

Brian Schultz

From: Ellen Plendl
Sent: Thursday, March 26, 2020 5:00 PM
To: Consumer Correspondence
Subject: Docket 20190222
Attachments: Fw DUKE ENERGY RAISING RATES NEXT MONTH; Consumer Inquiry - Duke Energy Florida

See attached email and reply and add to the correspondence side of Docket 20190222.

Brian Schultz

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, March 26, 2020 4:07 PM
To: Ellen Plendl
Subject: Fw: DUKE ENERGY RAISING RATES NEXT MONTH

From: Melody Tilman <snowangel1777@icloud.com>
Sent: Friday, March 20, 2020 8:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: DUKE ENERGY RAISING RATES NEXT MONTH

Hello Governor DeSantis,

I would like to inform you, in case you didn't know, with my electric bill this month was an insert from DUKE ENERGY showing a rate increase for their customers. I am retired from Progress Energy which is now DUKE. It is just like this utility to raise rates after months of trying to take away benefits from the IBEW workers. As of 3 weeks ago the Union workers had voted down their contract 2x. These are the workers (as I was) that keeps our lights on. They may have signed a new contract by now but my point is, almost every time there is a new contract rates have gone up. With many workers here in our state out of work due to the Coronavirus I hope you can step in and force the electric utilities to give the people of Florida a break on this up coming rate hike. DUKE energy is run by stockholders. Maybe they should give Florida a break on their electric bill for the next 2 months at least since we are heading for a "Stay in place order" if this virus isn't contained and the electric utilities are going to reap the benefits of more electricity being used due to our children out of school and it is getting warmer out. Thank you for your time....Sincerely Melody Tilman

Sent from my iPad

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Brian Schultz

From: Shonna McCray
Sent: Thursday, March 26, 2020 4:57 PM
To: 'snowangel1777@icloud.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Melody Tilman
snowangel1777@icloud.com

RE: FPSC Inquiry 1335072C

Dear Ms. Tilman:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about an upcoming increase in your Duke Energy bill, which is due to DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricane Dorian and Tropical Storm Nestor. On February 4, 2020, the FPSC approved an interim storm restoration recovery surcharge allowing DEF to recover costs related to Hurricane Dorian and Tropical Storm Nestor. A monthly residential 1,000 kilowatt-hour customer bill will increase by \$5.34, between March 2020 through February 2021.

The interim storm restoration recovery charge is subject to refund with interest pending FPSC review of the utility's actual restoration costs. The disposition of any over or under recovery, and interest, will be considered by the FPSC at a later date.

We appreciate your comments will add your correspondence to Docket No. 20190222.

If you want further case information, visit the FPSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in Docket number 20190222; all submissions can be found by accessing the Document Filing Index.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission
1-800-342-3552