Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, January 16, 2020 8:31 AM

To: 'thehamrtime@yahoo.com'

Cc: Consumer Contact

Subject: FW: Docket No: 20190071-WS **Attachments:** water and wastewater letter.doc

Good Morning, Mr. and Mrs. Hammer.

We will be placing your comments below in consumer correspondence in Docket Number 20190071, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

-----Original Message-----

From: Fran Hammer [mailto:thehamrtime@yahoo.com]

Sent: Wednesday, January 15, 2020 10:41 PM

To: Records Clerk

Subject: Docket No: 20190071-WS

Please see attached letter to the Commissioners.

Fred and Fran Hammer

January 15, 2020

Florida Public Service Commission

Office of Commission Clerk

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Re: Docket Number 20190071-WS

Dear Commissioners,

We are writing to express our displeasure that Deer Creek RV & Country Club, Inc. (Deer Creek) has filed for what appears to be a ridiculous increase in water and wastewater rates Docket No. 20190071-WS.

Taken from your Rate Case Overview, my water bill would increase by 365% and the wastewater bill would increase by 43%. My wife and I are retired and living basically on a fixed income. These increases will have a severe impact on our budget as well as many of our neighbors.

We do not mind financial increases when they are needed but, how can Deer Creek say they need more money when we, the residents, are to some extent paying for water and wastewater of the commercial businesses up in front of our resort (the businesses between Deer Creek and Route 27). This is crazy. Why can't Deer Creek or why doesn't Deer Creek bill these businesses for their use.

Our final thought to each of you is, would you want to pay for water and wastewater for businesses in your area?

Please vote "NO" on this request.

Respectfully submitted,

Fred and Fran Hammer

220 Arnold Palmer Drive

Davenport, FL. 33837DO

Cell: 609-234-0353