

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Friday, January 17, 2020 8:24 AM  
**To:** 'eleanor kane'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket # 20190071-WS

Good Morning, Mr. and Mrs. Kane.

We will be placing your comments below in consumer correspondence in Docket Number 20190071, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: eleanor kane [<mailto:nannyell10@gmail.com>]  
Sent: Thursday, January 16, 2020 11:22 PM  
To: Records Clerk  
Subject: Docket # 20190071-WS

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee Fl 32399-0805

Re:Docket #20190071-WS

Dear Commissioners,

We are writing to express our displeasure that Deer Creek RV &Country Club, Inc has filed for what appears to be a ridiculous increase in water and wastewater rates Docket # 20190071-WS.

Taken from your Rate Case Overview, my water bill would increase by 365% and the wastewater bill would increase by 43%. We are retired and living on a fixed income as well as most of our neighbors which will put a severe impact on our budget.

We do not mind financial increases when they are needed but, how can Deer Creek say they need more money when we, the residents, are to some extent paying for water and wastewater of the commercial businesses up in front of our resort (the businesses between Deer Creek and Rt 27. This is crazy. Why can't Deer Creek or why doesn't Deer Creek bill these businesses for their use.

Our final thought to each of you is, would you want to pay for water and wastewater for businesses in your area?

Please vote No on this request.

Dennis and Eleanor Kane  
149 Payne Stewart Lane  
Davenport Fl. 33837