

Antonia Hover

From: Diana Vizcarrondo
Sent: Tuesday, December 17, 2019 2:28 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: Docket 20190156
Attachments: E-Form Other Complaint TRACKING NUMBER 160388; E-Form Other Complaint TRACKING NUMBER 160389; FPU request for increase inequity

Consumer correspondence for docket 20190156.

From: Diane Hood
Sent: Monday, December 16, 2019 4:35 PM
To: Diana Vizcarrondo
Subject: Docket 20190156

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, December 15, 2019 8:21 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 160388

CUSTOMER INFORMATION

Name: Andrew Gillis
Telephone: (804) 432-8677
Email: andy.gillis@verizon.net
Address: 2659 Delorean St Fernandina Beach FL 32034

BUSINESS INFORMATION

Business Account Name: Andrew Gillis
Account Number: 0460349-4
Address: 2659 Delorean St Fernandina Beach FL 32034

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company

Details:

RE: Docket No. 20190156-EI

I received notice that our electric bill will go up by 59%, starting in 3 weeks; perhaps indefinitely. This is justified by Hurricane Michael expenses in northwest Florida.

First, this is an undo hardship. Electricity from Florida Public Utilities is already expensive. This rate hike makes it unreasonably so.

Second, I live in northeast Florida and our area was unaffected by Hurricane Michael. This is profoundly unfair.

Since there is no other option for electricity, my only recourse is to complain to this Commission. I respectfully request that the Commission re-evaluate this decision and/or put an end date to this interim rate, not allowing this to be a permanent change. Thank you for your time.

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, December 15, 2019 8:26 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 160389

CUSTOMER INFORMATION

Name: Adam Williams
Telephone: (804) 278-9155
Email: williams.adam@verizon.net
Address: 2659 Delorean St. Fernandina Beach FL 32034

BUSINESS INFORMATION

Business Account Name: Adam Williams
Account Number: 0460349-4
Address: 2659 Delorean St. Fernandina Beach FL 32034

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company

Details:

My complaint regards the petition for rate increase by Florida Public Utilities. I recently received the notice of interim rate increase, which is to take effect on January 1, 2020. This increase is so large (59%) that it produces undue burden on my household. The Commission must take this burden on consumers (who are forced to rely on FPUC) into consideration before making this increase permanent. The docket number assigned to this case is 20190156-EI

Antonia Hover

From: James Jones <jimfjones@bellsouth.net>
Sent: Monday, December 16, 2019 11:32 AM
To: Consumer Contact
Subject: FPU request for increase: inequity

Docket No. 20190156-EI

The interim rate increase is heavily biased against poor and low income customers of electricity. The customer charge is where the recovery is taken, and this is non-variable and not controlled by the customer. It is an increase of almost 60%, and is a great burden on both my residential budget and the budget of my one man business. Both of these increased not long ago.

The problem is that the statement "decrease in fuel charges....therefore..bill..should remain relatively constant" is untrue for low, fixed, or poor customers, because their % of total bill is mostly customer charge to start with.

For example, I try to conserve power in many ways, and my bill will increase by 40% at home and 24% at work, as the fuel reduction cost is minimal and does not affect me much, as I dont use much of it.

Please ask the utility to find a more equitable way to recover the costs of weather. One way is to take the recovery in fuel savings and not pass it on to consumers.

Thank You.

James F. Jones
Acupuncture Physician