear of Brush And Debris

Customer Name	
Carolyn Haskett	
Account	Org Due Date
E32	7/22/2018

**Heather Hills Utilities, LLC**  
 5911 Trouble Creek Road  
 New Port Richey, FL 34652  
 727-937-6275

**Utility Bill  
 Duplicate**

**Original Billing Date**

7/1/2019

**Today's Date**

8/1/2019

**Amount Paid**

Phyllis Henry  
 304 49th Ave. Dr. W.  
 Bradenton, FL 34207

Account Number	Original Due Date	Service Address
G9	7/21/2019	304 49th Ave. Dr. W.

Detach Top and Return With Payment

Service From	To	Meter Readings		Consumption	Mtr Mult	Estimated
		Previous	Current			
3/26/2019	6/24/2019	109850	112980	3130	X 1	No
					RESIDENTIAL Use	\$10.77
					RESIDENTIAL Base	\$28.36
					Sewer Base Rate	\$37.17
					SEWER USAGE	\$24.19

**Sub Total** \$100.49  
**Previous Balance** \$0.00  
**Late Fee** \$0.00

<b>Total Amount Owed</b>	<b>\$100.49</b>
--------------------------	-----------------

If Payment is made after due date amount due \$105.49

Please call 811 before you dig, it's the LAW. AFTER HOURS  
 EMERGENCY # 727-937-6275 OFFICE OPEN: M-F 9am - 4pm  
 NO CASH ACCEPTED  
 To pay online please visit  
[www.payclix.com/HeatherHillsUtilities/index.cfm](http://www.payclix.com/HeatherHillsUtilities/index.cfm)

Please Keep Your Meter Clear of Brush And Debris

Phyllis Henry  
 G9 7/21/2019

Customer x

Customer Name **Heather Hills Estates Clubhous** Service Address **4925 3rd St. W.**

---

Customer Graph    Property Owner    Notes / Reminder    Meter Info    Inv Msg  
 Customer Info    Rates/Charges    Customer History    Deposits

Customer Rate Schedule    Last Payment Date  
 Gen 1 inch meter    6/21/2019

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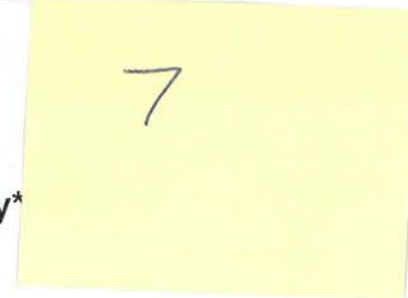
### Additional Charges

Description	Amount	Taxable	OneTime
Sewer Base Rate	\$185.85	<input type="checkbox"/>	<input type="checkbox"/>
	\$0.00	<input type="checkbox"/>	<input type="checkbox"/>
Charge For Sewer or User Defined Alternate		<input checked="" type="checkbox"/>	
Charge Late Fee		<input checked="" type="checkbox"/>	

6 E

# Heather Hills Utilities, LLC

Thursday, August 01, 2019



## Billing History Summary\* 1/2/2019 to 4/1/2019

### RESIDENTIAL

Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	SEWER USAGE	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
		4007305	3,470.98	\$25,691.63		\$29,925.98		\$0.00		\$470.00			
		\$13,260.40			\$82.00		\$0.00		\$0.00		\$88,900.99		
Total RESIDENTIAL													
# of Customers Billed	701												

### Gen 1 inch meter

Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
		20820	\$139.69	\$73.72		\$366.55		\$0.00		\$0.00			
		\$68.77			\$0.00		\$0.00		\$0.00		\$648.73		
Total Gen 1 inch meter													
# of Customers Billed	2												

### Residential pro rated 1 month

Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
		9530	\$46.58	\$61.45		\$0.00		\$0.00		\$0.00			
		\$31.36			\$0.00		\$0.00		\$0.00		\$139.39		
Total Residential pro rated 1 m													
# of Customers Billed	5												

### Residential prorated 2 months

Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
		15810	\$37.36	\$49.24		\$56.99		\$0.00		\$0.00			
		\$53.76			\$0.00		\$0.00		\$0.00		\$197.35		
Total Residential prorated 2 m													
# of Customers Billed	2												

