

**Brian Schultz**

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**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Tuesday, November 12, 2019 8:59 AM  
**To:** 'Patrick Pollock'  
**Cc:** Charles Murphy; Jeff Doehling  
**Subject:** FW: Docket No. 20190080-WS - Application for limited proceeding rate increase in Brevard County, by Aquarina Utilities, Inc.  
**Attachments:** PSC 11-11 letter.pdf; ATT00001.htm

This information will be placed in Consumer Correspondence without further action. We note that GCL/Murphy and ENG/Doehling have already been copied on this correspondence and on the attached letter.

Sincerely,

*Brian Schultz*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Brian.Schultz@psc.state.fl.us](mailto:Brian.Schultz@psc.state.fl.us)  
850.413.6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

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**From:** Patrick Pollock [<mailto:aquarina.patrick@gmail.com>]  
**Sent:** Monday, November 11, 2019 4:37 PM  
**To:** Records Clerk  
**Cc:** JR Kelly; [morse.stephanie@leg.state.fl.us](mailto:morse.stephanie@leg.state.fl.us); Office Of Commissioner Graham; Office Of Commissioner Clark; Office of Commissioner Brown; Office of Commissioner Polmann  
**Subject:** Re: Docket No. 20190080-WS - Application for limited proceeding rate increase in Brevard County, by Aquarina Utilities, Inc.

Mr Teitzman,

In reference to the above subject matter, as detailed in the attached letter, in its application, Aquarina Utilities has misrepresented its role as a backup water supplier to Aquarina Community Services Association. **No such agreement exists** and has been rejected by us in writing prior to their most recent submittal. Therefore, their request is for a rate increase is without merit and should be rejected.

Patrick Pollock  
President, Aquarina Community Services Association



*Patrick J Pollock*  
*President*  
*Aquarina Community Service Association*  
*450 Aquarina Blvd*  
*Melbourne Beach, Florida 32951*

11 November 2019

Adam Teitzman, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Re: Docket No. 20190080-WS - Application for limited proceeding rate increase in Brevard County, by Aquarina Utilities, Inc.

Dear Mr. Teitzman,

We have recently reviewed the October 11, 2019 letter from Dean Mead, attorneys representing Aquarina Utilities Incorporated (AUI) and are shocked by the gross misrepresentation that is the basis of the request for increase. AUI claims that they are the backup water supply for Aquarina Community Services Corporation's (ACSA) golf course resulting in increased costs and a requirement for facility improvements. This is blatantly false.

In a 22 April 2019 meeting between AUI, ACSA and Aquarina Golf Incorporated (AGI), AUI suggested that they act as backup to ACSA new golf course water supply. At that time, we stated that it was an interesting proposition, but we would have to have more information to evaluate the option. All parties agreed to a follow-on meeting to discuss this proposal and as well as other issues existing between ACSA and AUI. Subsequently, for various reasons, the follow-on meeting was never held. In July the ACSA water supply went operational with no further discussion and no agreement for AUI to act as backup.

On 14 September, Holly Burges, Account Manager for AUI, sent an email to AGI reminding them that there was no agreement between the parties [or ACSA] for AUI to be a backup to the golf course water supply. On 19 September, in an email response, an Officer of AGI formally rejected AUI's offer.

In spite of this formal rejection, AUI has continued to pursue an increase based on their acting as a backup water supplier to ACSA's golf course. Given the fact that the basis of the request is fallacious, we ask that the PSC immediately reject this request with prejudice.

Respectfully,

Patrick J Pollock

By email

cc via email

Office of Public Counsel

Chairman Graham, Commissioners: Clark, Brown, Polmann and Fay