

**Antonia Hover**

---

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, August 07, 2019 2:45 PM  
**To:** 'laura.a.betts@gmail.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

Good Afternoon, Ms. Betts.

We will be placing your comments below in consumer correspondence in Docket Numbers 20190015 to 20190021, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: [laura.a.betts@everyactioncustom.com](mailto:laura.a.betts@everyactioncustom.com) [<mailto:laura.a.betts@everyactioncustom.com>]  
Sent: Wednesday, August 07, 2019 2:17 PM  
To: Records Clerk  
Subject: Stop utilities from making it harder to save money on bills; Docket Nos. 20190015 to 20190021

Dear Clerk Florida PSC Clerk,

I understand that you will be setting energy savings goals for the state's largest utilities that will dictate the scale of efficiency programs I and my neighbors are offered for the next ten years. I urge you to stand up for customers by adopting goals that will meaningfully help families cut energy waste and save money on bills.

We all want to make our homes more efficient, comfortable and secure. Robust efficiency programs play a critical role to so many hard-working families in Florida that may not have the resources to upgrade their homes without the assistance of a utility program.

Efficiency helps lower bills for all customers through less fuel being burned and deferring costly future power plants. Yet, the most recent proposed utility goals continue an alarming trend of utilities abandoning customers on using energy smarter.

Florida already badly trails states nationally, including in the Southeast, in capturing energy savings for customers. Yet instead of proposing higher goals, many of the state's largest utilities have proposed goals of zero or close to zero. With some of the highest electric bills in the nation, the utilities proposed goals, if approved, will ensure unnecessarily higher bills for hard-working families.

That's why I'm asking you to please support goals that are in line with the energy savings captured by leading states, and that will spur investments in energy efficiency to as many customers as possible. Let's not leave savings on the table.

Thank you for your consideration,

Sincerely,

Laura Betts

Winter Garden, FL 34787