

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 5, 2020 9:02 AM  
**To:** Consumer Correspondence  
**Subject:** Docket 20190222  
**Attachments:** FW Duke energy rate increase; FPSC Inquiry 1332129C

See attached email and reply and add to the correspondence side of Docket 20190222.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, February 5, 2020 8:39 AM  
**To:** Ellen Plendl  
**Subject:** FW: "Duke energy rate increase"

-----Original Message-----

**From:** WordPress <wordpress@flgov.com>  
**Sent:** Tuesday, February 04, 2020 9:59 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** "Duke energy rate increase"

**From:** Roger Robbins <soccer6kitten@gmail.com>  
**Subject:** Duke energy rate increase  
**County:** Highlands

Message Body:

Sir,

As a senior living off of social security like many others we can not deal with another increase. Only those working who get real pay raises can deal with any increase. Use the media to scold these companies passing onto seniors there increases. This is a stock holder problem. This is about profit not caring about those who paid in over 50 years! This goes for any utility. Medical nightmare is enough!

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This e-mail was sent from a contact form on Florida Governor Ron DeSantis website (<https://www.flgov.com>)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Angie Calhoun  
**Sent:** Wednesday, February 5, 2020 9:00 AM  
**To:** 'soccer6kitten@gmail.com'  
**Subject:** FPSC Inquiry 1332129C

Mr. Roger Robbins  
soccer6kitten@gmail.com

RE: FPSC Inquiry 1332129C

Dear Mr. Robbins:

The Governor's office forwarded a copy of your correspondence regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has limited authority in the telephone industry to include the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed concern about DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricane Dorian and Tropical Storm Nestor.

On February 4, 2020, the FPSC approved an interim storm restoration recovery surcharge allowing DEF to recover costs related to 2019 Hurricane Dorian and Tropical Storm Nestor. With FPSC's approval, a monthly residential 1,000 kilowatt-hour customer bill will increase \$5.34—effective March 2020 through February 2021. The interim storm restoration recovery charge is subject to refund with interest pending FPSC review of the utility's actual restoration costs. The disposition of any over or under recovery, and interest, will be considered by the FPSC at a later date.

We appreciate you sharing your views and will add your comments to the correspondence side of Docket No. 20190222.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552, or by fax at 1-800-511-0809.

Sincerely,

Angela Calhoun  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.