### Vacant

Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
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**Vacant**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			7640	\$0.00	\$73.86		\$0.00		\$0.00		\$0.00			
Vacant			\$0.00			\$0.00		\$0.00		\$0.00		\$73.86		
# of Customers Billed	3													
<b>Report Totals</b>			4061105		\$25,949.90		\$30,349.52		\$0.00		\$470.00			
# of Customers Billed	712		\$13,414.29	\$19,694.61		\$82.00		\$0.00		\$0.00		\$89,960.32		
					708	3	646				94			

\*Note: This report contains all and only 'I' type information between the dates shown above. If the difference in dates is greater than 1 day no totals will be calculated for Previous Balance or New Balance.

**Billing History Summary\***

10/1/2018 to 1/2/2019

**RESIDENTIAL**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	SEWER USAGE	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			3060983	9,404.67	\$25,642.77		\$22,008.42		\$0.00		\$445.00			
RESIDENTIAL			\$9,764.48			\$5.24		\$0.00		\$0.00		\$77,270.58		
# of Customers Billed	701													

**Gen 1 inch meter**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			13630	\$139.22	\$73.58		\$299.66		\$0.00		\$0.00			
Gen 1 inch meter			\$43.48			\$0.00		\$0.00		\$0.00		\$555.94		
# of Customers Billed	2													

**Residential pro rated 1 month**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			5010	\$27.84	\$36.78		\$0.00		\$0.00		\$0.00			
Residential pro rated 1 m			\$15.98			\$0.00		\$0.00		\$0.00		\$80.60		
# of Customers Billed	3													

**Residential prorated 2 months**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			3870	\$18.56	\$24.52		\$0.00		\$0.00		\$0.00			
Residential prorated 2 m			\$12.35			\$0.00		\$0.00		\$0.00		\$55.43		
# of Customers Billed	2													

**Vacant**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
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**Vacant**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			0	\$0.00	\$0.00		\$0.00		\$0.00		\$5.00			
Vacant			\$0.00			\$0.00		\$0.00		\$0.00		\$5.00		
# of Customers Billed		2												
<b>Report Totals</b>			3083493		\$25,777.65		\$22,308.08		\$0.00		\$450.00			
			\$9,836.29	\$19,590.29		\$5.24		\$0.00		\$0.00		\$77,967.55		
# of Customers Billed		708			703	3	565				90			

\*Note: This report contains all and only 'I' type information between the dates shown above. If the difference in dates is greater than 1 day no totals will be calculated for Previous Balance or New Balance.

**Billing History Summary\***

7/2/2018 to 10/1/2018

**RESIDENTIAL**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	SEWER USAGE	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			3016087	9,488.00	\$25,746.21		\$21,685.56		\$0.00		\$490.00			
RESIDENTIAL			\$9,621.21			(\$0.34)		\$0.00		\$0.00		\$77,030.64		
# of Customers Billed	703													

**Gen 1 inch meter**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			8520	\$139.22	\$73.58		\$256.27		\$0.00		\$0.00			
Gen 1 inch meter			\$27.18			\$0.00		\$0.00		\$0.00		\$496.25		
# of Customers Billed	2													

**Residential pro rated 1 month**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			9870	\$50.34	\$66.78		\$0.00		\$0.00		\$0.00			
Residential pro rated 1 m			\$31.48			\$0.00		\$0.00		\$0.00		\$148.60		
# of Customers Billed	3													

**Residential prorated 2 months**

	Date	Beginning Ending	Usage Commodity	Water	Other Amount	Other Amount	Sewer Amount	Local Tax	County Tax	State Tax	Late Fee	Period Total	Previous Balance	New Balance
Total			0	\$0.00	\$0.00		\$0.00		\$0.00		\$0.00			
Residential prorated 2 m			\$0.00			\$0.00		\$0.00		\$0.00		\$0.00		
# of Customers Billed	2													

**Report Totals**

		3034477		\$25,886.57		\$21,941.83		\$0.00		\$490.00
# of Customers Billed	708	\$9,679.87	\$19,677.56	705	2	590		\$0.00	\$0.00	\$77,675.49

\*Note: This report contains all and only 'I' type information between the dates shown above. If the difference in dates is greater than 1 day no totals will be calculated for Previous Balance or New Balance.

