

**Brian Schultz**

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**From:** Angie Calhoun  
**Sent:** Wednesday, September 09, 2020 3:22 PM  
**To:** Consumer Correspondence  
**Cc:** Diana Vizcarrondo  
**Subject:** FW: To CLK docket 20200139  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 182302; E-Form Other Complaint TRACKING NUMBER 182300; E-Form Other Complaint TRACKING NUMBER 182299

Consumer correspondence for docket 20200139.

[Angela Calhoun](#)

## Brian Schultz

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, September 09, 2020 3:01 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182302

### CUSTOMER INFORMATION

Name: Sharon Iannone  
Telephone: (516) 458-9040  
Email: cooldoggie7811@yahoo.com  
Address: 103 Riverbend Blvd Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Sharon Iannone  
Account Number:  
Address: 103 Riverbend Blvd Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Docket No. 20200139-WS, Utilities, Inc. of Florida

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase. During the middle of a once in a 100 year Pandemic you have decided to increase the rates again. I along with other concerned consumers protest the increase and demand that you re-consider your action. Over 30 million individuals have lost there jobs and 100's of thousands can not make there rent or house payment and you have the nerve to raise your rates. I find it unchangeable.

Stop the increase and do the right thing. The increase over the last several years in our price for water service, over which we have no choice whatsoever, and where there is absolutely no competitor for consumers to choose from, is absolutely and insanelly ridiculous. The greed of Utilities Inc, is insulting and should be illegal.

Bewildered consumer in Seminole County, Fl

## Brian Schultz

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, September 09, 2020 3:01 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182300

### CUSTOMER INFORMATION

Name: Sharon Iannone  
Telephone: (516) 458-9040  
Email: cooldoggie7811@yahoo.com  
Address: 103 Riverbend Blvd Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Sharon Iannone  
Account Number:  
Address: 103 Riverbend Blvd Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Docket No. 20200139-WS, Utilities, Inc. of Florida

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase. During the middle of a once in a 100 year Pandemic you have decided to increase the rates again. I along with other concerned consumers protest the increase and demand that you re-consider your action. Over 30 million individuals have lost there jobs and 100's of thousands can not make there rent or house payment and you have the nerve to raise your rates. I find it unchangeable.

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Bewildered consumer in Seminole County, Fl

## Brian Schultz

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, September 09, 2020 3:00 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182299

### CUSTOMER INFORMATION

Name: Sharon Iannone  
Telephone: (516) 458-9040  
Email: cooldoggie7811@yahoo.com  
Address: 103 Riverbend Blvd Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Sharon Iannone  
Account Number:  
Address: 103 Riverbend Blvd Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Docket No. 20200139-WS, Utilities, Inc. of Florida

This is a complaint regarding "Docket No. 20200139-WS.(Notice of Interim Rate Increase. During the middle of a once in a 100 year Pandemic you have decided to increase the rates again. I along with other concerned consumers protest the increase and demand that you re-consider your action. Over 30 million individuals have lost there jobs and 100's of thousands can not make there rent or house payment and you have the nerve to raise your rates. I find it unchangeable.

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Bewildered consumer in Seminole County, Fl