

Ereecy McNeal

From: Diana Vizcarrondo
Sent: Monday, December 23, 2019 4:27 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20190222
Attachments: E-Form Other Complaint TRACKING NUMBER 160433; Duke Energy ; E-Form Other Complaint TRACKING NUMBER 160438; E-Form Other Complaint TRACKING NUMBER 160436

[Correspondence for docket 20190222](#)

From: Diane Hood
Sent: Monday, December 23, 2019 4:20 PM
To: Diana Vizcarrondo
Subject: To CLK Docket 2019222

Ereecy McNeal

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, December 21, 2019 10:34 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 160433

CUSTOMER INFORMATION

Name: Kimberly Federline
Telephone: (407) 446-5260
Email: Kimf546@gnail.com
Address: 425 veranda way apt 422 Mount Dora FL 33757

BUSINESS INFORMATION

Business Account Name: Kimberly Federline Account Number:
Address: 425 veranda way apt 422 Mount Dora FL 33757

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

I wish to refute and reject a utility hike on account of hurricane Dorian. We weren't even hit and they should plan better.
I'm tired of feeling price gouged

Ereecy McNeal

From: Tyler Leinenbach <grobkspike@gmail.com>
Sent: Sunday, December 22, 2019 10:55 AM
To: Consumer Contact
Subject: Duke Energy

After reading the recent news story about Duke energy's request to recover an enormous amount of money from Florida residents for a hurricane that barely had any affect on us is ridiculous! Please consider how billing every resident an extra \$5 for the next few years is going to impact everyone. I've lived in Florida my whole life, and the concept of billing us for a storm is ridiculous. Duke makes quite a nice profit I am sure they should be taking their cost of operations out of their profit!

Thank you,
Joy Leinenbach

Sent from my iPad

Ereecy McNeal

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, December 22, 2019 8:09 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 160438

CUSTOMER INFORMATION

Name: Valerie Gonzalez
Telephone: (407) 572-5257
Email: Bueclouds88@gmail.com
Address: 5455 Osceola Ave Intercession City FL 33848

BUSINESS INFORMATION

Business Account Name: Valerie Gonzalez
Account Number: 30226-77526
Address: 5455 Osceola Ave Intercession City FL 33848

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

requesting a rate hike due to the storm Dorian that did not hit Florida. My bill is already extremely high and another rate increase is not welcomed in the slightest. Any and all help you can do to keep our rates from increasing would be greatly appreciated. A rate decrease would be most welcomed. Once again I thank you for all of your help in this matter.

Ereecy McNeal

From: consumerComplaint@psc.state.fl.us
Sent: Saturday, December 21, 2019 1:10 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 160436

CUSTOMER INFORMATION

Name: Patricia Dardiz
Telephone: (407) 924-8110
Email: fnpdardiz@hotmail.com
Address: 2812 LAKEVIEW DR FERN PARK FL 32730

BUSINESS INFORMATION

Business Account Name: Patricia Dardiz
Account Number: 3898690566
Address: 2812 LAKEVIEW DR FERN PARK FL 32730

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Public Utilities Company

Details:

I read in the Orlando Sentinel today that Duke Energy will bill its Florida customers for storm-costs for Hurricane Dorian. My question and complaint is why should they be able to raise rates, have 5 charges on our monthly bill and now be able to charge us for the "pleasure of doing business in Florida while their NC customers receive no increase at all. Why is it that other utilities such as FP&L will not be raising their rates because of Dorian expenses but instead will lower rates next year because of operational efficiencies. And OUC rates will remain the same. I want to know what can be to first prevent this increase and second to change our utility company from Duke to another more efficient and fair dealing company.