



**AT&T**

**MaryRose Sirianni**  
Manager  
External Affairs

**AT&T Florida**  
150 South Monroe Street  
Suite 400  
Tallahassee, FL 32301

T: 850-577-5503  
F: 850-222-4401  
ms8675@att.com  
Website: [www.att.com](http://www.att.com)

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May 13, 2020

Mr. Adam Teitzman, Clerk  
Division of the Commission and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Force Majeure Lift

Dear Mr. Teitzman:

On March 20, 2020, AT&T Florida advised the Commission and parties that pursuant to Section 4.5.2 of its Self Effectuating Enforcement Mechanisms Administration Plan ("SEEM Plan"), AT&T Florida declared a force majeure event that began starting March 13, 2020, in connection with various federal, state and local governmental declarations in order to mitigate the threat of the COVID-19 virus.

As of May 12, 2020, AT&T Florida has lifted its force majeure declaration for the Trunk Group Performance Service Quality Measurement ("SQM") statewide. However, AT&T Florida remains under its force majeure declaration for Ordering, Billing, Provisioning and Maintenance & Repair SQMs; the declaration began March 16 for Ordering and Billing SQMs and began March 20 for Provisioning and Maintenance & Repair SQMs.

AT&T Florida will notify the Commission when the force majeure event period is concluded. If you have any questions concerning this matter, please contact me at (850) 577-5503.

Sincerely,

MaryRose Sirianni  
Regional Director – External Affairs

cc: Chairman Gary F. Clark, Florida Public Service Commission  
Commissioner Art Brown  
Commissioner Julie Imanuel Brown  
Commissioner Andrew G. Fay  
Commissioner Donald J. Polmann  
Rhonda Hicks  
Cayce Hinton