

Antonia Hover

From: Angie Calhoun
Sent: Friday, February 7, 2020 4:11 PM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: CLK docket 20190110-EI

Consumer correspondence for docket 20190110.

Sincerely,

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, February 07, 2020 12:52 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 160638

CUSTOMER INFORMATION

Name: Janice Abbett
Telephone: (352) 537-4341
Email: janiceabbett@yahoo.com
Address: 11398 SE 160th Court Rd Ocklawaha FL 32179

BUSINESS INFORMATION

Business Account Name: Janice Abbett
Account Number: 72145-16352
Address: 11398 SE 160th Court Rd Ocklawaha FL 32179

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

- 1) Monthly increase for hurricane preparation. This is robbery.
- 2) Still paying for ASSET SECURITIZATION CHARGE. The nuclear plant installations were a fiasco that we had to pay for. Now we have to pay for the cleanup!
- 3) Does the PSC EVER REFUSE THIS ENERGY COMPANY'S REQUEST FOR INCREASES???
- 4) Does the PSC EVER consider the "poor people" who struggle to pay their bill???

Sound reasoning for these allowed increases would be welcome.