

Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk
Sent: Wednesday, September 2, 2020 4:04 PM
To: 'Brian Herrick'
Cc: Consumer Contact
Subject: RE: Docket No 20200152-WS

Good afternoon, Brian Herrick

We will be placing your comments below in consumer correspondence in Docket No. 20200152 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veaughn@psc.state.fl.us
850.413.6656

From: Brian Herrick <BHerrick@Ocalafl.org>
Sent: Wednesday, September 2, 2020 9:15 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No 20200152-WS

Dear FPSC,

Please see my comment card in reference to Docket No: 20200152-WS

Thank You,

Brian Herrick
13025 NE 7th Lane
Silver Springs, FL 34488

Application for a limited alternative rate increase in Marion County by

East Marion Utilities, LLC

DOCKET NO. 20200152-WS

Name BRIAN HERRICK

Address 13025 NE 7TH LN
SILVER SPRINGS, FL 34488

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

Dear Florida Public Service Commission,

Due to the highly inconsistent water quality we receive from East Marion utilities I feel at this time, an increase in fees is questionable. The irregularity of the drinking water is a common problem in the subdivision and has not yet been fixed even though a new injection pump and tank has been installed. The drinking water will go week to week from having a high sulfur smell (injection pump trips) to an extremely high chlorine smell (shock the system after the pump is reset). When the system is reset, and the operator shocks the system the water is so bad I've honestly had loads of color clothes in my washer come out as if I had poured bleach in the batch. I've lived in this community for 15 years and the system has never been fixed properly. I'm asking for the commission to consider my concerns on the proposed increase.

Thank You,

Brian Herrick

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.