

Ereecy McNeal

From: Diana Vizcarrondo
Sent: Thursday, January 23, 2020 2:18 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101
Attachments: Drinking water; RE Drinking water

Consumer correspondence for docket 20160101.

From: Diane Hood
Sent: Thursday, January 23, 2020 9:40 AM
To: Diana Vizcarrondo
Subject: To CLK Docket 20160101

Also filed for Water quality issue, see 1331366W. DHood

Ereecy McNeal

From: Dan Buel <sfdfirefighter755@yahoo.com>
Sent: Wednesday, January 22, 2020 10:41 PM
To: Consumer Contact
Subject: Drinking water

So our water fee has went up but the water quality has gone down. The water here in Clermont 34714 and my community Orange Tree and many others have horrible water. The containment levels are off the charts, taste and smell are disgusting. They need to fix the water issue before they go charging a more outrageous price then they already charge. They're such crooks they wont even let residence tap into the reclaimed lines already in place on the property.

Something needs done to fix the water. I'd have no problem paying what I already paid for good water. But this water is terrible. Then the rate gets hiked again. Water prices in FL are already ridiculously high

Thanks
Dan B

[Sent from Yahoo Mail on Android](#)

Ereecy McNeal

From: Dan Buel <sfdfirefighter755@yahoo.com>
Sent: Thursday, January 23, 2020 9:28 AM
To: Consumer Contact
Subject: RE: Drinking water

Here the info you requested. It's all in the order it was requested from me.

Utilities inc of Florida
Daniel Buel
Ac# 4949541516
16123 Dogwood Hill st Clermont FL 34714
Mailing is SAA
4196995769 is my cell

Thanks
Dan Buel

[Sent from Yahoo Mail on Android](#)

On Thu, Jan 23, 2020 at 8:16, Consumer Contact
<Contact@PSC.STATE.FL.US> wrote:

01/23/2020

Dear Mr. Buel:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding your water quality and rate increase issues.

It would be beneficial if you could provide the following information:

- The name of the Utility in question
- The name on the account
- The account number
- The address on the account

- The customer's mailing address
- A telephone number where the customer can be reached

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Angela Calhoun

Office of Consumer Assistance and Outreach

contact@psc.state.fl.us

Toll Free - 800-342-3552

Toll Free Fax 800-511-0809

2540 Shumard Oak Blvd.

Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Dan Buel [<mailto:sfdfirefighter755@yahoo.com>]

Sent: Wednesday, January 22, 2020 10:41 PM

To: Consumer Contact

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