

FLORIDA PUBLIC SERVICE COMMISSION

Item 5

VOTE SHEET

November 5, 2019

FILED 11/5/2019
DOCUMENT NO. 10762-2019
FPSC - COMMISSION CLERK

Docket No. 20190139-EI – Complaint against Duke Energy Florida, LLC d/b/a Duke Energy regarding billing errors and inaccurate meter readings, by Elizabeth Randle.

Issue 1: What is the appropriate disposition of Ms. Randle’s formal complaint?

Recommendation: Ms. Randle’s formal complaint should be denied. While it does appear that Duke violated Rule 25-22.032(3), F.A.C., by disconnecting Ms. Randle’s electricity while her informal complaint was pending, this violation is not related to the relief sought by Ms. Randle. Duke did not violate any statute, rule, Utility tariff, or order of the Commission applicable in the billing of Ms. Randle’s account.


APPROVED


COMMISSIONERS ASSIGNED: All Commissioners


COMMISSIONERS’ SIGNATURES


MAJORITY


DISSENTING











REMARKS/DISSENTING COMMENTS:

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Issue 2: Should this docket be closed?

Recommendation: If no person whose substantial interests are affected by the proposed agency action files a protest within 21 days of the issuance of the order, this docket should be closed upon the issuance of a consummating order.

APPROVED