

Brian Schultz

From: Angie Calhoun
Sent: Wednesday, September 09, 2020 12:01 PM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: to CLK docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 09, 2020 8:09 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182286

CUSTOMER INFORMATION

Name: Brandon and Theresa Lemonier
Telephone: (407) 310-9466
Email: Brandon.Lemonier@exp.com
Address: 401 Smokerise Blvd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Brandon Lemonier
Account Number: 8491466871
Address: 401 Smokerise Blvd Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

We have received several rate hikes in the last few years; after being told that the first increase was to prevent future increases. If their proposed rates are approved we will be paying almost \$300 for waste and water. This is concern because we feel it will bring down property values in the area due to people not being able to afford to water their grass. I think this is ludicrous; especially in the middle of a pandemic when there are so many people out of work! I will encourage my neighbors to also file complaints against this company. Enough is enough.