

# Deer Creek

U.D.I., P.O.A., Inc.

42759 Highway 27 • Davenport, FL 33837



2/19/2020 **DOCUMENT NO. 00997-2020** 

Florida Publir Dennie Comm. Office of Commission Clark 2540 Shumard Oak Blud Mallahassee, Fl 32399

Docket # 20190071-WS.

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Jung Wheeler fawn Ridge at Deer Creek H2759 Hwy 27 Davenport, FL 33397 gm 2020 FEB 19 AM II: 29

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Fawn Ridge at Deer Creek

42759 Hwy 27

Davenport, FL 33837

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Barry & Robin Denny

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James R + Marlene M. Snith 42759 Highway 27 Davenport, FL 33837

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LENG W. KOWE

COMPUSSION

THE PER TO ANTI: 20

Gale and Pormela Nagley 42759 45-27 10,2020 Davenport, Al 33837 February 10, 2020

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Keny Joseph Leken 42759 Hwy27 Davenport, 7l 33831

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Gerin Rennie

Address: Fawn Ridge @ Deer Creek Phase III

42759 Hwy 27

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Clyde Rennie Seri Rennie Jeri Rennie Fawn Ridge & Deer Creek phane #F address: 42759 Hwy 27 Dawnport, FL 33837

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Jeri Lennie Jawa Ridge @ Den Creek, phace II 42759 Hwy 27 Dowenport 33837

February 10, 2020

FAWN RIDGE 42769 HWY 27 DAUENPORT FL 33837

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Welissa Barker

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22 Colonian 42759 Hwy 27 DAVENDON, 71 33837

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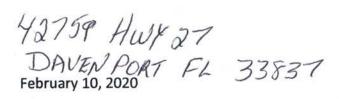
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42759 Hay 27

Davenport, 7e 338-37

February 10, 2020

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POKA PAIDL

2020 FEB 19 AM II: 32

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Edward De Moreia 43759 Huy 37 Davenport Fl 33837

I am writing to protest the Water rate increase being requested in **Docket #20190071-WS.** I am an owner in Deer Creek UDI POA Phase II. The 300+% increase being requested by Deer Creek Utilities is absurd and unfair to everyone. They have had rate increases the past 2 years, and while a utility is entitled to make a profit for their investors, the manner in which this utility is managed is not in the best interests of the customers.

They admit they are losing water and have a loss of 30% of their supply. And they have done little to prevent or correct this loss. They also have residences in the subdivision, Mocking Bird, taking water from their lines who are customers of Polk County.

I am an owner in Deer Creek UDI POA Phase II, commonly known as Fawn Ridge. We maintain our own water lines and pay for every gallon of water that goes through our meter. Deer Creek Utilities does not do anything to maintain our lines. The majority of our owners are retired and on fixed incomes. An increase of the requested amount would be devastating to each owner and our park. Under these circumstances, our rate increase should be lessened.

The original local hearing on the request was held when, due to the holidays, most owners were not present to be at the hearing. Mismanagement and greed on the part of Caruso and Maxwell is not an excuse to need to raise rates to the level requested.

For several years, Caruso and Maxwell tried to become the water utility and were refused due to financial ineptitude. To that point, we were not notified of this change until after it was approved. During those years, Polk County raised rates between 2% and 3%. While any increase is questionable, at least those increases gave each owner a chance.

I ask that this rate increase request be lowered to a more manageable 3% - 5%. I want this complaint be added to the record for this matter.

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Maulyn De Morie 43959 Hwy 27 Davenport Fl 33837

February 10, 2020

FAUN RIDGE & DEER CREEK DEERCREEK UDI, PHASE 11 CKASSIBAINC 42759 HIGHWAY 27 DAVENPORT, FLORIBA 33837

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Sincerely, JEAN JEDDIE KNOWLES

J. Knowles J. D. Knowles

42759 Hwy 27 DAVERPORT, 72 33837

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John Keiser John Keiser 42759 Hwy 27 DAVENDON, 78 33837

February 10, 2020

Java Ridge (Den Creek USI Phase II) 42759 Hay 27 Davaport, Fl 33837

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Patrici June

RECEIVED-FPSC 2020 FEB 19 ANII: 33

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Horak Cweler 42759 Hwy 27 DAVENDORY, 71 33837