

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Thursday, August 08, 2019 1:51 PM  
**To:** 'MAneff@gmail.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket Nos. 20190015 to 20190021 - Make Utilities work for their customer ratepayers not against them

Good Afternoon, MA Neff.

We will be placing your comments below in consumer correspondence in Docket Numbers 20190015 to 20190021, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: [MAneff@everyactioncustom.com](mailto:MAneff@everyactioncustom.com) [mailto:MAneff@everyactioncustom.com]  
Sent: Thursday, August 08, 2019 1:50 PM  
To: Records Clerk  
Subject: Docket Nos. 20190015 to 20190021 - Make Utilities work for their customer ratepayers not against them

Dear Clerk Florida PSC Clerk,

I understand that you will be setting energy savings goals for the state's largest utilities that will dictate the scale of efficiency programs I and my neighbors are offered for the next ten years. I urge you to stand up for customers by adopting goals that will meaningfully help families cut energy waste and save money on bills.

Robust efficiency programs play a critical role in lowering carbon emissions. But in Florida, the utilities have lobbied and are far behind in other utilities in Southeast. This means many hard-working families in Florida that may not have the resources to upgrade their homes need the assistance of a utility program.

Instead of proposing higher goals, many of the state's largest utilities have proposed goals of zero or close to zero. It's time for you to support goals that are in line with the energy savings captured by leading states.

You know this. Now help make this happen because it will as a result encourage investments in energy efficiency to as many customers as possible.

Sincerely,  
MA Neff  
Miami, FL 33145