

Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 20190071-WS-Deer Creek RV Golf & Country Club, Inc.

I am responding to the opportunity to comment on the proposed rate increase(s) that have been requested by the Deer Creek Utility.

It is very unfortunate that the public hearing was held on December 17, 2019 when many, if not most of the residents were not here because they had not arrived in Florida yet or because of the Christmas holiday. However, thank you for the opportunity to comment in writing before you make a decision.

I would first like to request or suggest a careful audit of the Deer Creek water/sewer utility to insure that funds are being properly handled.

Additionally, it is the understanding of many of the residential customers that some or all of the commercial "customers" of this utility are not paying for all or part of the service that they are using, whether it be water or sewer. If this is true it places an unfair burden on the residential customers.

Prior to Deer Creek becoming a utility these services were provided by Polk County whose did so at a stable rate to customers. I question why such large increases are needed by Deer Creek.

Most of the residential customers are snow birds, are senior citizens and are on fixed income. An increase in utility costs may very well be difficult to pay under these circumstances.

For those of us who are here for approximately half of the year, we pay for water and sewer when we are not using the "service". It would seem appropriate to have a reduced charge for those who are temporarily not using any of the utility's services.

Thank you for the opportunity to comment on the proposed rate increases.

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