

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: November 22, 2019

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Margarita Yglesias de Ayala, Public Utility Analyst I, Office of Industry Development & Market Analysis *MYA* *HT*

RE: Docket No. 20190000-OT - PAETEC's notice to advise Telco Experts, LLC has failed to make timely payment.

Attached is PAETEC's notice to advise Telco Experts, LLC has failed to make timely payment. Please add to undocketed file.

Thank you

Attachment

RECEIVED-FPSC
2019 NOV 22 AM 10:55
COMMISSION
CLERK

WINDSTREAM COMMUNICATIONS, LLC

4001 Rodney Parham Road
Little Rock, Arkansas 72212



November 18, 2019

VIA OVERNIGHT MAIL

Telco Experts, LLC
Attn: Eric Klein
169 Ramapo Valley Road
Oakland, NJ 07436-253

Re: SUSPEND NOTICE: Account Nos.: 2700371

Dear Mr. Klein:

This notice is to advise you that Telco Experts, LLC has failed to make timely payment on the account listed below. PAETEC Communications, LLC ("PAETEC") requests that you immediately remit payment in full for the account listed below. As of the date of this letter, the total balance due is:

Acct. No. 2700371	\$118,230.06
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This account is more than 90 days past due. If PAETEC does not receive payment in full within thirty (30) calendar days from the date of this letter, your account will be suspended.

Telco Experts, LLC is obligated to make payment of all non-disputed amounts. As of the date of this letter, PAETEC has not received timely notice of dispute or any communication regarding payment of this balance. Via carbon copy of this letter, PAETEC is providing notice to the state commission(s) that it considers this notice *in effect for all subsequent failures of Telco Experts, LLC to pay ON THE PAYMENT DUE DATE* with good and sufficient funds.

If services are suspended, payment of the amount listed above will be required to restore services and a reconnection fee of \$25.00 will be billed to your account. PAETEC reserves the right to review your payment history and may require a form of deposit or advance payment based on the number of late payments or suspensions that have occurred on your account.

If you would like to make your payment over the phone, please call Windstream Financial Services at (855)-465-0204 should you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Nicole Winters".

Nicole Winters
Counsel II

2019 NOV 19 PM 2:54
OFFICE OF IDM

November 18, 2019

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Cc: Communications Division, California Public Utilities Commission
Connecticut Public Utilities Regulatory Authority
Deputy Director, Delaware Public Service Commission
Executive Director, Public Service Commission of the District of Columbia
Telecommunications Director, Florida Public Service Commission
Director of Policy, Illinois Commerce Commission
Deputy Assistant Secretary, Louisiana Public Service Commission
Competition Director, Massachusetts Department of Telecommunications & Cable
Executive Director, New Hampshire Public Utilities Commission
Director of Office of Cable TV & Cable, New Jersey Board of Public Utilities
Director, Office of Telecommunications, NYS Department of Public Service
Deputy Director, Electric & Telecommunications, North Carolina Utilities Commission
Chief, Telecom & Technology, Public Utilities Commission of Ohio
Secretary of PA PUC, Pennsylvania Public Utility Commission
Executive Director, Public Utility Commission of Texas
Director, Division of Communications, Virginia State Corporation Commission