

Brian Schultz

From: Angie Calhoun
Sent: Wednesday, September 09, 2020 12:02 PM
To: Consumer Correspondence
Cc: Diana Vizcarrondo
Subject: FW: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 09, 2020 9:16 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182287

CUSTOMER INFORMATION

Name: Cheryl Cicotti
Telephone: (407) 865-6652
Email: flgatorrn@aol.com
Address: 115 Hidden Oak Drive Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Cheryl Cicotti
Account Number:
Address: 115 Hidden Oak Drive Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Utilities, Inc. of Florida has again requested a rate increase. A rate increase was initiated just a few years ago and now another one is requested. My water billed doubled with the last rate increase. In the light of COVID and the high unemployment rates in our region, please do not approve this increase. My husband and I are senior citizens and cannot afford another increase.

Thank you,

Cheryl McConnell Cicotti