WINDSTREAM COMMUNICATIONS, LLC

4001 Rodney Parham Road Little Rock, Arkansas 72212

| | FILED 11/22/2019 |
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| | FPSC - COMMISSION CLERK |
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November 21, 2019

VIA OVERNIGHT MAIL

Comcast IP Services, Inc. Attn: Laura McCallister 1800 Bishops Gate Blvd Mt. Laurel, NJ 08054

Re: SUSPEND NOTICE: Account No.: 205673826

Dear Ms. McCallister:

This notice is to advise you that Comcast IP Services, Inc. ("Comcast") has failed to make timely payment on the account listed below. Windstream Communications, LLC ("Windstream") requests that you immediately remit payment in full for the account listed below. As of the date of this letter, the total balance due is:

| Acct. No. 205673826 | \$50,327.92 |
|---------------------|-------------|
| | |

This account is more than 60 days past due. If Windstream does not receive payment in full within thirty-five (35) days from the date of this letter, your account will be suspended.

Comcast is obligated to make payment of all non-disputed amounts. As of the date of this letter, Windstream has not received timely notice of dispute or any communication regarding payment of this balance. Via carbon copy of this letter, Windstream is providing notice to the state commission(s) that it considers this notice *in effect* for all subsequent failures of Comcast to pay ON THE PAYMENT DUE DATE with good and sufficient funds.

If services are suspended, payment of the amount listed above will be required to restore services and a reconnection fee of \$25.00 will be billed to your account. Windstream reserves the right to review your payment history and may require a form of deposit or advance payment based on the number of late payments or suspensions that have occurred on your account.

If you would like to make your payment over the phone, please call Windstream Financial Services at (855)-465-0204 should you have any questions.

Sincerely,

Venteus

Nicole Winters Counsel II



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cc: Executive Director, Alabama Public Service Commission Utilities Division Director, Arizona Corporation Commission Telecommunications Director, Florida Public Service Commission Unit Director, Telecommunications, Georgia Public Service Commission Director of Policy, Illinois Commerce Commission Deputy Assistant Secretary, Louisiana Public Service Commission Executive Director, New Hampshire Public Utilities Commission Telecommunications Advisor, South Carolina Public Service Commission Director, Utilities Division, Tennessee Public Utility Commission