UTILITY NAME: Heather Hills Utilities LLC

YEAR OF REPORT DECEMBER 31, 2018
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WATER UTILITY PLANT ACCOUNTS

Acct. No. (a)	Account Name (b)	Previous Year (c)	Additions (d)	Retirements (e)	Current Year (f)
301	Organization	\$	\$	\$	\$
302	Franchises				
303	Land and Land Rights	389			389
304	Structures and Improvements				
305	Collecting and Impounding Reservoirs				
306	Lake, River and Other Intakes				
307	Wells and Springs				
308	Infiltration Galleries and Tunnels				
309	Supply Mains	12,120	(932) a		11,188
310	Power Generation Equipment				
311	Pumping Equipment				
320	Water Treatment Equipment				
330	Distribution Reservoirs and Standpipes				
331	Transmission and Distribution Lines	55,559	7,104 a		62,663
333	Services				
334	Meters and Meter Installations	25,384	(9,371) a		16,013
335	Hydrants	1,133	(1,133) a		
336	Backflow Prevention Devices				
339	Other Plant and Miscellaneous Equipment				
340	Office Furniture and Equipment				
341	Transportation Equipment				
342	Stores Equipment				
343	Tools, Shop and Garage Equipment				
344	Laboratory Equipment				
345	Power Operated Equipment				
346	Communication Equipment				
347	Miscellaneous Equipment				
348	Other Tangible Plant				
	Total Water Plant	\$ 94,585	\$ (4,332) a	\$ -	\$ 90,253

a Adjustment to Order No.PSC-2018-0561-PAA-WS.

UTILITY NAME: Heather Hills Utilities LLC

YEAR OF REPORT  
DECEMBER 31, 2018

ANALYSIS OF ACCUMULATED DEPRECIATION BY PRIMARY ACCOUNT - WATER

Acct. No. (a)	Account (b)	Average Service Life in Years (c)	Average Salvage in Percent (d)	Depr. Rate Applied (e)	Accumulated Depreciation Balance Previous Year (f)	Debits (g)	Credits (h)	Accum. Depr. Balance End of Year (f-g+h=i) (i)
301	Organization (Original Certificate)	40		2.50				
304	Structures and Improvements	27	%	3.70 %	\$	\$	\$	\$
305	Collecting and Impounding Reservoirs		%	%				
306	Lake, River and Other Intakes		%	%				
307	Wells and Springs	27	%	3.70 %				
308	Infiltration Galleries & Tunnels		%	%				
309	Supply Mains	32	%	3.13 %	2,746	285 a	364	3,395
310	Power Generating Equipment		%	%				
311	Pumping Equipment (Electric)	17	%	5.88 %				
311	Pumping Equipment (Sub Pump)	17	%	5.88 %				
320	Water Treatment Equipment	17	%	5.88 %				
330	Distribution Reservoirs & Standpipes	33	%	3.03 %				
331	Trans. & Dist. Mains	38	%	2.63 %	42,792	(1,014) a	1,556	43,333
333	Services	35	%	2.86 %				
334	Meter & Meter Installations	17	%	5.88 %	6,074	1,021 a	1,218	8,313
335	Hydrants		%	%	193	(193) a		
336	Backflow Prevention Devices		%	%				
339	Other Plant and Miscellaneous Equipment		%	%				
340	Office Furniture and Equipment	6	%	16.67 %				
341	Transportation Equipment	6	%	16.67 %				
342	Stores Equipment		%	%				
343	Tools, Shop and Garage Equipment		%	%				
344	Laboratory Equipment		%	%				
345	Power Operated Equipment		%	%				
346	Communication Equipment		%	%				
347	Miscellaneous Equipment		%	%				
348	Other Tangible Plant		%	%				
	Totals				\$ 51,805	\$ 99	\$ 3,137	\$ 55,042 *

\* This amount should tie to Sheet F-5

a Adjustment to Order No. PSC-2018-0561-PAA-WS.