

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Thursday, January 09, 2020 8:32 AM  
**To:** 'Bonnie\_ray@rayconsulting-llc.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Deer Creek request for water rate increase : Docket # 20190071-WS

Good Morning, Mr. & Mrs. Ray.

We will be placing your comments below in consumer correspondence in Docket Number 20190071, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** [Bonnie\\_ray@rayconsulting-llc.com](mailto:Bonnie_ray@rayconsulting-llc.com) [[mailto:Bonnie\\_ray@rayconsulting-llc.com](mailto:Bonnie_ray@rayconsulting-llc.com)]  
**Sent:** Wednesday, January 08, 2020 6:25 PM  
**To:** Records Clerk  
**Subject:** Deer Creek request for water rate increase : Docket # 20190071-WS  
**Importance:** High

Dear PCS:

We have lived in Deer Creek RV Golf & Country Club, Inc since 2006. We first moved into Deer Creek our maintenance fees were \$107 a month. Once the property was sold to Deer Creek RV Golf & Country Club, Inc., we have had rate increases every year and currently we pay \$253 a month.

Now they've taken over the water utility they are requesting an increase in the water/sewer usage by 130%. This shows a propensity to increase fees. This is a 55+ community and most of the residents are on fixed income or social security. I'm sure you realize social security increase will be 1.6% for 2020.

We pray the commissioners will vote No on this increase on March 3, 2020 because it is exorbitant, extravagant, inordinate, excessive, beyond a normal limit. As you can understand we can't state enough that we consider this increase too great to be reasonable or acceptable.

If there is anything you can do to assist the residents/owners of Deer Creek lots it will be appreciated. We have several owners sending in letters to the commissioners requesting they vote NO.

Again, we appreciate your consideration in this matter and hope that it doesn't just receive a rubber stamp of approval.

Sincerely,

Bennie & Bonnie Ray  
2516 St George Dr.  
Davenport, FL 33837

Our current water/sewer bill this month is \$54.76, the increase requested by Deer Creek RV Golf & Country Club, Inc. would have made our bill \$126.10 for this month. Some residents will go without groceries to pay this type of increase.